



SECURE MOVING STARTS HERE

BAY ALARM MOVING GUIDE





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Why Get A Home Security System



Congratulations on moving into a new home! While celebrations are in order, we must admit that moving is also an incredibly stressful life event. That's most likely because there are so many gears moving — running in and out of the house, leaving town, shopping for furniture, signing paperwork, letting contractors in your home when you're not there, and the list continues. With all that going on, finding peace of mind can be hard. But it doesn't have to be if you have a professional security system you trust.

When looking for the right system and company, you should be looking for professionalism, reliable technology, local 24-hour support, and highly-trained associates. And that's just the beginning. With a professional security company, you can expect scheduled installations, agents who know exactly

how your system works, answers to all your questions, and even remote control of your home's system. It sounds great, right? Well, when you partner with a great company, it really is. Choosing the right one can be hard. But don't worry — whether you've never had a security system, already own one, or are thinking about switching companies, you've come to the right place.

But why not just get a DIY system and handle things yourself? Well, in addition to having even more things to worry about, DIY systems are just that—do it yourself. That means that unlike a security company that has local, expert installers, you have to do everything on your own. From troubleshooting your system when it goes down to flipping through huge security manuals, you're responsible for your safety. When you're moving and depending on that system

day-to-day, it's already too late to be questioning just how well you've set it up.

Accepting a package from your cable company or internet provider isn't any better. While it may seem convenient, it can be more of a headache than you need. From a lack of reliable, local support to poor customer service, cable and internet providers aren't exactly known for their professionalism.

That's why a dedicated, local, and professional security company like Bay Alarm is the best way to go. Bay Alarm is poised to help you at each stage of your move. And, as a California-based company, we know your new neighborhood because our employees live and work here too. That means quick service, whether it's on the phone or an in-person service appointment.

Moving with Bay Alarm



If you're already enjoying Bay Alarm's services, moving them to your new home is pretty easy. In fact, we're ready to help out at every turn. All you have to do is:



Call 1-800-610-1000 to update your account and let us know you're moving.



Schedule a free on-site security review by one of our Security Experts.

And as an existing customer you benefit from our Relocation Guarantee.*

- 1. If your new home doesn't have a security system, we'll install a basic system for free.**
- 2. If there's already a Bay Alarm system in your new home, we'll reactivate it for free. (Even if it's not a Bay Alarm system, we may be able to use existing parts.)**
- 3. Want an upgraded system in your new home? We'll give you a discount on the new installation!**

* Some exclusions apply.

Call us today at 1-800-610-1000 or visit www.bayalarm.com/moving to learn more about transferring your system and service.

For Current Customers

Choosing the Right Security Company



If this is your first time dealing with a home security company, don't sweat it. With so many of them out there, it can be hard trying to choose the right one for you. To find the right fit, your first step should be identifying what your needs are and asking some questions, like:

- Is service available in your new home's neighborhood or area?
- Do they offer local support 24/7?
- Can you reach an actual human if you need to?
- Are installations flexible to accommodate your move schedule?
- What warranties are available?
- Will you have to install the system yourself or schedule an installation?

With Bay Alarm, you'll often find that you can answer all of these questions and more. High quality technology and years of experience are just the beginning, as we offer:

- A 90-Day Satisfaction Guarantee
- A 1-Year Warranty
- 24-Hour Emergency Service
- A Relocation Guarantee
- Insurance Discounts

We also provide easy installations. Once we've provided your free security review, a Bay Alarm Security Expert will come by to install everything for you. In addition to this, we're ready to set up an installation that works with your moving schedule. For instance, if you'd like to keep an eye on things when contractors come by, we can offer a partial system installation. Then, when you're ready and set, we finish your complete security system —including features like home automation.

What Bay Alarm Offers: Total Security Solutions



When it comes to residential security, Bay Alarm is dedicated to providing services that give you peace of mind at every stage of your move. That's because as a California-based company, we place a premium on keeping our local communities safe and sound, 24 hours a day, 7 days a week, 365 days a year.

