

GSX 365

Enterprise Management

Exchange Online Management for
Enterprise Scale Businesses





About GSX Solutions

- ▶ Founded in **1996**, Headquartered in Switzerland
- ▶ Offices in USA, UK, France, Switzerland, China

600 customers

In **40** countries

Agentless Performance, Administration and Usage reporting tools to master your cloud deployments





GSX Solutions for Office 365



Exchange Online

- ▶ Performance Monitoring
- ▶ Performance Reporting
- ▶ Usage Reporting
- ▶ Mass Management
- ▶ Services



SharePoint Online

- ▶ Usage Reporting
- ▶ Services



OneDrive

- ▶ Usage Reporting



Skype for Business online

- ▶ Usage Reporting



Office 365 Management

- ▶ Security & Compliance Reporting
- ▶ Services



GSX Solutions for Exchange Online Management



Exchange
Online

- ▶ GSX 365 Enterprise Management is **full SaaS** and available through any browser
- ▶ **Profiles can be customized**
- ▶ **End user friendly interface** designed to increase productivity
- ▶ Extremely **powerful** for management of a large number of users
- ▶ **Easily track every action** for auditing
- ▶ GSX creates a **secure admin** account in Office 365
- ▶ **Live connection** is made to manage your tenant
- ▶ Statistics are stored in a **secure encrypted database**
- ▶ **Multi-tenant management** capabilities



Office 365 Management Issues for Large Accounts

Not designed to manage large number of users

- ▶ Every change on users has to be made user by user
 - ▶ Distribution list management
 - ▶ Permissions management
 - ▶ User access
 - ▶ Security group
 - ▶ Etc.
- ▶ Applying strategy on a massive number of users is an extremely long & painful process with a high risk of manual errors



Not designed for Help Desk

- ▶ Office 365 makes it difficult to view every parameter & setting for a particular user
- ▶ Office 365 requires PowerShell skills that the Help Desk usually does not have
- ▶ Office 365 does not track administrator actions for auditing

Not designed to easily manage large volume of licenses

- ▶ Office 365 does not provide a clear view of what is used and left over when it comes to large number of licenses
- ▶ Management of your licenses in Office 365 is long & painful and can lead to manual errors
 - ▶ Onboarding, off-boarding users
 - ▶ Assigning or un-assigning licenses



GSX 365 Enterprise Management makes Office 365 compliant with the administration needs of larger organizations

Perform group actions on a massive number of users in one click

Perform massive license management in one click

Give helpdesk the tool they need to solve end user issues

Track any changes for auditing





Enterprise Management of Office 365 Licenses

Get Automatic License Reports

- ▶ Office 365 license management is very complex and complex for a large number of users
 - ▶ Everything has to be made user by user
 - ▶ Extremely long, painful with high risk of errors
- ▶ GSX allows license changes on a large number of users
 - ▶ Onboarding / off-boarding users
 - ▶ Assigning / un-assigning licenses
 - ▶ Comprehensive dashboard of license usage

GSX Solutions Benefits

- ▶ Know instantly what you use and don't use
- ▶ Manage large number of licenses in one click
- ▶ Prevent manual errors
- ▶ Maximize your Office 365 ROI

Plans	Lic. Avail.	Lic. Used	Users (2)
Unassigned Users			Jonathan Muller
Plan E1	0	2	Olivier Raynaud

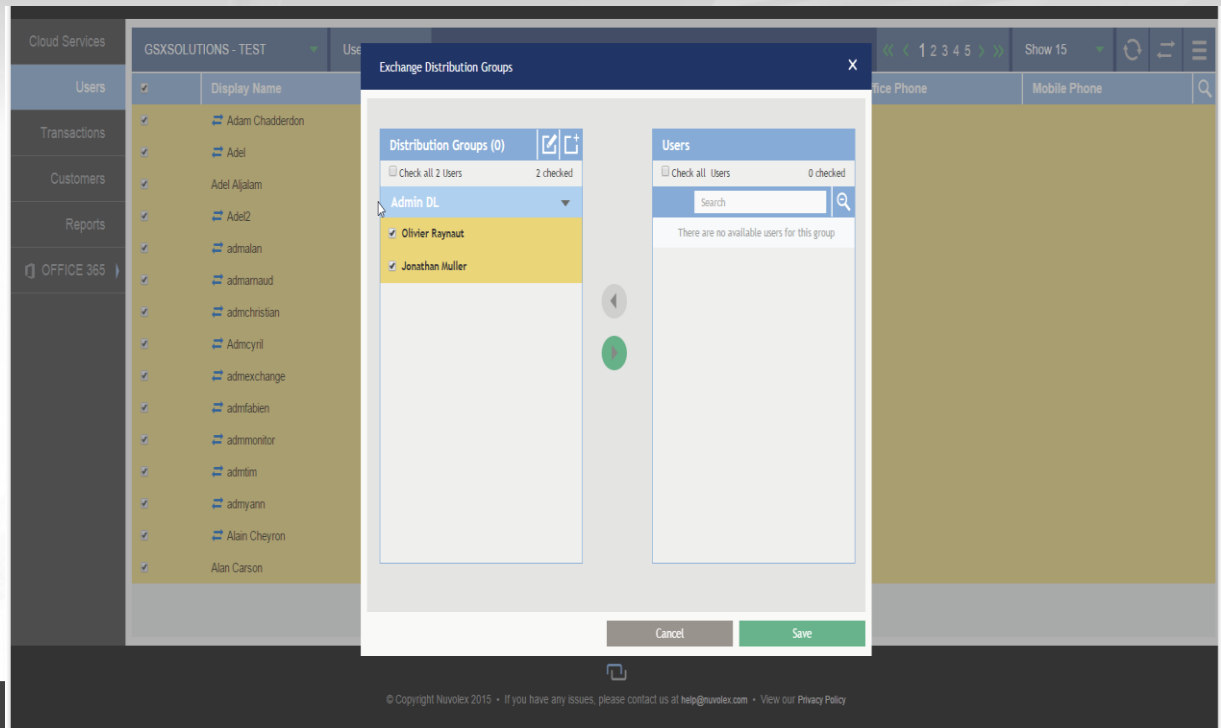
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Perform Group Actions on a Large Number of Users

