13 Winning Questions

Every new prospect should be asked questions that are tailored specifically for them, but these 13 have proven to be winners—over the years and in hundreds of industries.

- What are some of the major challenges within your business in the past 12 months?
- What impact have these had on your profits/morale/success?

What, if anything, is something you would never want to see changed?

- What do you like most about your current supplier?
- What kind of time frame are you working within?
- What kind of budget range do you have in mind?

- What have you seen that's particularly appealed to you?
- What process do you use to make this type of decision?

- Who else, other than you, of course, is involved in this decision?
- If you could change anything about your current situation, what would it be?

- What is the single thing that's most important to you about this decision?
- If we were able to solve your problem, what would this mean to your organization?

What would solving your problem mean to you personally?