## ecs digital

IT Automation Consultant (Resolve) Job Description



## IT Automation Consultant (Resolve)

Exciting opportunity to work for a fast paced and social leading edge DevOps and Continuous Delivery consultancy. We are a company founded on the values of openness, honesty, teamwork and fun, focused on delivering the best customer experience. You'll benefit from significant technology training and exposure, and you might have the opportunity to undertake European travel (expenses paid). You will be trained to become an IT Automation Consultant for Application Monitoring with a core focus on our AppDynamics (partner product) engagements. You will have the chance to implement innovative automation solutions for a broad array of clients. If you are looking for a career-driven opportunity, this is the ideal role as there are various opportunities to grow within the DevOps and IT sector as we are working with a multitude of different partners, supporting our customers on their DevOps and Automation journey.

We are looking for hungry-to-learn out of the box thinkers to join our team. Your intensive training will start immediately, focusing on learning key technologies and products and the consulting skills that are critical to success in the high-growth automation sector. The majority of our engagements are 2-8 weeks in length with each one providing opportunities to learn client technologies and approaches and requiring continual learning of new technologies. Our team unanimously agree that they really benefit from continually learning new technologies as part of this role, and that they've learned more in a shorter period of time than previously.

## You will need:

- Experience in and/or Passion for Application Monitoring
- A client-focused "can do" attitude
- High attention to detail
- Clear communication both written and verbal
- Ability to learn fast and outside the box thinking
- Teamwork and Collaboration
- Advanced experience in groovy scripting and/or Java development
- A working understanding of one or more of the following: Powershell, Unix, Bash, Python Scripting
- Advanced UNIX/Linux knowledge and at least basic Windows
- Advanced expertise of one or more tools from listed tools in the Desirable Skills section



## **Desirable Skills:**

- Power User (or greater) experience of one or more of the following tools tools (CM): ServiceNow, IBM Netcool/ Tivoli, BMC Remedy, HP Operations/Service Manager, CA Spectrum
- Power User (or greater) experience of one or more of the following tools (CI): Jenkins, Cloudbees, Bamboo, TeamCity, TravisCI, TFS
- Power User (or greater) experience of one or more of the following tools (CD): Jenkins, GoCD, Automic, Octopus Deploy
- Power User (or greater) experience of one or more of the following tools (CM): Puppet, Chef, Ansible
- Power User (or greater) experience of one or more of the following tools: SVN, Git, TFS, Clearcase
- A working knowledge of one or more of the following tools: Docker, CoreOS, Vagrant, Otto, Graphite, Selenium, Robot, QTP, Jira, Nagios, AppDynamics, AWS, Azure, Google Cloud
- A working understanding of the Software Development LifeCycle (SDLC), Continuous Delivery and Continuous

While our headquarters are based in London, in the last 12 months alone, our consultants have been working with prestigious clients in various locations, most of whom maintain an on-going partnership with us. Some locations we were working in:

Chicago, New Jersey, Arkansas, Luxembourg, Netherlands, Ireland, Stockholm, Copenhagen, Vienna, Japan, Hong Kong, Singapore, Melbourne, Canberra, Sydney