

# GSX Solutions for Exchange Online

## Performance, Reporting & Management





# About GSX Solutions

- ▶ Founded in **1996**, Headquartered in Switzerland
- ▶ Offices in USA, UK, France, Switzerland, China

**600** customers  
In **40** countries

*Agentless Performance, Administration and Usage reporting tools to master your cloud deployments*





# GSX Solutions for Office 365



## Exchange Online

- ▶ Performance Monitoring
- ▶ Performance Reporting
- ▶ Usage Reporting
- ▶ Mass Management
- ▶ Services



## SharePoint Online

- ▶ Usage Reporting
- ▶ Services



## OneDrive

- ▶ Usage Reporting



## Skype for Business online

- ▶ Usage Reporting



## Office 365 Management

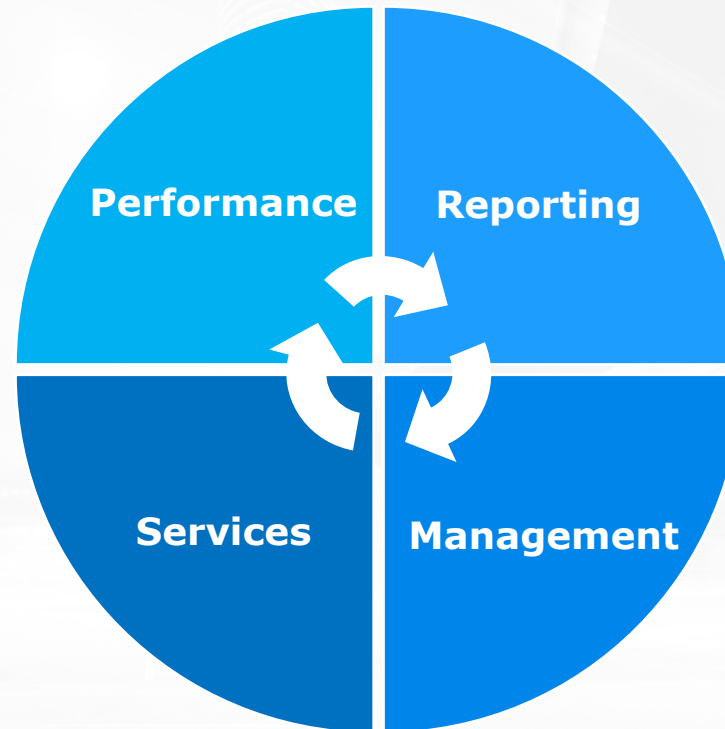
- ▶ Security & Compliance Reporting
- ▶ Services



# GSX Solutions for Exchange Online



- ▶ Test the service with true end user scenarios
- ▶ Compare services from multiple locations
- ▶ Detect bottlenecks in your environment
- ▶ Get alerted on end user statistics
- ▶ Troubleshoot latency of the service
  
- ▶ Migration assessment & performance health check
  - ▶ Assess your needs, detect your bottlenecks before and during your migration
  - ▶ Ensure end user satisfaction
- ▶ Performance Base Lining
  - ▶ Define SLAs, guarantee end user performance and optimize your infrastructure

