

ARE YOU OUR NEXT NETWORK MANAGER?



Reporting To: Principal Consultant

You should have demonstrable problem solving skills and the ability to work both independently and with a team to meet aggressive project timelines. We are looking for people who take pride in the quality of their work and who share our commitment to honesty, integrity, and personal accountability. You must have extremely strong verbal and written communication skills and the ability to interact professionally with a diverse group of technical experts, executives, and managers. A sense of urgency for task completion and a passion for client experience are essential.

Responsibilities

- Manage a team of Network Operations Consultants and provide expert-level technical assistance as required.
- Act as the technical lead and escalation point on the team.
- Oversee and ensure the completion of internal projects.
- Level-2/3 network support for multiple enterprise networks totaling over 600 connections and 8,000 users
- Responsible for overseeing the maintenance of monitoring and management systems for managed network devices.
- Support of managed network devices (switches, routers, load-balancers, WAN optimizers and firewalls)
- Perform regular analysis of network connectivity through the LAN/WAN infrastructure and provide recommendations.
- Provide high-level customer service for managed services clients.

Education/Certifications

- University Degree and/or related Technical Diplomas are encouraged
- CCNP: Routing and Switching (required)

Preferred Experience

- 2+ years of experience providing leadership, mentoring, and technical support to a team with a network focus.
- 6+ years working on Cisco networking hardware
- Strong level of knowledge in remote access strategies using Cisco, Citrix, Fortigate and Riverbed technologies.
- Experience supporting different types of wide area connections and VPN technologies (MPLS, L2-OE, DMVPN, IPSec VPN, etc.)
- Demonstrate a thorough understanding of layer-2 switching protocols, dynamic routing protocols (OSPF, EIGRP, BGP, etc) and multi-tenant infrastructure
- Skilled with Microsoft Office and Visio applications
- Knowledge of scripting in *NIX and Windows is encouraged
- Candidates must have a valid drivers license and 24/7 access to a vehicle.

