



# CellTrak TimeManager®

## Electronically Verify Visits and Better Manage Care Delivery

Effective management of your distributed home or community health workforce begins with getting the basics right. Your agency can improve care and service delivery, and reduce costs, with CellTrak's TimeManager, which uses GPS technology for electronic visit verification and accurate mileage, tracks time, automates paperwork, and enables real-time responses to events in the field.

*Electronically verify visits, track time, and cut mileage costs with TimeManager*



Leaders at thousands of home care, hospice and community care agency locations provide CellTrak TimeManager to their nurses and other clinicians, aides, admissions teams, affiliates, and volunteers. They know they can better manage service delivery with a solution that is already relied on to deliver one million visits per week.

The TimeManager app is part of a complete, flexible solution. People in the field easily create proof that visits have been completed, track time across activities, and accurately record mileage traveled using a smartphone or tablet that doesn't get in the way of their interactions with clients. They appreciate having up-to-date information, the ease of its communication capabilities, the automation of time and mileage reporting, and the safety that location awareness provides.

Using a connected portal, office staff gain unprecedented visibility into what is happening in the field via configurable real-time alert escalation and the ability to see where each caregiver is relative to each client. They enjoy the time savings, reduced hassle, and elimination of paperwork due to streamlining and automation of everyday tasks. And, they take advantage of robust analytics capabilities that enable the optimization of care delivery.

### Improved Care Quality

- Make care delivery more consistent with up-to-date client information and schedules
- Reduce the variation in care with ability to quickly react to events in the field
- Improve client interactions by using devices with a small form factor

### Increased Compliance

- Get reliable proof-of-visit via GPS-based or telephony visit verification
- Monitor worker location and the amount of time spent with clients
- Capture mileage accurately and apply rules automatically

### Enhanced Communication

- Improve care and compliance and reduce costs with configurable real-time alert escalation
- Connect caregivers to the office via secure broadcast messaging
- Improve care coordination and increase visits per caregiver by 10% or more

### Reduced Costs

- Reduce mileage costs by more than 20% versus self-reported
- Save administrative costs and time with streamlined workflow and automated data flow to systems
- Use data to improve care delivery and optimize efficiency over time

# Key Features and Functions

## Up-to-Date Information at the Point of Care

- Provide caregivers with always-current information via automatic updates from your existing systems to the app
- Enable caregivers with information from the EMR including schedules, client information and care team contact information
- Improve visit compliance and client satisfaction, and hold down costs, with on-device schedule change notifications

## Electronic Visit Verification

- Prove compliance via highly accurate, GPS-based, time-stamped electronic visit verification
- Add a second level of verification via "tap in/tap out" near-field communication devices or client signature
- Cost effective alternate EVV option using IVR telephony

## Support and Time Tracking for All Types of Visits

- Carry out and record scheduled, unscheduled, anytime, and shared care visits
- Get GPS-based time stamps for start- and end-of-visit

## Secure Messaging and Broadcast Messaging

- Communicate instantly among care team members and with the office
- Improve documentation and compliance – messages are automatically stored and secure
- Save money by eliminating the need for a separate app
- Broadcast messaging to all employees with tracking

## Configurable, Real-Time Alert Escalation

- Manage by exception with real-time alerts for late or missed visits
- Achieve the right balance between detailed monitoring and alert fatigue via configurable parameters and automation of items that don't require action

## Real-Time Caregiver Location Visibility

- Respond quickly to situations and keep workers safe

## Mileage and Travel Management

- Save money via GPS-based mileage reporting, shortest route, toll avoidance, and more
- Save time and reduce errors by automating complex mileage rules
- Streamline workflow via travel expense reporting and payroll integration

## On-Device Summary Reports for Caregivers

- Free up caregivers from manual time and mileage tracking and keep the field and the office in sync

## Meet IT Requirements

- Native app works in and out of cellular coverage
- Supports a Bring Your Own Device policy
- Self-service retrieval of lost passwords
- Locate and wipe lost devices from the portal

## Part of a Complete Care Delivery Solution

- Used by 4,000 agency locations
- Proven, real-time integration with back-office systems and EMRs
- Choice of mobile applications
- Portals for use by office staff and care team members
- Support for intraday and end-of-day workflow
- Reporting for care delivery management and optimization
- Service includes configuration, training for field and office staff, and ongoing support

*"CellTrak lowered mileage reimbursement and late start visits."*



*Because the field and office have real-time connection, you can easily respond to events and manage by exception*



For more information call us today  
**+1(877) 240-0467**

CellTrak's Mobile Health Solution enables payers and agencies to better manage health care and service delivery by electronically verifying visits; providing real-time visibility in the field; supplying reports for monitoring and improving adoption, compliance, care quality and cost; and by integrating with back office systems to automate workflow. For more information visit [www.celltrak.com](http://www.celltrak.com).