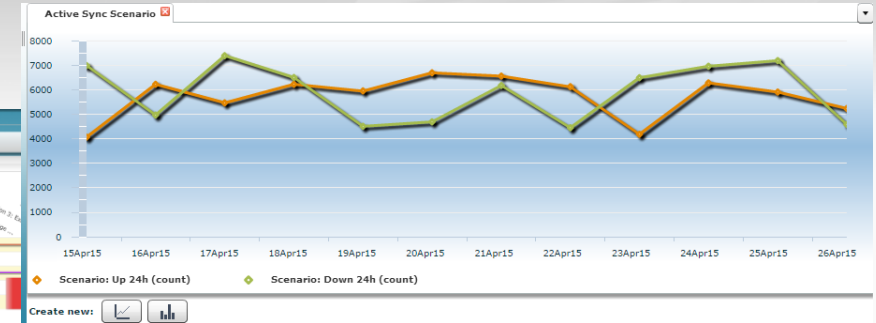
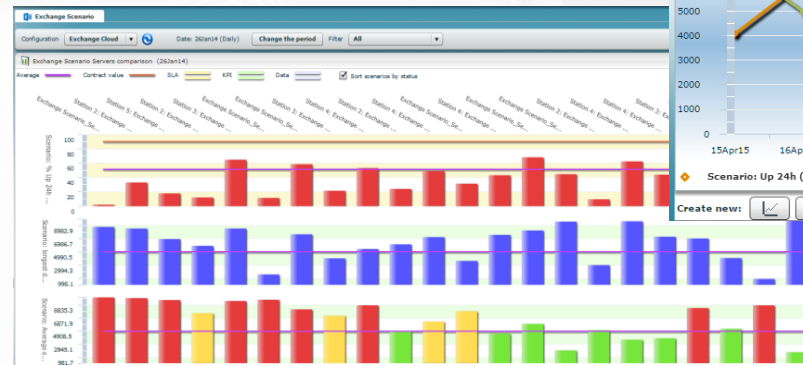


- ▶ Availability & Performance
- ▶ Licenses usage
- ▶ Security settings
- ▶ Usage growth
- ▶ Message traffic
- ▶ Mobility connections and usage
  
- ▶ Take action on large number of licenses
- ▶ Perform group actions
- ▶ Provide help desk with easy and possibly restricted admin rights
- ▶ Track any changes made on configuration

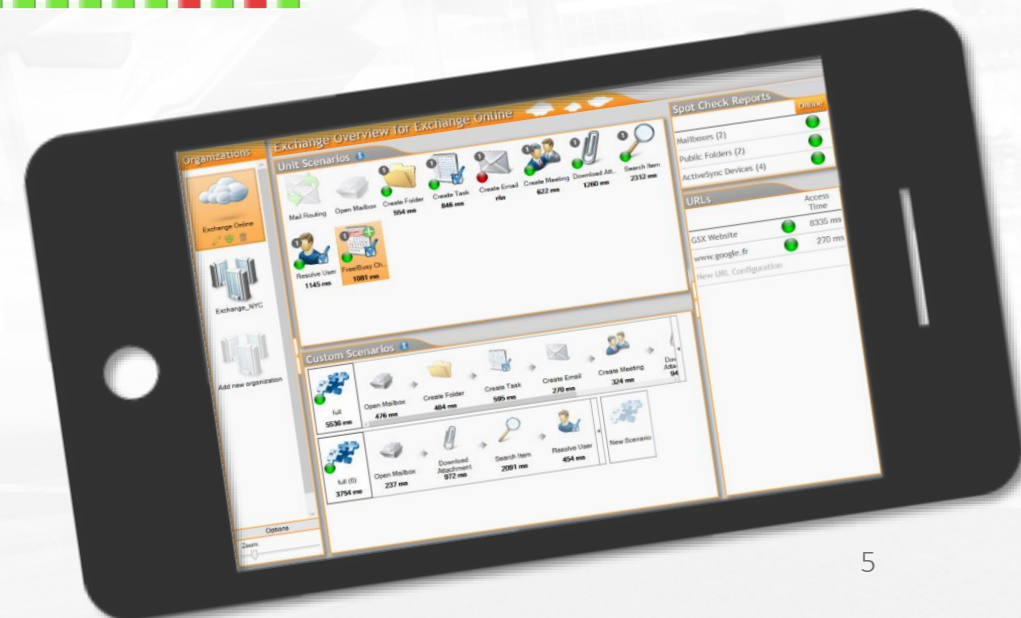
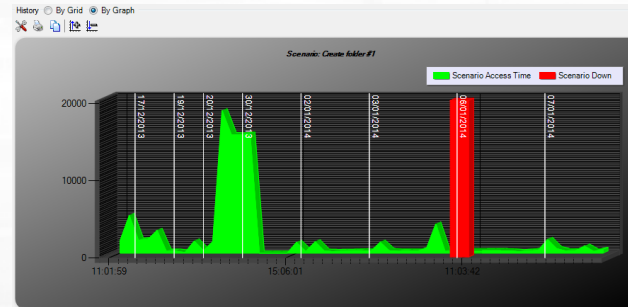


