

Volt Overview and Summary

Volt Workforce Solutions is one of the world's largest recruitment organizations. A business unit of Volt Information Sciences, Inc., a FORTUNE 1000, publicly-traded (NYSE: VOL) international corporation, Volt Workforce Solutions delivers talent in all skill categories with a strategic focus on contingent/temporary placement, professional search, managed services programs, vendor management systems (VMS), and recruitment process outsourcing (RPO). Operating through servicing locations in North America, South America, Europe and Asia, Volt assigns hundreds of thousands of employees annually.

With average daily temporary employment of approximately 2.6 million¹ and U.S. staffing industry revenue of \$125.7 billion², the Temporary Help industry is a transaction-based business with thousands of competitors offering similar services. In an industry that is highly sensitive to the health of the general economy, delivering quantifiable value to clients and competitive differentiation is critical. In 2002, Volt adopted Six Sigma's discipline and metrics-based processes, becoming the first temporary recruitment company to do so. Business improvement excellence is deployed throughout our organization via training activities and projects in all functional areas, with 21 percent of our in-house workforce trained in Six Sigma. Completed projects have touched virtually every facet of client and candidate transactions – from managing workers' compensation costs and candidate records to improving payroll/billing processes. Financial benefits of approximately \$45 million have accrued to date. Supporting our mission to provide exceptional value to clients, employees and shareholders, Volt continues to adopt and deploy new improvements via our Six Sigma program.

Strategic Objectives and Scope of the Business Improvement Deployment

Short-Term Strategy (1-2 years)

In 2002, Volt Workforce Solutions determined that Six Sigma best fit our strategic goals to provide value to clients and to differentiate our service offerings from competitors. Initially, our launch strategy focused on 1) ***creating the organizational framework*** including establishing a Leadership Council, hiring a Master Black Belt deployment champion, and developing critical-to-business mission, vision and goals to be achieved through deployment, 2) ***investing resources to train employees***, which included training Black Belt and Green Belt employees and 3) ***implementing and communicating the culture of change*** through internal projects, report-outs, company-wide conference calls and intranet communications. Volt's Six Sigma program encourages employees to think and act differently – to ask “why we do things” rather than state “that's how we do things.”

¹ “Staffing Statistics,” Annual Trends in Temporary Help Services, American Staffing Association, 2008, <http://www.americanstaffing.net/statistics/staffingsurvey.cfm>.

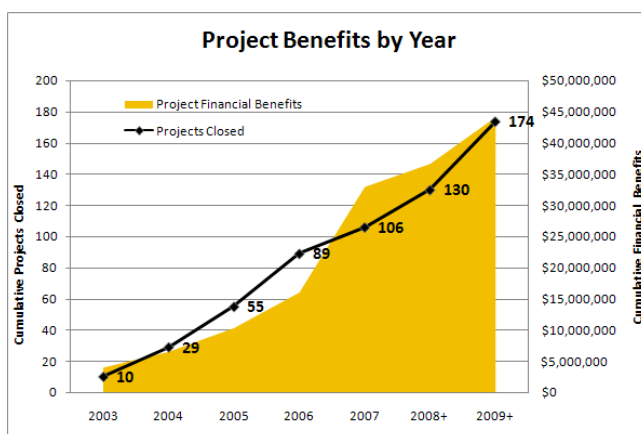
² “U.S. Staffing Industry Revenue,” Staffing Industry Report, Staffing Industry Analysts, April 2009, www.staffingindustry.com.

