

Hardware recommendations for Inform

We designed **Inform** to use standard, easy-to-obtain Windows network components.

File Server	<p>Windows 2012 Server, Standard Edition Best practices call for the server to be a dedicated server, not used as a domain controller, general file server, email server, or utilized for or manage additional software/system.</p> <ul style="list-style-type: none"> • Single or dual physical CPU's - 2.4Ghz (or higher) hex-core (minimum). • 24GB RAM or better • Fastest available Hard Drive Array - 300MB/s throughput or greater <ul style="list-style-type: none"> ○ Drive set one (OS): 2 Solid State drives in a RAID 1 mirrored configuration ○ Drive set two (DATA): 4 300GB 15,000 RPM HDD in a striped, RAID 10 configuration or SSD's • Removable media backup system • Supplemental off-site backup option. DDI System uses Mozy Pro successfully • Uninterruptible Power Supply (UPS) • Network firewall
Anti-Virus	<p>There are known incompatibility issues with the following two anti-virus packages.</p> <ul style="list-style-type: none"> • ESET File Security for Microsoft Windows Server - http://www.eset.com/us/business/products/file-windows/ • AVG Internet Security - http://www.avg.com/us-en/internet-security
Faxing	<ul style="list-style-type: none"> • DDI System integrates with ConcordFax, the #1 rated online fax service provider • ConcordFax is a separate, third party service. The monthly fee is comparable to a telephone line.
PC Workstation	<ul style="list-style-type: none"> • 8GB RAM or better for Inform ERP. Other software installed (such as Microsoft Office) will benefit from additional RAM. SSD (Solid State Drives) are recommended. <ul style="list-style-type: none"> ○ Windows 10 Professional ○ Windows 8/8.1 Professional ○ Windows 7 Professional
Laser Printer	<ul style="list-style-type: none"> • Network enabled PCL 5e laser printers for fastest print performance and check printing • Inform is compatible with most business-class printers
Network	<ul style="list-style-type: none"> • Cat 5e, Cat 6 wiring, or better for all devices, printers included • GB Network switch with ports to accommodate every device • Broadband internet connection with a Static IP address, 3 Mbps upload or better

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Branch and Remote Users

- We recommend using Microsoft Remote App, a more secure and simple to use variation of Remote Desktop for branch and mobile access to Inform. Separate, low-cost Microsoft Terminal Server client licenses are required for concurrent remote users.
- Server location upload speed should be a minimum 5 Mbps
- VPN connection **required** for remote branch printing

eCommerce

- **Inform eCommerce** users should seek the highest available upload speed, with a **minimum** of 7 Mbps. Use Speedtest.net for basic information on your network's Internet performance.
- DDI System strongly recommends the top-rated host Rackspace.com for a managed, hosted system. Rackspace servers provide high service levels, with the connectivity speed necessary for eCommerce. They manage your server, Windows updates, data backup, firewall, clean-room operating environment, power and server support.