One click mass actions!

- ▶ Office 365 requires every action to be made user by user. It is impossible to have group actions.
 - ▶ Long, painful with high risk of errors
- ▶ GSX allows group actions on a large number of users
 - ▶ User access management
 - ▶ Permissions management
 - ▶ Distribution list management
 - ▶ Security group management



GSX Solutions Benefits

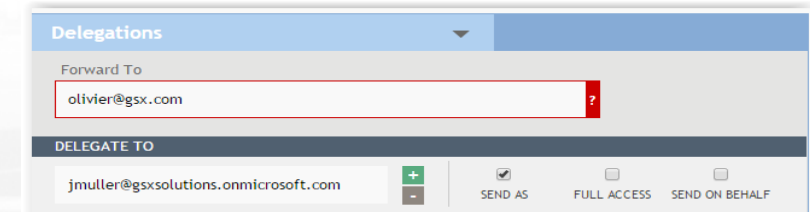
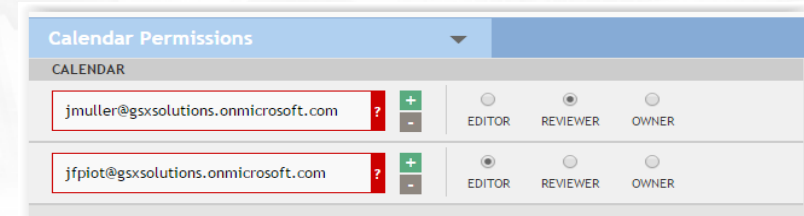
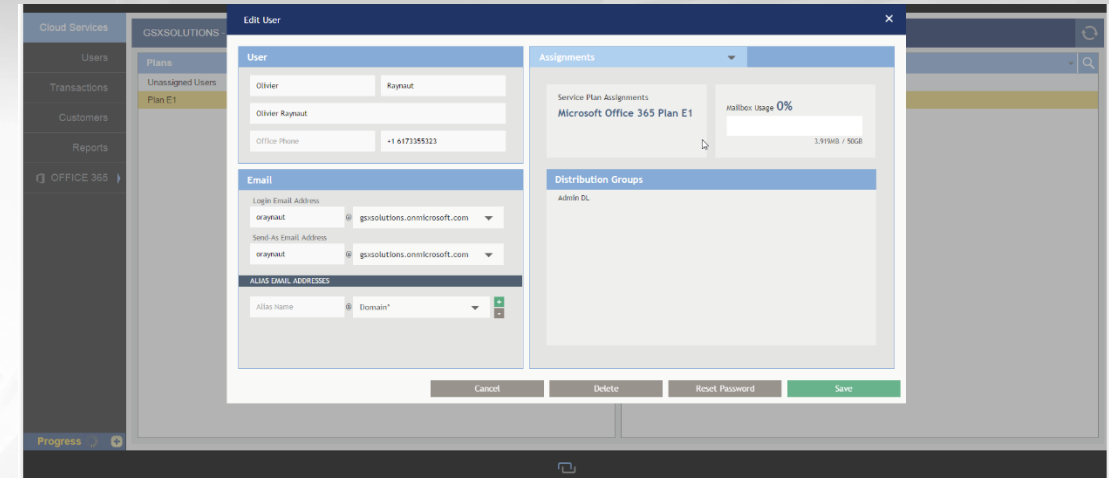
- ▶ Stop micro-management! Setup rules at the OU level that automate the management of its members
- ▶ Save thousand of hours of useless management actions and prevent manual errors!



