

# Data visualization tool

Powered by Sisense



## Why Data visualization?

Businesses across all applications and in every industry are faced with mountains of data, and finding a meaningful way to manage this data has become a necessity – especially when it's data that can help our customers succeed.



EXL Healthcare's CareRadius® (patent pending) solution provides an agile reporting that allows users to quickly access, visualize, drill through and share data to improve business outcomes and address business questions: i.e. why are my denials and appeals high for this facility? Receive the added benefit of having CareRadius® elasticubes and dashboards created, and maintained by EXL as part of our reporting package.

## Make faster and more accurate business decisions

› Ability to access and interact with data in a way that allows the user to derive business value (drilldowns, hovering, filtering)

- › Capitalize on valuable data using analytics for predictive modeling
- › Our solution allows you to have standard dashboards delivered and maintained by EXL, or you can easily create your own to meet your business needs and reporting goals
- › Provides rich data visualizations and interactive BI reporting
- › Has the ability to combine large disparate data sets with CareRadius® data (like claims, or lab data)
- › Supports identification and stratification of members for care management programs by providing risk factors to assist in determining what population should I focus on now.

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## Improving user data interface

- Scalable and cost effective
  - + Takes care of the back-end data management
  - + End-to-end solution
- Facilitates strategic business decisions
- Everyday users are able to conduct data analysis, by creating and sharing interactive reports
- Everyday users are able to complete daily tasks, without advanced technical skills



## Technology strategy

With the award-winning In-Chip™ data engine, performance never suffers, even when working with:

- Big data
- Dozens of disparate data sources
- Large amounts of concurrent users

ElastiCube sits on a separate server, allowing for scheduling/flexible data refresh and processing without impacting CareRadius® performance

- ElastiCube contains key data elements for creating, customizing and additional report drill through.
- Can map to other data sources for analytics
- R programming available for predictive analytics

## Security and data governance

We know security is important. Our solution allows you control access and define permissions on a need-to-know basis. Dashboard access can be configured by:

- Single Sign on and/or Active Directory
- Users/Groups can be restricted to viewing only data that is filtered and relevant to specific groupings based on strategic business needs
- Users with a Viewer License are restricted from permanently changing a dashboard
- Users with a Designer License are able to copy and customize a dashboard while the integrity of the original dashboard is preserved

## About EXL

EXL (NASDAQ: EXLS) is a leading operations management and analytics company that helps businesses enhance growth and profitability in the face of relentless competition and continuous disruption. Using our proprietary, award-winning Business [EXLerator Framework](#)®, which integrates analytics, automation, benchmarking, BPO, consulting, industry best practices and technology platforms, we look deeper to help companies improve global operations, enhance data-driven insights, increase customer satisfaction, and manage risk and compliance. EXL serves the insurance, healthcare, banking and financial services, utilities, travel, transportation and logistics industries. Headquartered in New York, EXL has more than 24,000 professionals in locations throughout the United States, Europe, Asia, Latin America, Australia and South Africa.

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