

Bridging the Patient ID Accuracy Gap

Health

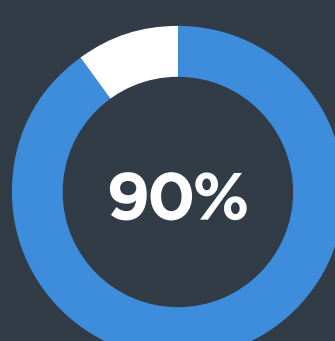
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Correctly identifying patients and accurately matching them to their medical records as they are shared across healthcare settings continues to be a troublesome (and costly) administration problem.

Identity theft and fraud continue to plague healthcare



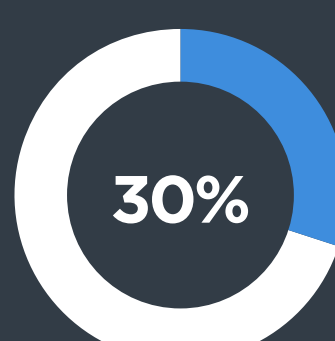
OVER 2 MILLION Americans suffered medical identity theft last year, costing victims \$13,500 to resolve.¹



Nearly 90% of the healthcare organizations surveyed had a data breach in the past 2 years.³



1 in 3 health records will be compromised this year alone.²

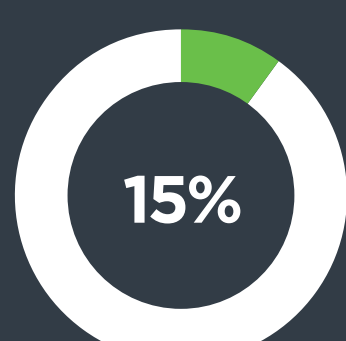


Healthcare fraud is rising at an alarming rate—up 30% since 2007.⁴



The FBI claims that stolen health insurance information fetched a price of \$60–\$70 on the black market while a Social Security Number went for less than \$1.⁵

The challenges multiply with duplicate medical records...



Duplicate records account for 15% of all patient records.⁶



The average cost of a duplicate medical record pair is \$50. If the records aren't reconciled, the costs are even higher.⁷

... and as patients transition across different care settings



When clinicians receive incomplete or inaccurate “sign-outs,” the impact is:⁸



Lack of follow-up on lab reports



Tests cannot be ordered



Care plans may not be followed



Delayed treatment



Wasted days in the hospital

Technology—the patient ID and theft Rx



In January 2016, CHIME launched a **\$1M National Patient ID Challenge** aimed at developing a solution that ensures **100% accuracy of every patient's health information** to reduce preventable medical errors.⁹



Technology is evolving to capture and verify a patient's ID and associated records immediately upon admission by creating **one “single and true” identity** for all locations across the entire care continuum.

Patient identity solutions can help healthcare providers:



Validate and permanently match patients with their correct medical records



Improve patient satisfaction and safety while **increasing** data and billing **accuracy**



Decrease patient processing time, data entry errors and administration costs



Eliminate duplicate patient records that can lead to **medical inaccuracy**

Seek secure solutions

To learn more about how today's technology can help improve patient identity accuracy, contact your Lenovo Health Account Representative or visit us at www.lenovo.com/health.

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¹Medical Identity Fraud Alliance, Fifth Annual Study on Medical Identity Theft, February 2015
²<http://www.information-age.com/technology/security/123461306/healthcare-fraud-five-step-plan-diagnosis-and-treatment> April 2016
³"Criminals target healthcare data," Ponemon Institute, May 2016
⁴<http://www.information-age.com/technology/security/123461306/healthcare-fraud-five-step-plan-diagnosis-and-treatment> April 2016
⁵<http://www.information-age.com/technology/security/123461306/healthcare-fraud-five-step-plan-diagnosis-and-treatment> April 2016
⁶The Health Foundation, March 2013
⁷Fox and Sheridan, August 2013
⁸<http://www.hcplive.com/medical-news/the-sensationalization-of-medical-errors-breaking-down-the-data-in-order-to-improve-patient-care#sthash.Ha4WvNSb.dpuf>
⁹<http://www.healthdatamanagement.com/news/why-its-crucial-to-eliminate-patient-identification-mistakes> May 2016



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