While you may not think it, something as simple as a home security sign on your lawn is a deterrent to criminals. We sure wish it was the only thing you needed — it'd make our jobs a lot easier! Sadly, it's not. That's why Bay Alarm offers everything from simple and effective perimeter protection to high-tech solutions, including:

- Automated Locks
- Door and Motion Sensors
- State of the Art Cameras

To learn more about our specific offerings, [click here](#).



For New Customers

What Bay Alarm Offers: Local Monitoring 24/7



When it comes to securing your home with an alarm system or other residential security system, you should always ask yourself a few questions about your service provider, including:

- Is my security company's monitoring center local?
- Is the company that sells me my system also the same company that monitors it?
- Can I get a hold of a human being at any time?

These questions are important, because many security companies use subcontractors to service and monitor your system. With subcontractors, there is less accountability between your security company and the system that is installed in your home.

In addition, some security companies do not provide a local monitoring center, instead, they route your calls out of state. This can be a serious problem when it comes to understanding your service or dealing with an incident. With Bay Alarm, that's never a concern — our Monitoring Center is right here in California, staffed by Bay Alarm employees, who only serve Bay Alarm customers. That means that your service is locally sourced and invested in the communities we service, because we live here too.

Running day and night, our Monitoring Center is supported by backup generators in case of power outages. We even have a fully redundant center located near Sacramento should anything happen affecting its activity. From monitoring your system to answering your questions to running routine system checks, a monitoring center agent is available when you need them most.

[Click here](#) to learn more about our top-rated, 24/7 alarm monitoring services.

What Bay Alarm Offers: Go Mobile with Your Security System

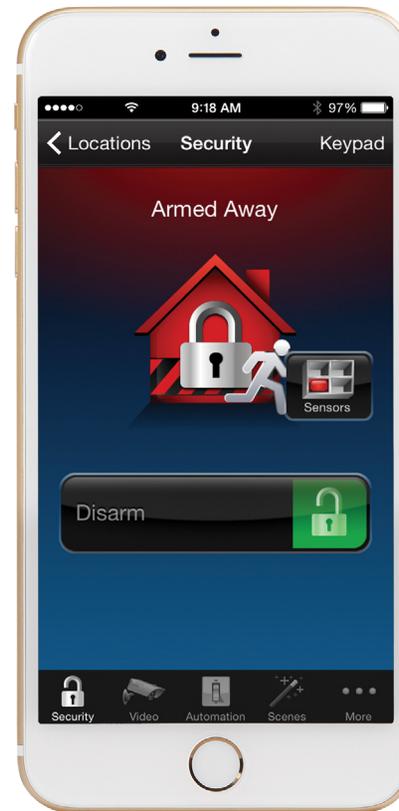


Sometimes when you're moving, your schedule can be very unpredictable. For instance, you may find yourself in situations where you have to leave the house or allow a realtor or contractor in when you're not there. In either case, security can be a concern. That's why it's important to choose a security company that's flexible to your needs. Which is why we offer Total Connect 2.0. With this service, the power of Bay Alarm is always in the palm of your hand. Compatible with iOS, Android, and Blackberry devices, Total Connect 2.0 includes:

- Remote System Arming & Disarming
- Event Notifications
- Home Automation (Lights, Locks, and Thermostat)
- Live Video Feeds

In addition, we also offer "scenes," pre-set collections of home automation that provide security or just help you prime your home for when you arrive. For example, if you're out of town while you're moving, you can pre-set a scene that includes turning lights on and off for fixed periods of time while you're gone. That way you can give your home the occupied look it needs to deter would-be criminals.

With features like these, you can leave your home with confidence knowing that your security system is just a tap away.



Move with Confidence



Now that you know a bit more about what security companies can offer you, we hope that your mind is at ease. Yes, moving can be difficult. But with the right knowledge and the right company, you can be sure that your new home's security is one thing you won't have to worry about. So if you're moving in California, Bay Alarm looks forward to helping you do just that.

To learn more or schedule a free security review for your home with Bay Alarm, call 1-800-610-1000 or go to www.bayalarm.com.