Long-Term Strategy (3+ years)

After initial launch, Volt implemented the next phase of our strategy: *implementing Six Sigma principles with clients*. Six Sigma client-facing activities include:

- Conducting Black Belt and Green Belt projects jointly with clients. A representative sampling of joint client projects include:
 - A manufacturing client's external hiring process was taking an average of 108 days. Volt utilized Value Stream mapping during a Kaizen event to break down the process and generate ideas to streamline hiring, interviewing, and on-boarding processes.
 - One of Volt's temporary staffing clients in the Midwest was experiencing a high level of unwanted turnover. A DMAIC project resulted in more robust and focused candidate screening processes.
 - A project to create a monthly dashboard on key quality and safety statistics relating to a client's workforce.
- As a solutions provider in the \$36 billion Vendor Management Systems/Managed Services Provider (VMS/MSP) industry, Volt's consulting and strategy sessions with clients include:
 - Assisting clients with choosing the best management model (vendor neutral, master vendor, etc.)
 - Designing MSP programs for clients, resulting in Vision-Mission-Goals statements for the program to identify metrics that will determine program success.

Driving forces of this long-term strategy were the launch of the Yellow Belt program in 2005 and creation of Black Belt workshops focused on using Six Sigma tools with clients.



Our project timeline and the value generated from these short- and long-term business improvement deployment strategies are summarized in the chart presented here.

In 2008, Volt launched the Strategic Continuous Improvement Program. Its goals are to align projects with key business strategies, spend less effort on projects that result in little or no benefit, get more projects completed with lower project cycle times, streamline training programs and

improve selection of training participants, and generate a higher sense of accomplishment for project participants. To meet the above goals, the following improvements were made:

- Streamline training programs, resulting in 50% less classroom time for Green and Black Belt programs.

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- Utilize e-training technology as a prerequisite for Yellow Belt training to enhance training programs and reduce travel and associated expenses.
- Launch Strategic Continuous Improvement Awards, a program to motivate and recognize employees in three categories: Best in Achieving Division Strategic Goal, Best in Providing Customer Value, and Best in Rapid Improvement Activity. \$1,000 awards are presented.

The size of the deployment challenge

Number of business units in which deployment is a mandate, geographic coverage and penetration of the business improvement deployment across the organization

Volt Information Sciences, Inc. has mandated the deployment of Six Sigma methodologies within the following business units, which comprise our Staffing Services segment: Volt Workforce Solutions, ProcureStaff, and VMC, as well as our Corporate Offices.

Currently, Six Sigma and business improvement activities are deployed across Volt's operations in North America, Europe and Asia.

Based on 2008 net sales, business units that deploy Six Sigma and related business improvement activities represent 84% of total net sales of the Volt organization.

The impact of the business improvement deployment

Because Six Sigma is based on a top-down approach, Volt's upper management is fully engaged in leading improvement efforts. Our Executive Champions include Jerome Shaw, Volt Co-Founder and Executive Vice President; Tom Daley, Senior Vice President of Volt Workforce Solutions; and Steve Shaw, President and CEO of Volt. Executive Champions are charged with approving all Black Belt projects, attending company-wide Six Sigma project report-outs and engaging with Black Belts.

As CEO, Steve Shaw is a driving force for Volt's continued transformation. He has championed award-winning programs to re-energize the Company's Six Sigma program and introduced Lean principles across Volt's global enterprise. All senior managers including division presidents, executive vice presidents, senior vice presidents, vice presidents and regional managers attend Six Sigma Champion training. Currently, there are 67 active Champions. Of these, 15 are sponsoring projects in process.

Percentage of trained Six Sigma, Lean or other business improvement practitioners

Currently, 21% of Volt's in-house employees are trained Six Sigma practitioners. A summary of the impact of this training program is shown in the chart below.

