



YAKABOD

DIRECTOR OF CUSTOMER INTEGRATION

Job Title: Director of Customer Integration
Location: Customer Site - Columbia Area
Yakabod Headquarters - Frederick, MD
Clearance: TS/SCI with Full Scope Poly
Job Type: Full-Time

Yakabod is seeking a Director of Customer Integration to lead our onsite (customer location) integration team. You'll strive to understand your customer's needs, and then work with a small team to develop custom solutions and/or communicate core product requirements to our product team. You'll be expected to contribute significantly to the success of our clients by integrating and tailoring our products to meet their unique requirements and environment. We're looking for the rare developer who understands the mission, "gets" secure collaboration, and knows how to develop with discipline in a quick reaction environment.

We're looking for impact players that resonate with our core values of Grace, Integrity, Excellence, Passion, and Consistency, which are the main components of our work culture.

Key Requirements:

- Active TS/SCI Clearance with Full Scope Poly
- Excellent leadership, collaboration and diplomacy skills—to credibly and comfortably interact with techies, early adopters, technophobes, senior executives, managers, stakeholders, work groups/user groups and more to gain buy-in and consensus on priorities
- Proven experience – at least two years of software development experience using PHP, MySQL,
- JavaScript, HTML, XML, AJAX, and other web application environments.
- Passion and patience—to assist and understand users' needs while training them to adopt new technologies
- Skill in troubleshooting user issues and communicating them to the product development team at a developer and/or system administrator level
- Skills required to deploy, support, and maintain customer applications, including networks, Linux servers, development tools, and custom applications.

Interested candidates should send a resume and cover letter to careers@yakabod.com

YAKABOD IS AN EQUAL OPPORTUNITY EMPLOYER

The Yakabox knowledge sharing system is used worldwide by professionals who are serious about security to capture, create and share stuff that matters (without plowing through stuff that doesn't).

Founded in 2001, Yakabod is headquartered in historic Frederick MD, just outside the Capitol beltway. Visit www.yakabod.com, email careers@yakabod.com, or call 301.662.4554.



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Yakabod offers competitive salaries along with employer paid benefits such as: health, dental life, short term disability, long term disability, 401k with employer match, profit sharing, Employee Stock options, flex-time, personal time off, company paid holidays, tuition reimbursement, free downtown garage parking, \$1000 annual personal allowance, adoption reimbursement, charitable contributions, and more!

Preferred Skills:

- Deep understanding of the Intelligence Community (IC) mission
- Domain experience in some or many aspects of the IC mission operations (collection, analysis, reporting, information assurance, etc.), their systems, and their technical environment.
- Must be good at conceptualizing system requirements as well as software testing
- Understanding of secure web-based knowledge sharing applications
- Understanding of cloud technologies

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