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S Measure the QoS of your business applications

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Make your business applications rock solid to keep your business communications flowing. GSX Gizmo: the solution you need to make your Messaging and Collaboration applications over perform. GSX Gizmo allows you to monitor, alert and receive valuable statistics on the **Quality of Service** (QoS) and performance of components that really matter in your infrastructure.

Availability is very important to manage. However, Quality of Service is the central point to end user satisfaction when using IT resources.

GSX Solutions provides out-of-the box monitoring to ensure your applications are performing the way they should, whether they're on-premises, hybrid, or in the cloud.

GSX Solutions proactively measures the end user experience and ensures that the Quality of Service delivered to business lines is above expectations.

Most performance monitoring tools only provide a bird's-eye-view of systems and servers and whether they are on or off. GSX Solutions actually measures service performance to anticipate and avoid costly outages.



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End User-Centric







Multiplatforms from

Multiple Locations

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Proactive Reports



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End-User Experience Availability Check 1920 ms Open Create Resolve Free/Busy Mailbox Email User Check 650 ms 398 ms 452 ms 420 ms 000

Prevent any lack of performance to occur and limit end user complaints. Configure simple or custom scenarios from multiple locations with real-time latency monitoring.

Mail Routing



Control mail flow

Monitor mail routing between multiple servers from and to any mailboxes in any type of deployments on-premises, cloud or hybrid.

- Test the average routing time **>** Check the may
- Manage % success, failure
- Check the max/min Routing Time
- Track the SLAs

Messaging

Ensure messaging system is available from everywhere

Constantly perform end-to-end scenarios and test the messaging platform as a user would.

- Create and send emails
- Download attachments
- Search for folders, email, appointments and tasks
- Create meetings, tasks and folders
- Resolve a user profile
- Open a mailbox
- Test the free/busy check

SharePoint

Increase productivity

Test SharePoint availability at the farm, server and site levels.

- Upload, copy a document
- Add a blog post, a new item
- Resolve a user profile
- Create a site, meeting, form
- Check the search services
- Test Excel services

Download a free trial at www.gsx.com

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ActiveSync

Work everywhere from mobile devices

Test messaging service as a real device through ActiveSync scenarios, monitoring the end user experience On-premises or in the Cloud.

- Open a mailbox
- Resolve a user
- Create emails

- Create meetings, tasks and folders
- Test the free/busy check

Skype For Business

Connect with anyone

Check the latency of each operations at the system, server and service levels.

- Log in as a participant user
- Test the VoIP using the PSTN
- Check the Audio Video
- Create a conference call
- Simulate Instant Messaging services between two and more users from a desktop or a mobile device

Reports



GSX Solutions covers all aspects of availability management, to understand the QoS delivery of your unified messaging platforms thanks to built-in reports on daily, weekly and monthly basis.

- Compare the performance of your scenarios from your different locations
- Detect bottleneck in seconds
- Establish baselines and performance SLAs
- Secure migration by testing the results before you start from any critical locations

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