

# AN EYE-OPENING COMPARISON OF ADMINISTRATION OPTIONS FOR JD EDWARDS

## IN- HOUSE GENERALIST



## ON-DEMAND EXPERT TEAM

### IN-HOUSE GENERALIST:

- 40 hour/week minimum with IT salaries rising by up to 20%; unavailable on nights, weekends, and holidays; plan for vacation coverage
- Limited understanding of JD Edwards admin, development, functional support, database management and monitoring/troubleshooting; may be supporting other apps or software
- Longer to complete projects + employee benefits + lost productivity = Strain on IT budget and company resources

### ON-DEMAND EXPERT TEAM

- Dedicated senior team available 24x7—even on holidays and weekends -- without the 40 hour/week minimum
- Expertise across architecture, administration (CNC), all JD Edwards modules, as well as specialized processes, integrations and applications
- Knowledge of your environment and stack + JD Edwards expertise = Optimized operations and savings



**40 Hrs/Week**



**No Nights  
or Weekends**



**Sick Leave and  
Vacation Outages**



**Limited  
Understanding of  
JDE Administration**



**Single Generalist  
Spread Thin**

**Annual Cost = 1+ FTE**  
**Annual Value \$80,000**  
**to \$110,000**



**24/7 Coverage**



**15+ Years  
Experience  
Specialized in JDE**



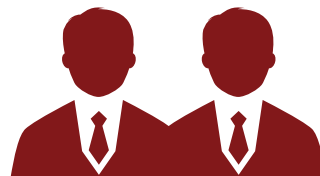
**Detailed SLAs**



**Dedicated  
Resources**



**Consistently  
Executed SOPs**



**Team of  
Specialized  
Experts**

**Annual Cost ≤ 1 FTE**  
**Annual Value \$500,000+**