

IMPORTANT FACTS ON ELECTRIC SAFETY



STORM SAFETY

Before a Hurricane

- › Unplug unnecessary electrical equipment, including computers, TVs, etc.
- › Wrap pool pumps and filters in waterproof materials after you turn them off first
- › Don't lower your TV antenna or satellite dish without assessing the location of power lines
- › If someone in your home is dependent on electric- powered medical equipment, make backup power or relocation arrangements

During a Hurricane

- › Remain indoors and stay as far away from windows, skylights and glass doors as possible
- › Close all interior doors and designate a small safe room on the lowest level
- › Refrain from using your home phone or candles, and use cell phones sparingly to conserve battery life
- › Use a communication device that runs on batteries to listen for weather/safety updates and any notices to evacuate

After a Hurricane

- › Do not operate electric appliances or controls you suspect have been flooded or damaged
- › Do not attempt to remove trees or other debris from power lines. Also, stay away from power lines that are flooded or otherwise damaged
- › In the event of a power outage, call FPU and our trained technicians will assess any damage and safely turn your electricity back on



Scroll Down



FPU EMERGENCY RESPONSE

FPU has emergency services available 24/7. Please leave the area and call **800.427.7712** immediately if:

- › You perceive danger due to a power outage
- › Your electric service is damaged in any way
- › A power line has been broken



IMPORTANT NOTICE FOR THE DISABLED

If you or a member of your family is disabled and may need assistance during evacuation, you must call your **Emergency Management Agency (EMA)** office at one of the following numbers:

CALHOUN COUNTY: **850.674.8075**
JACKSON COUNTY: **850.482.9678**
LIBERTY COUNTY: **850.643.2339**
NASSAU COUNTY: **904.548.0952**



MEDICAL ALERT PROGRAM

If you or a family member relies on life-sustaining equipment (such as heart monitors, oxygen concentrators, etc.), please call FPU at **800.427.7712** to inform us that your electric service is medically essential and allow us to give proper consideration to your account.

If you are already on the Medical Alert Program, please call and renew your certification, which is required annually.



DOWNED POWER LINES

If you discover a downed electric wire or power line, assume it is energized (and therefore dangerous) and stay as far away as possible. **NEVER TOUCH** a downed power line or any telephone cable wires in close proximity. Instead, call **800.427.7712** immediately to report the location of the power line. Or, call **911** if you sense a more serious emergency. Please be sure to keep everyone (especially children and pets) at a safe distance until help arrives.



SAFETY NEAR FPU CREWS

FPU reminds you to keep a safe distance from any areas where our crews are working. Please remember to drive cautiously, watch out for possible signs of danger and let crew members work to restore power quickly and safely. Never touch FPU's vehicles or equipment because these items may be conducting electricity.



CALL 811 BEFORE YOU DIG

Underground utility lines are virtually everywhere, including your backyard, and they're a lot shallower than you may think. That's why whether you're about to plant a tree (or remove a fallen one), install a mailbox, fence, or pool, or do anything else that requires digging, you must call **811** before you dig to avoid hitting underground utility lines.

- › Don't risk losing your utility services, injury or worse!
- › Before you pick up a shovel, pick up a phone and call **811**
- › FPU will come and mark our lines within a few business days—at no charge to you



Know what's below.
Call before you dig.



FLORIDA PUBLIC UTILITIES

FPUC.com
800.427.7712

STAY INFORMED:

PROMO: 15-225 060216