# Measure, Alert and Optimize your End User Satisfaction

- ▶ **Real Time dashboard** of quality of service delivered to your end users
- ▶ **Monitor Executive mailboxes**
- ▶ **Detect & troubleshoot latency issues** at your critical locations
- ▶ **Manage Exchange online, Exchange on-premises and hybrid**
- ▶ **Test the health** of Microsoft Directory Synchronization
- ▶ **Test the hybrid connections** between on-premises & online

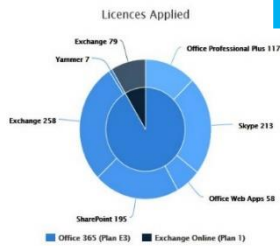


- ▶ **Get reports and alerts on Mailboxes & ActiveSync** end user statistics
- ▶ **Setup availability & performance reports** for your management



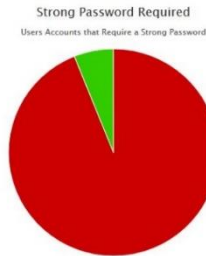


# Full Office 365 Usage Reporting



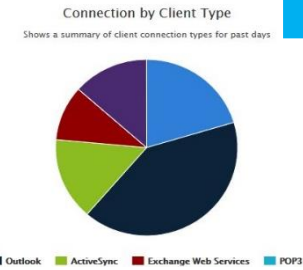
## Office 365 Licenses

- ▶ License usage over time
- ▶ Licenses per service, per product
- ▶ Users without licenses



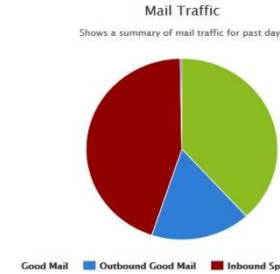
## Security

- ▶ User & Shared Mailbox settings
- ▶ Users by retention policy
- ▶ Mailbox with Hold enabled
- ▶ User Password settings & Last changes
- ▶ Administrative roles
- ▶ Mailbox with Audit enabled



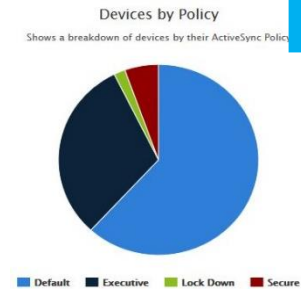
## Capacity

- ▶ Connection by Client Type
- ▶ Top senders, Top recipients
- ▶ Mailbox size & usage
- ▶ Total Mail Storage over time
- ▶ Users with archive mailboxes, with forwarding settings
- ▶ Inactive Mailboxes



## Message traffic

- ▶ Inbound, outbound, good mail & spam
- ▶ Spam Malware Traffic
- ▶ Top distribution groups, per messages, over time
- ▶ Top Spam & Malware recipients
- ▶ Inactive Distribution Groups
- ▶ Mail Traffic by users



## Mobility

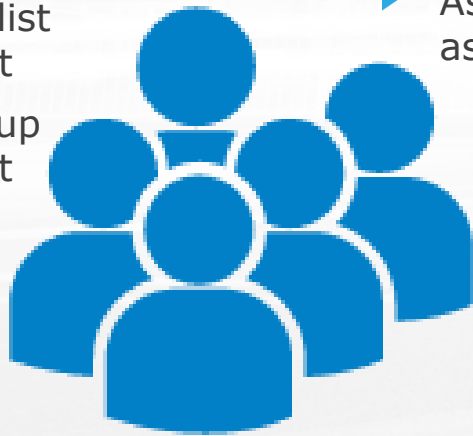
- ▶ Mobile Users by Device OS, Manufacturer, Device Model, Policy
- ▶ Policy Application Status
- ▶ Folder synchronized
- ▶ Devices by Access State
- ▶ Inactive Mobile Devices
- ▶ ActiveSync synchronizations per day



# Schedule a free trial with us!

Perform group actions on a massive number of users in one click

- ▶ User access management
- ▶ Permissions management
- ▶ Distribution list management
- ▶ Security group management



