JACK VICTOR

Jack Victor Limited is a leading North American manufacturer for men's tailored clothing. Established in 1913, the company remains a family-owned business with Alan Victor, CEO, the third generation, following in the foot-steps of his father Herschel and his grandfather Jack. Designed and produced exclusively in Montreal, Canada, Jack Victor products incorporate the very best fabrics and materials and are available for purchase in over 500 better North-American specialty department stores.

The Challenge

Managing such a large workforce is a challenge for any company and Jack Victor was no different. When they came to Synerion they were experiencing numerous challenges involving payroll, attendance tracking and HR data gathering.

There were many problems with their previous software. It did not take into account an employee's lunch period, struggled with wage changes and had difficulty calculating and tracking statutory holidays because of the unique requirements of their collective agreement.

Jack Victor also lacked an HR software, which resulted in the use of spreadsheets to manage critical HR data. Their payroll and time tracking hours were difficult to reconcile, highlighting the challenges of using systems that can't be integrated.

The Solution

Jack Victor chose Synerion Workforce Management Software because of its price and reputation as a leader in the field. Its advanced features were also attractive, such as its HR system, more accurate attendance, easy customization for unique collective agreements and options for advanced reporting.

More accurate clocks

Before Synerion. Jack Victor had issues with time clocks. The new clocks from Synerion has simplified the payroll department's work & are far more reliable and accurate than the previous ones.

Easier payroll

Payroll has also become a breeze, with more precise pay than ever before that keeps employees and managers happy. Synerion's costing module has also come in handy for split pays, allowing employee rate changes and effective dates to be transferred directly into the payroll software.

Simplifying benefits

Jack Victor also became responsible for its employees after taking over benefits administration from their union. The Core HR module met their enhanced needs for employee profiles, absence management, benefits administration and other HR responsibilities.

"THE PROJECT MANAGER WAS A PLEASURE TO WORK WITH. HE ASKED ALL THE RIGHT QUESTIONS, TOOK THE TIME TO FIGURE OUT EXACTLY WHAT WE NEEDED, AND SUGGESTED WAYS WE COULD USE BOTH THE SYNERION SYSTEM AND OUR PAYROLL SYSTEM TO OBTAIN THE DESIRED RESULTS."

SHERRY LEMIEUX
Payroll Manager

The Results

For apparel manufacturers such as Jack Victor with a large workforce, the need for an effective and easy to use work management solution is essential. It provides comprehensive and reliable data in an easy-to-use solution that gives management a complete picture of its operation and all the data it needs to make business decisions.

What's the return on investment?

1. Reduction in payroll errors
2. More accurate punch clocks
3. Less time spent manually manipulating data
4. Accurate labour costing figures to easily report on
5. Easier administration of benefits
6. Ability to complete key HR responsibilities
7. Reduced workload for the payroll department