

# IT'S TIME TO IMPLEMENT QAPI. ARE YOU READY?

### ESTABLISHING AN EFFECTIVE QAPI PROGRAM LEADS TO ...

**Regulatory compliance.** A QAPI program can help you create systems to help you comply with both federal and state regulations.



**Reduce care costs.** A QAPI program can help reduce hospitalizations and readmissions as well as reducing the costs of care.



**Employee engagement.** A QAPI program can help improve communication throughout your entire organization.



**Improved survey results.** A QAPI program can help your organization put processes in place to help you achieve a Five-Star rating.



Actionable data. QAPI program data can help your staff evaluate other areas that could see quality improvement.

# Let Primaris help you develop and implement your QAPI program.

Quality Assurance and Performance Improvement (QAPI) regulations are being finalized. Once issued, all nursing homes have one year to develop and implement an acceptable QAPI program. As you know, quality improvement doesn't happen overnight, so why not start today?

Are you struggling with implementing the components of Quality Assurance and Performance Improvement? Do you need help designing a QAPI program to help you provide better care, drive satisfaction and improve the quality of life for your residents?

**QAPI is more than a plan.** It's a complete culture change. It is a systematic, consistent focus on quality and improvement that must be understood by administrators, clinical leadership and staff at all levels within the organization.

CAPI IS COMING. YOU HAVE TO HAVE A PLAN. ARE YOU READY?



## THE FOUR PHASES OF A SUCCESSFUL QAPI ROLLOUT

**Primaris uses our TIME healthcare improvement model to help you respond, adapt and thrive** in the implementation of the cultural and systematic changes needed to convert to a Quality Assurance Performance Improvement everyday culture.

#### THRESHOLDS FOR SUCCESS

The first step in our healthcare improvement model is to gather baseline performance data to evaluate how you align with the often pre-determined success thresholds. How much improvement is required to meet and exceed the success thresholds?

- On-site visits with appropriate personnel.
- Assist with QAPI selfassessment.
- Identify low-performing areas and key areas of improvement.

#### IMPROVEMENT STRATEGIES

Once we've determined where you stand, we focus on developing improvement strategies that will enable you to close the gaps in the quality and efficiency of care across your healthcare organization. We use this knowledge to devise a strategy tailored to address your specific challenges, drive quality improvements and cost reductions.

- Oversee writing of a QAPI program.<sup>1</sup>
- Identify staff training needs to implement program.
- Develop a program to ensure the involvement of all staff.

#### MEASURES FOR GOAL ATTAINMENT

Success doesn't happen overnight. Our measures for goal attainment help you increase achievement and close gaps so you can cross the success threshold and avoid penalties.

- Select data to monitor.
- Determine measurement framework.
- Create dashboard for ongoing management of QAPI program.

#### EXECUTE AND EVALUATE

From processes and procedures, to workflows, training, or any other improvement strategy, we combine implementation with ongoing evaluation to drive measurable healthcare improvements.

- Assist with staff training.
- Charter first Performance Improvement Project (PIP) team.
- Oversee first PIP project.
- Ongoing QAPI coaching.
- Annual QAPI program review.

<sup>1</sup>Primaris can also work with nursing home corporations to create an overarching QAPI pogram and create templates for execution and evaluation at each facility.

## **READY?**

Let Primaris help you implement a Quality Assurance and Performance Improvement culture. Call Rachel Verslues at 573-817-8300 ext. 191 or email engage@primaris.org.

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