WE ARE TAKING ABSTRACTION TO
NEW HEIGHTS

The GPRO abstraction tool is the technical heart of Primaris GPRO abstraction efforts. Custom built for our professional abstractors to support the unique requirements of GPRO reporting efforts, the tool enables faster and more complete organization, tracking, reporting and ongoing quality control efforts.

As a quality improvement organization, we are constantly reviewing our efforts and identifying opportunities for improvement. After this past year's reporting period, we asked for feedback from our clients and received some very important and beneficial insight into updates you would like for the tool.

The result is a large number of slated improvements underway to the GPRO abstraction tool we are excited to share with you to make our joint 2016 reporting period more efficient and effective for all parties.

NEW FEATURES INCLUDE ...

Expanded Filtering and Searches. Now filter on all fields, for example patient name, and have that filter stay in place no matter how many times you go to more detail and come back to the main list. Apply multiple filters to isolate subset views within other subsets. For example, create a view that consists of specific NPI 1 physicians within a specific practice. Finally, save your favorite filters so you are not recreating them every time you log in.

Friendly Names. Friendly names allows names to be associated to a number to improve abstraction efficiency and quality. Associate NPI numbers with physician names, team member user ids to team member names, practice id numbers with practice names, etc.

Updated Dashboard. Dashboards will be receiving a major upgrade to accurately reflect each measure per CMS requirements and designed to always let you know where you are in the process and then be able to drill down to detail when required. Emphasis is being placed on accurate up-to-date counts, including exclusions, exceptions and final rankings of each measure.

NEW FEATURES INCLUDE ...

Abstraction Logic updates. Using the CMS XML specifications per measure as the guide, enrich the existing tool with additional logic to speed up processing and streamline workflow.

Abstraction Cap on Rankings. Striking the balance between abstracting too few or too many records is one of the key variables to an efficient reporting period. Abstraction Cap on Rankings is a dynamic estimation tool that calculates the skipped cases and determines the new target rank to meet the 248 consecutive ranks (or 100% of beneficiaries if sample is less than 248).

- Determines the final rank to abstract to thus decreasing the possibility for over abstraction.

- Serves as a guide, by measure, to the ideal target number of abstractions based on previous experience and the quality of your data.

Expanded and streamlined editing capabilities. Allows appropriately approved individuals to more easily edit records in a more streamlined manner than previous versions. Also enables a user to partially save a record without completing a measure and pick up where they left off.

Performance Improvements. To improve performance and speed of the Primaris GPRO tool, we will be implementing improved caching of static resources and data. Similarly, we will be removing heavy and unnecessary files, as well as utilizing all server and client side industry standard methods for data retrieval and session states.

Alerts and Notifications. The new alerts and notification capabilities allow our team to communicate with all users directly through the tool and not through external email systems. This includes notification of system downtime in advance so the user will not get caught with unsaved data and lose their abstraction.

Updated Security. To meet industry standard compliance requirements, the system will auto log off after 15 minutes of inactivity.

Password reset by user. Allows existing end users to reset their own passwords using the industry standard approach of email verification. No more having to track down an administrator and get them involved for a password reset.

Reporting. We continue to invest in more reporting to support the abstraction efforts such as:

- Graph showing number of abstractions complete versus number of abstractions projected remaining

- Abstractor reports

- Billing reports

- Ability to export all patients in all measures to Excel

Enhanced Inter-rating review (IRR). Improved IRR support including enhanced reports by abstractor and entity, commenting and notification.

ACO-SPECIFIC IMPROVEMENTS

ACOs have more complex and specialized GPRO abstraction challenges. Their organizations typically consist of multiple practices, practice types, locations, sizes, office workflows and technology. Many have a mixture of multiple EHRs and paper that make the patient driven GPRO abstraction challenging across three NPI numbers that contain information in three very different places. Working closely with our ACO clients, Primaris is making specific investments to enhance the GPRO tool 2016 for ACO support:

Enhanced filtering and sorting by practice and NPI within the ACO.
The filtering/favorites/searching capabilities planned will help abstractors isolate abstraction records by NPI and practice to more efficiently facilitate abstraction from the many different systems and modes that can be found within an ACO, saving a great deal of time.

Enhance tracking by both measure and NPI #.
We are adding the ability to document the search for abstraction data per client and per measure to prevent rework and facilitate better communication amongst the team. This includes the ability to document that an NPI has been checked/completed for a record and add comments for each NPI that is accessed.

IT'S TIME FOR ANOTHER GPRO SEASON. ARE YOU READY?

In short, Primaris is investing heavily to make our GPRO Abstraction tool faster, lighter and better for the 2016-2017 year. We hope that you're as pleased with these changes to the GPRO abstraction tool as we are, and we can make our joint 2016 reporting period more efficient and effective. For more information about Primaris' abstraction services, visit www.primaris.org or email engage@primaris.org.