



# CellTrak CareManager®

Deliver Patient-Centric Care, Manage Conditions, and Improve Outcomes

Delivering clinical care via a distributed workforce requires communication and coordination among nurses, physicians, other professionals, and your office. You can deliver effective care, improve outcomes, and reduce costs with CellTrak's CareManager, a mobile app that gives caregivers necessary information, facilitates point-of-care documentation, provides secure communication, and enables real-time responsiveness.

*Deliver engaging, patient-centric care that improves outcomes with CareManager*

Leaders at thousands of home care and hospice agency locations rely on CellTrak's complete, flexible solution to better manage over one million home care visits each week. Nurses and other clinicians use CellTrak CareManager to efficiently deliver patient-centric care that contributes to improved outcomes.

When using CellTrak CareManager, caregivers appreciate using a smartphone or tablet to communicate securely, document easily at the point of care, and see up-to-date clinical and personal care information including vitals, assessments and notes. They also value automated GPS-based time and mileage reporting, and the safety of location awareness.

The complete extended care team, and family and guardians if permitted, have secure access to up-to-the-moment information about the clinical and personal care that have been delivered, as well as updated vitals and trends.

Office staff use a portal to gain visibility into what is happening in the field via configurable real-time operational alert escalation, plus the ability to see where caregivers are relative to each patient. They enjoy time savings, improved accuracy, and reduced paperwork due to automation and streamlining of everyday tasks.

## Improved Care Quality

- Make care delivery more consistent with up-to-date client information, schedules and care plans
- Improve accuracy with easy point-of-care documentation including assessments, forms and surveys
- Reduce the variation in care with ability to quickly react to events

## Increased Compliance

- Get reliable proof-of-visit via GPS-based or telephony visit verification
- Make activities required to reduce variation in services delivered
- Have complete care records for audits and information requests

## Enhanced Communication

- Improve care and compliance and reduce cost with configurable real-time alert escalation
- Connect caregivers to the office via secure broadcast messaging
- Improve care coordination and increase visits per caregiver by 10% or more

## Reduced Costs

- Reduce mileage costs by 20% or more versus self-reported
- Save administrative costs and time with streamlined workflow and automated data flow to systems
- Use data to improve care delivery and optimize efficiency over time



# Key Features and Functions

## Up-to-Date Information at the Point of Care

- Data transfers automatically from your system to the app
- Provide caregivers with patient, care team, schedule, and contact information at the point of care
- View graphs with trends in key clinical measures
- Perform assessments easily, and see a consolidated view of the latest information captured across assessments

## Electronic Visit Verification

- Prove compliance via highly accurate, GPS-based, time-stamped electronic visit verification
- Add a second level of verification via "tap in/tap out" near-field communication devices or patient signature
- Cost effective alternate EVV option using IVR telephony

## Support and Time Tracking for All Types of Visits

- Perform, document and record scheduled, unscheduled, anytime, and shared care visits
- Get GPS-based time stamps for start- and end-of-visit and task duration

## Up-to-Date On-Device Care Plans

- Use standardized, patient-, and schedule-specific plans
- Designate activities as required or optional
- Trigger questions or instructions based on collected data

## Point-of-Care Documentation, Including Forms

- Gather data via many response types, including free text
- Document even when no connection is available – data is automatically sent when connectivity is restored
- Reduce errors and completion time, improving care and compliance, with automatic form calculations

## Secure Messaging and Broadcast Messaging

- Communicate instantly among care team members and with the office
- Improve compliance – messages are automatically stored
- Save money by eliminating the need for a separate app
- Broadcast messaging to all employees with tracking

## Secure Photo Capture

- Improve documentation and communication with secure location-, date-, and time-stamped photos

## Real-Time Caregiver Location Visibility

- Respond quickly to situations and keep workers safe

## Configurable, Real-Time Alert Escalation

- Manage by exception with real-time alerts for late or missed visits
- Achieve the right balance between detailed monitoring and alert fatigue via configurable parameters and workflow automation

## Mileage and Travel Management

- Eliminate manual time and mileage tracking
- Save money via GPS-based mileage reporting, shortest route, toll avoidance, and more
- Automate mileage rules to save time and cut errors
- Streamline workflow with on-device summaries, travel expense reports, and ready-for-payroll data

## Meet IT Requirements

- Native app works in and out of cellular coverage
- Locate and wipe lost devices from the portal
- Support a Bring Your Own Device policy
- Self-service retrieval of lost passwords

## Part of a Complete Care Delivery Solution

- Used by 4,000 agency locations
- Real-time integration with office systems and EMRs
- Choice of mobile applications
- Portals for use by office staff and care team members
- Reporting for care delivery management and optimization
- Includes set up, field and office staff training, and support



Real-time connections to the office and the care team can improve both the efficiency and the effectiveness of care.

*"The magic of this system is seeing how nurses use the data to shape care."*



For more information call us today  
**+1(877) 240-0467**

CellTrak's Mobile Health Solution enables payers and agencies to better manage health care and service delivery by electronically verifying visits; providing real-time visibility in the field; supplying reports for monitoring and improving adoption, compliance, care quality and cost; and by integrating with back office systems to automate workflow. For more information visit [www.celltrak.com](http://www.celltrak.com).