

Patient Experience

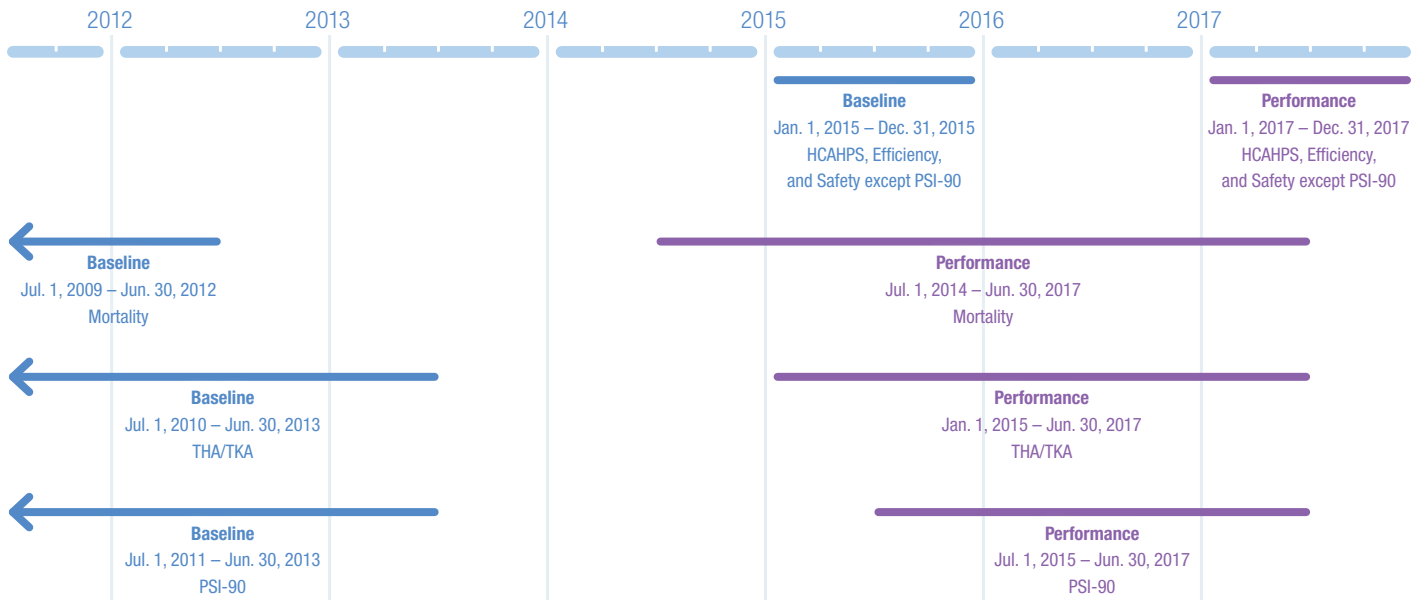


Value-Based Purchasing

Summary for FFY2019

Value-Based Purchasing (VBP) links Medicare's payment system to value-based performance that improves the quality of healthcare. Evaluating hospital performance depends on measures that reflect safety, outcomes, patient experience, and efficiency.

Finalized FFY 2019 Time Periods



Achievement Thresholds & Benchmarks

HCAHPS Survey Dimension	Floor (%)	Achievement Threshold (%)	Benchmark (%)
Communication with Nurses	28.10	78.69	86.97
Communication with Doctors	33.46	80.32	88.62
Responsiveness of Hospital Staff	32.72	65.16	80.15
Pain Management*	22.34	70.04	78.53
Communication about Medicines	11.38	63.26	73.53
Hospital Cleanliness & Quietness	22.85	65.58	79.06
Discharge Information	61.96	87.05	91.87
Care Transition	11.30	51.42	62.77
Overall Rating of Hospital	28.39	70.85	84.83

Summarized from Federal Register publication on Aug. 22, 2016.

*As of November 14, 2016, Pain Management will be removed from the payment determination of VBP in FFY 2019.

The floor (lowest performance in the Baseline Period) for every dimension has dropped significantly, making each Consistency Point more difficult to earn.

Four of the eight Achievement Thresholds dropped from FFY 2018

- Communication with Doctors
- Communication about Medicines
- Hospital Environment
- Care Transition

Benchmarks for Responsiveness and Communication about Medicines also dropped from last year.

Even if national progress in HCAHPS is slowing, keep up the great work to improve your organization's scores!

The withhold percentage for FY 2019 is 2.00% of the base Diagnosis Related Groups payment.

Finalized FFY 2019 Measures

For more information on the scoring of these measures, visit the VBP Calculator on PRCEasyView.com® or contact PRC's CAHPS Team.



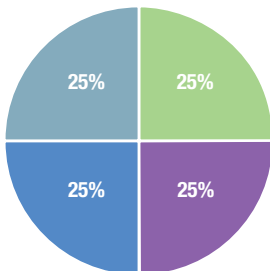
Measure ID	Safety
CAUTI	Catheter-Associated Urinary Tract Infection
CLABSI	Central Line-Associated Blood Stream Infection
CDI	<i>Clostridium difficile</i> Infection
MRSA Bacteremia	Methicillin-Resistant <i>Staphylococcus aureus</i> Bacteremia
PSI-90	Patient Safety Composite
SSI	Surgical Site Infection: <ul style="list-style-type: none"> • Colon • Abdominal Hysterectomy
PC-01	Elective Delivery Prior to 39 Completed Weeks Gestation

Measure ID	Clinical Care
MORT-30-AMI	Acute Myocardial Infarction 30-Day Mortality Rate
MORT-30-HF	Heart Failure 30-Day Mortality Rate
MORT-30-PN	Pneumonia 30-Day Mortality Rate
NEW THA/TKA	Total Hip or Knee Arthroplasty Complication Rate

Measure ID	Person and Community Engagement
HCAHPS	Patient Experience of Care
CTM-3	Care Transition

Measure ID	Efficiency
MSPB-1	Medicare Spending per Beneficiary

Finalized FFY 2019 Weights



Finalized FFY 2019 Weights	Percentage
Safety	25%
Clinical Care	25%
Person and Community Engagement (HCAHPS)	25%
Efficiency	25%

- All domains carry the same weight.
- HCAHPS domain had a formal name change.

What are your goals?

To learn what PRC's custom data can do for you, contact us at 800-428-7455 or visit PRCCustomResearch.com

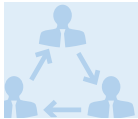
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