



Veeam customers aren't just happy – they're delighted!

## THE BIGGEST LIE **IN THE BACKUP INDUSTRY**

For decades companies have settled with painful, complicated, and unreliable legacy tools. This is unacceptable.

The average company:



**Faces unplanned** downtime 13 times a year



Takes 14 hours and 46 minutes to restore with legacy tools



Causing annual losses of around \$800,000

Source: ESG Research, Veeam Customer Insights Survey, February 2014

### **WELCOME TO THE AGE OF AVAILABILITY**

At Veeam we don't focus on backup, but on delivering Availability for the Modern Data Center™. When you're in the hot seat, how quickly and confidently can you recover?



Veeam delivers RTOs and RPOs <15 minutes for ALL applications and data.

of Veeam recoveries happen within RTO SLAs compared to 78% for other solutions



are more confident they can recover from Veeam backups compared to their previous solution

# THE CUSTOMER VERDICT IS IN, **AND IT'S GOOD...VERY GOOD!**

We asked our +145,500 customers what they think. What we found was incredible:



NPS is a standardized method to measure and compare customer satisfaction

perspective—compare it to some of today's biggest and most beloved brands

To put this into

Veeam **Southwest Airlines** Pandora Sources: - Primary Intelligence, Veeam Customer Satisfaction Research, February 2015

Apple iPhone

+62 +59

+63

+62

### - Temkin Group, Tech Vendor NPS Benchmark, July 2014 - www.npsbenchmarks.com

98.9%

# **VEEAM SO HIGHLY?** We asked our +145,500 customers what they think.

**SO WHY DO CUSTOMERS RATE** 

Instant VM Recovery VMware support Instant File Level Recovery

What we found was incredible:





97.26%

compared to their previous solution

say Veeam is more reliable

**THAT OUR SOLUTIONS JUST WORK.** 

OR IT COULD BE

**FIND OUT FOR YOURSELF!** 

It's time to ditch that painful backup

and test drive Availability.

**Download your FREE trial today** 

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