Enable Help Desk to Take Action

One click mass actions!

- ▶ Office 365 requires PowerShell skills, does not track any changes made on users and doesn't provide centralized end user information
- ▶ GSX provides intuitive - PowerShell free – UI that centralizes end user settings in one click
 - ▶ Access & Licenses
 - ▶ Distribution groups
 - ▶ Delegate access to user's calendar & mailbox
 - ▶ Forward setting



GSX Solutions Benefits

- ▶ Non-expert can manage end user calls
- ▶ Delegate non-value added tasks with confidence
- ▶ Give restricted access rights to help desk
- ▶ Save thousands of hours in end user complaint management



Track any Changes in Configuration!

One click mass actions!

- ▶ Office 365 does not keep track of any changes made on licenses or user configuration
 - ▶ Auditing is impossible
 - ▶ You don't know who did what
- ▶ GSX records every action made on the portal and provides extensive reports
 - ▶ Delegate administration safely
 - ▶ Easily troubleshoot configuration issues
 - ▶ Manage changes made from multiple offices in the world

Status	Date	Customer	Requesting Admin	Type
Completed	23 Sep '15 04:42pm	GSXSOLUTIONS - TEST	oraynaut@gsx.com	Update Distribution Groups
Completed	24 Aug '15 10:41am	GSXSOLUTIONS - TEST	oraynaut@gsx.com	Synchronize O365 Users
Completed	20 Jul '15 03:12pm	GSXSOLUTIONS - TEST	oraynaut@gsx.com	Onboarding O365

GSX Solutions Benefits

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Extend your Reporting to all Office 365

Maximize licenses ROI

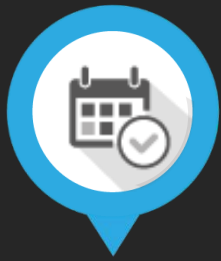
- ▶ Track license usage
- ▶ Save time in license management

Reduce operational costs

- ▶ Massive user management in one click
- ▶ Prevent manual errors
- ▶ Save thousand of hours of low added value actions

Enable your help desk to take actions

- ▶ End user friendly, no PowerShell skills required
- ▶ All the information needed to help users in one click
- ▶ Provide restricted access to prevent errors
- ▶ Track any changes in configuration
- ▶ Save thousands of hours of administration tasks



Schedule a free trial with us!



Office 365 Management

- ▶ User Activity
- ▶ Licenses
- ▶ Mobile devices
- ▶ Security & Compliance



Exchange Online

- ▶ Mailbox usage
- ▶ Client connection type
- ▶ Mail Traffic per users
- ▶ Top senders / receivers



SharePoint Online

- ▶ Login
- ▶ Usage
- ▶ Sessions per type

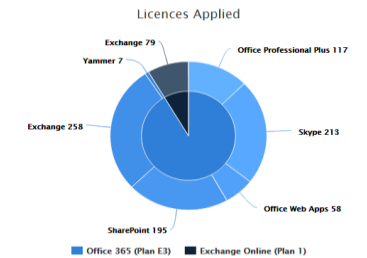


Skype for Online

- ▶ Easily explore your SharePoint Online environment & Site Collections
- ▶ Storage management
- ▶ Compliance reports
- ▶ OneDrive Usage

Subscription Overview

This report provides you with an overview of your Office 365 Subscriptions.



Mail Traffic By User

This shows mail traffic statistics by user for the past 7 days. Mail Traffic data is collected every day for the previous 24 hours.



Skype for Business Peer-to-Peer Sessions

This shows the number of Skype for Business sessions by type between August 4, 2015 and September 3, 2015. The line graph shows the active Skype for Business users per day whilst the column chart shows the total sessions by type.





GSX Solutions optional services

On demand expertise for your projects

SKILL CENTER



- ▶ Members of Microsoft TAP
- ▶ Official testing for Microsoft
- ▶ Certified experts
- ▶ Methodology definition
- ▶ Business Intelligence Analyst
- ▶ Sharing center for customers
- ▶ Feedback & experiences

TOOLS



- ▶ 20 years in Monitoring & Reporting development tools
- ▶ Infrastructure and end user performance focused
- ▶ Exchange, SharePoint and Lync on premise and online performance assessment
- ▶ Agentless

REFERENCES



- ▶ Service Delivery management
- ▶ Infrastructure optimization & Capacity planning
- ▶ Troubleshooting & Performance Health
- ▶ Migration preparation & performance assessment
- ▶ Monitoring & Reporting projects

TEAM



- ▶ Microsoft Product Experts
- ▶ End User satisfaction expertise
- ▶ Certifications
- ▶ Member of the Skill Center & Microsoft TAP
- ▶ Multiple projects among our customer references

Experts



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