Digital Watchdog Pivot
QUICK REFERENCE GUIDE

For technical support, contact: **customerservice@itechdigital.com**
or call: **866-733-6673**

SOFTWARE DOWNLOAD
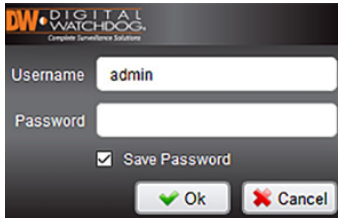
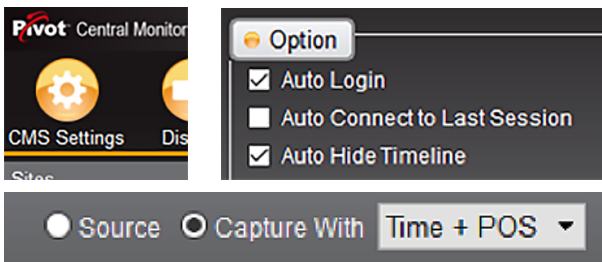Visit http://www.itechdigital.com/remote-software-downloads
Select **Digital Watchdog Remote Client**
Run and allow installation to complete, launch software

Log into software with username '**admin**'
*PASSWORD remains empty
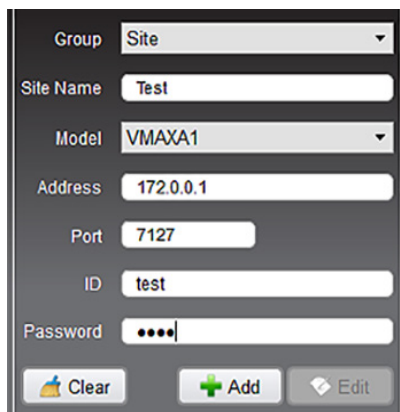
INITIAL SOFTWARE SETTINGS ADJUSTMENTS

CMS SETTINGS > CMS Settings > General
- Check the Auto Login
- Uncheck **AUTO CONNECT** to last session

IMAGE EXPORT OPTIONS
- File directory where the video clips and screenshots are stored
- Check capture with **TIME + POS**

DVR SITE LIST
CMS SETTINGS > **Site Management**
- Site name is customer preferred description of site
- Model is dependent on DVR installed
- Address is the public IP address of the site
- Port is 7127
- Username and password are credentials
- Click **ADD**, then add more stores, if necessary
- Groups can be used to group stores by location, managers, etc.

LIVE VIEWING
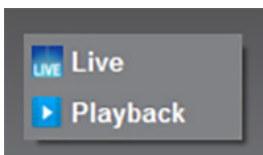
- Drag full store name to the right; select **LIVE** or **PLAYBACK**
- Expand store, drag single camera over; select **LIVE** or **PLAYBACK**
- Double click on single image to expand to full view
- Double click to return to normal view

PLAYBACK

- Drag over full store name to the right; select **LIVE** or **PLAYBACK**
- Expand store, drag over single camera; select **LIVE** or **PLAYBACK**
- Bar at the bottom is visual representation of footage available
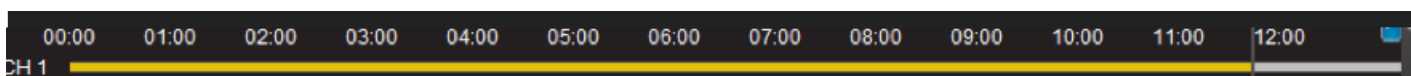
PLAYBACK
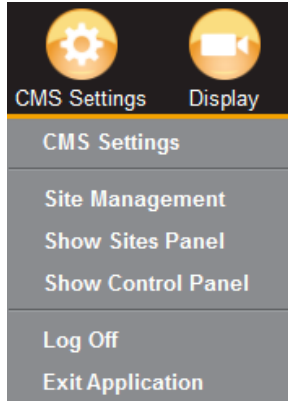
**CONTROL CONTAINS THE PLAYBACK FUNCTIONS**

- Search presents your calendar, red days indicate footage available

- Zoom icons, shrink the timeline to find a more precise time

- Right click on **IMAGE**, select **THUMBNAIL**
    - Generates thumbnails of predetermined time frames for easy viewing of specific accidents

- If the control panel is missing, click on **CMS SETTINGS**, verify that **Show Site Panel** and **Show Control Panel** are checked

POINT OF SALE TRANSACTION VERIFICATION
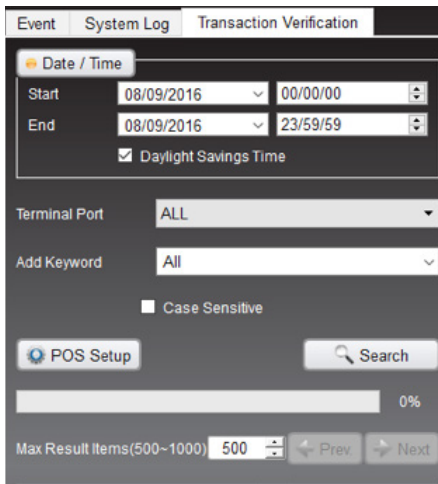
- Right click on the **SITE NAME**
- Select **EVENT / POS SEARCH**
- Event tab shows events that are pre-configured
- System Log tab shows the system logs, for logging in, logging out, set-up, etc.
- Transaction Verification tab allows for searching of stored POS data
- Select **TIMEFRAME**
- Can filter by terminal port or keyword
- Search to populate data
- Double-clicking the event populates the footage to the right in the viewer window
- Keyword can be generated as searching
- POS setup can be used to adjust the register of the cameras that the footage is displayed upon

REMOTE BACKUP AND VIDEO CLIP CREATION
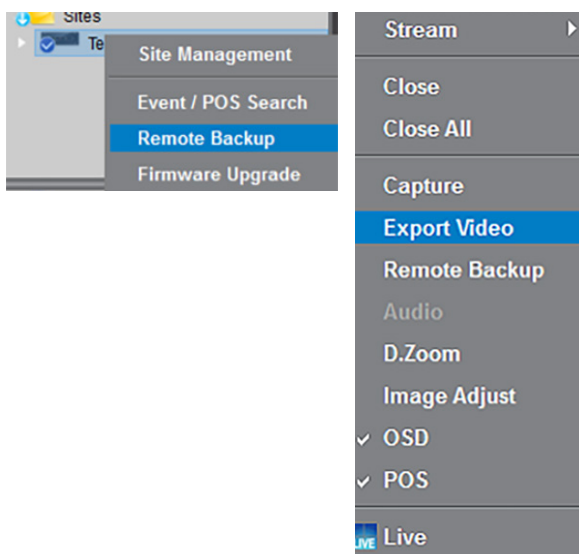
REMOTE BACKUP
- Allows one to pull footage remotely in a backup format
- Will require use of proprietary player to playback footage
    - Right click on **STORE > REMOTE BACKUP**
    - Choose **START** and **END** time, specific camera channels
    - Choose recording path and file name
    - Click on **START**

VIDEO CLIP CREATION
- While in playback, right click on image
- Select **EXPORT VIDEO**, a red 'R' will appear on video image, indicating a video clip is being recorded
- Right click on image after desired time has lapsed
- Select **EXPORT VIDEO** to uncheck the option
- The video clip is created automatically and stored in your video folder
- This export location can be adjusted in the CMS settings