Perform massive license management in one click

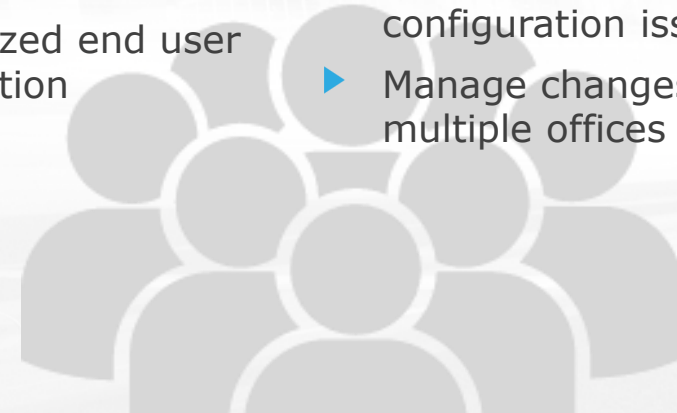
- ▶ Onboarding / off-boarding users
- ▶ Assigning / un-assigning licenses

Give helpdesk the tool they need to solve end user issues

- ▶ No PowerShell skills required
- ▶ Delegate rights
- ▶ Centralized end user information

Track any changes for auditing

- ▶ Delegate administration safely
- ▶ Easily troubleshoot configuration issues
- ▶ Manage changes made from multiple offices in the world





# GSX Solutions optional services

## On demand expertise for your projects

### SKILL CENTER



- ▶ Members of Microsoft TAP
- ▶ Official testing for Microsoft
- ▶ Certified experts
- ▶ Methodology definition
- ▶ Business Intelligence Analyst
- ▶ Sharing center for customers
- ▶ Feedback & experiences

### TOOLS



- ▶ 20 years in Monitoring & Reporting development tools
- ▶ Infrastructure and end user performance focused
- ▶ Exchange, SharePoint and Lync on premise and online performance assessment
- ▶ Agentless

### REFERENCES



- ▶ Service Delivery management
- ▶ Infrastructure optimization & Capacity planning
- ▶ Troubleshooting & Performance Health
- ▶ Migration preparation & performance assessment
- ▶ Monitoring & Reporting projects

### TEAM



- ▶ Microsoft Product Experts
- ▶ End User satisfaction expertise
- ▶ Certifications
- ▶ Member of the Skill Center & Microsoft TAP
- ▶ Multiple projects among our customer references

**Experts**





# Let's Speak About You

- ▶ What is the most interesting part of the GSX Solutions offering for you?
  - ▶ Performance monitoring
  - ▶ Usage reporting
  - ▶ User management
- ▶ Which one(s) would be the most critical in the near future?
- ▶ How will you handle that challenge?
- ▶ Would you like to see one of these solutions in a live demo?



# Schedule a free trial with us!

- ▶ *Extremely simple SaaS trial process*
- ▶ *Get a free walk-through with our technical team*
- ▶ *Get immediate reports & results!*



***Keep it if you like it!***



# Several Ways to Deliver Value

## Managed Subscription

- ▶ GSX installs, maintains and manages the tool for you. All the new features are always configured
- ▶ Guarantees that you always get the most out of the tools
- ▶ No learning curve for your team, GSX team just delivers the results you expect
- ▶ Service packages are included and can be customized
- ▶ Additional services to help you during special projects can be added
- ▶ Price is simple, costs are predictive

## Subscription + custom services

- ▶ Cost per month per user
- ▶ GSX sets up, configures and trains your team
- ▶ Your team manages and upgrades the tool
- ▶ Additional services can be ordered to help you on new features or projects

## Perpetual + custom services

- ▶ You buy the tool one time + maintenance fee (upgrade & support)
- ▶ GSX sets up, configures and trains your team
- ▶ Your team manages and upgrades the tool
- ▶ Additional services can be ordered to help you on new features or projects



GSX Solutions HQ USA  
Boston, MA  
877-894-0961  
[sales@gsx.com](mailto:sales@gsx.com)

