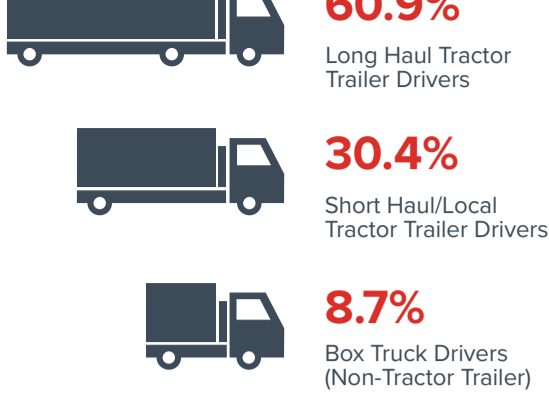


# THE DRIVER SURVEY

In 2018, Kenco and CarrierLists surveyed drivers as a way to identify a benchmark for the state of the profession.

The responses provided insight on how drivers feel about a number of topics including shipper interaction, ELD mandates, what frustrates them most and how they spend their time on the road.

## DEMOGRAPHIC



## FRUSTRATIONS/CONCERNS

### Job Frustrations



**#1**

**71%**

Reasonable compensation



**#2**

**66.7%**

Driver safety (on and off the road)



**#3**

**55.9%**

Privacy issues due to ELD mandate



**38.7%**

of drivers cite inconsiderate/unsafe drivers as a significant frustration on the road



**34.2%**

of drivers cite unfriendly facilities/customers as the most difficult part of their job



**32.1%**

of drivers cite locating a place to stay for the night as the most difficult part of their job

### Infrastructure Frustrations

**39.1%**

Poor quality highways



**37%**

Traffic in two lanes where there should be four or more

**11%**

Restricted access to certain routes due to bridges, etc.



## ELD mandate

**70%** of drivers have experienced an impact from ELD



**71.8%**

saw a decrease in hours on the road



**42%**

saw a decrease in privacy



vs



Long Haul Tractor Trailer Drivers

Short Haul/Local Tractor Trailer Drivers

Additionally, it's more likely that long haul truck drivers experienced an impact with **85%** responding yes, while only **46%** of short haul/local truck drivers expressed an impact



**42.1%**

Say the most important aspect of their job is competitive pay



**50%**

Say the most important aspect of their job is a good relationship with management and dispatchers



**26.6%**

Say the most important aspect of their job is consistent, steady work



**20.6%**

Say understanding of mistakes and tardiness is most important

## IMPROVEMENTS



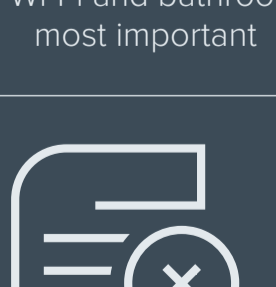
**61%**

Say warehouses can be a better partner by being efficient with loading and unloading



**44.4%**

Say having a breakroom and offering snacks, coffee/water, free Wi-Fi and bathrooms is most important



**22.3%**

Say understanding mistakes and tardiness is most important