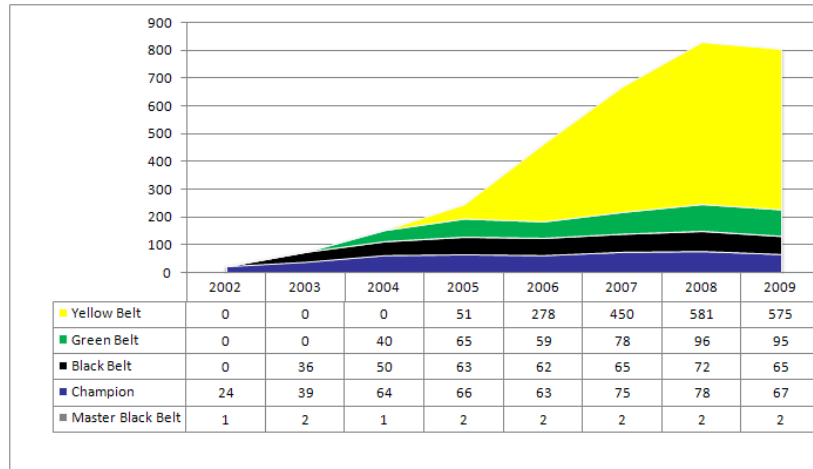
Since 2007, our Yellow Belt program has focused on training our sales force to communicate with clients that are Six Sigma companies and use "voice of the customer" tools to assess client needs.

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Volt maintains continuous education programs for trained Six Sigma staff, hosting workshops on using Six Sigma tools with clients, Lean, Scrum and other continuous improvement program

developments.



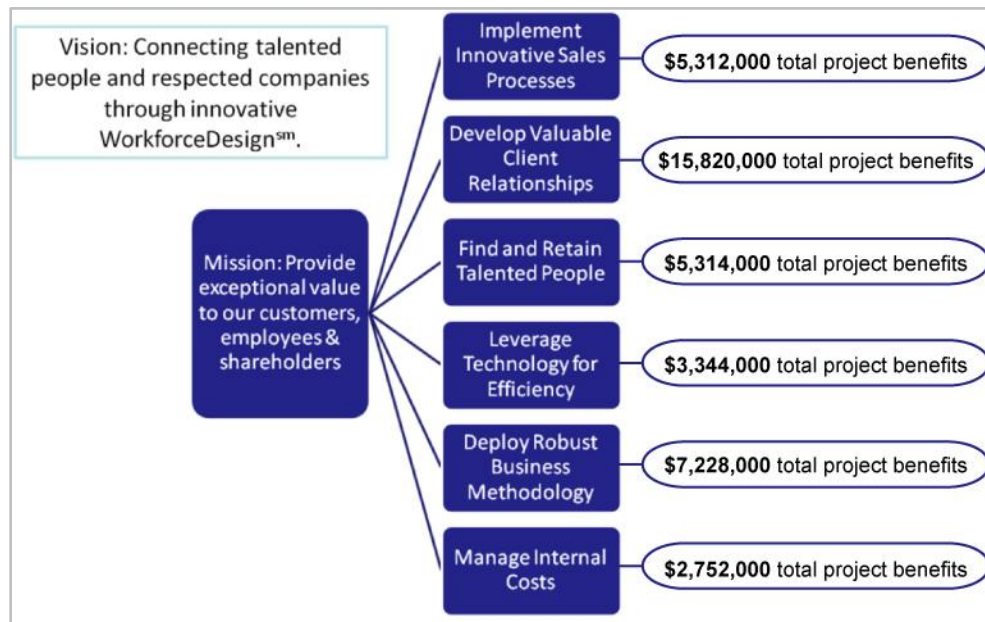
Number of process excellence projects initiated and completed to date

Of our closed documented projects, 17 relate to Volt's "Zero Defect/ Pay Bill Initiative" with financial benefits valued at \$2.3 million. Before we started this initiative, Accounts

Receivables due past 60 days was 20%. Today this is only 4%!

The organizational results of business improvement deployment

Financial and project results



From 2002 to 2008, our Six Sigma initiative contributed to a 66% increase in staffing net sales and a 98% increase in staffing profit.

When Volt launched the Strategic Continuous

Improvement Program in 2008, we revised our Critical-to-Business tree with the requirement that all Six Sigma projects must address one of the strategic objectives to ensure the business improvement deployment is fully aligned to Volt's strategic objectives. Our revised CTB, with total project benefits for each of Volt's strategic objectives, is summarized above.

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Supporting materials [included as Attachment A]:

- Summary of current projects initiated by CTB objective