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## **PRESS RELEASE**

For Immediate Release

### **Lyft Partners with ALC for On-Demand Transportation**

*NEMT and paratransit customers will benefit from timely and reliable curb-to-curb transportation services*

**San Francisco, CA, August 15, 2016** – [American Logistics Company, LLC \(ALC\)](#), a national passenger transportation management company serving transit agencies and the healthcare industry, today announced that it is partnering with [Lyft](#), to provide on-demand Non-Emergency Medical Transportation (NEMT) and paratransit services.

“When it comes to NEMT and paratransit, it can be challenging to provide both timely and reliable transportation, especially on same-day requests and will-call returns,” said Craig Puckett, President, ALC. “In many cases, the long wait times actually prevent people from taking advantage of the services, causing them to postpone medical appointments or skip them altogether. By teaming with Lyft, we are now able to leverage their extensive network of drivers on their platform in the regions we serve across the United States, to provide timely and reliable on-demand transportation services.”

ALC provides health plans and government agencies with wheelchair, gurney, door-to-door and curb-to-curb transportation services. As part of its collaboration with Lyft, on-demand NEMT and paratransit trips will be scheduled through the ALC dispatch center, which will then dispatch the trip directly to a Lyft driver in real-time. The ALC dispatch center can also help clients book Lyft trips in advance, validate client eligibility and validate the requested destination.

“When it came to selecting a transportation partner for on-demand NEMT and paratransit service, we needed a solution that would allow us to maintain the high quality of service our clients have become accustomed to,” continued Puckett. “We are excited to harness the power of Lyft’s robust network to deliver cost savings and increased service levels to our existing clients, and look forward to bringing those same opportunities to our future clients.”

ALC began partnering with Lyft to provide NEMT and paratransit services in June 2016. “We are excited to now be able to provide our clients with easy access to Lyft rides for their NEMT and paratransit trips, and we look forward to seeing our customer satisfaction with will-call returns and same day trips reach new heights at a result of this alliance,” said Puckett.

“Lyft's mission is to connect people and communities through effective, affordable, safe and accessible transportation. ALC has been a leader in the NEMT and Paratransit space for the past nine years,” said Gyre Renwick, Head of Healthcare Partnerships at Lyft. “And we’re looking forward to growing our partnership with ALC.”

### **About Lyft**

Lyft was founded in June 2012 by Logan Green and John Zimmer to reconnect people and communities through better transportation. Lyft is the fastest growing rideshare company in the U.S and is available in more than 200 cities. Lyft is preferred by drivers and passengers for its safe and friendly experience, and its commitment to affecting positive change for the future of our cities.

### **About ALC**

ALC is a national passenger transportation management company serving the healthcare industry, government agencies and school districts. For healthcare and government agencies, ALC leverages its proprietary technology to manage the transportation benefit by validating eligibility, trip type and destination, and providing transportation analytics. ALC provides high quality, innovative transportation services that raise the bar for efficiency, cost-effectiveness, safety and accountability.

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