

# Solution Brief Managed Hosting Services



## The Business Problem:

It's a new generation of virtualization. Today's hosted solution must be purposefully architected to withstand tomorrow's demands. With extensive critical data, emerging requirements, evolving technologies and expanding operational goals, businesses are re-evaluating the criteria behind their IT infrastructure.

## Symmetry's Value Prop:

You want flexible managed hosting solutions that are reliable, affordable and scalable—and that's just what Symmetry offers. The goal is always the same: to give you the exact hosting services you require today, while anticipating what you'll need tomorrow.

We'll work closely with you, helping you take advantage of our experience with multiple platforms, including core business systems and integrating third-party applications. Plus, you'll rest easy knowing that our data center solutions are road mapped, built and supported, by industry leading network, infrastructure, security and application engineer teams.

Purpose-built Symmetry's hosting architecture was created with the expertise to configure and tune your most complex business applications. We host everything, including your most mission-critical enterprise applications. With availability to your systems, Symmetry's managed hosting services are engineered to deliver performance and security for complex enterprises with a compliant-ready foundation for a variety of security control points.

## Solution Overview:

Symmetry's hosting clients consolidate equipment, scale out without delay and eliminate extra expenditures. Above all, our hosting solutions promise more reliable protection and stability through the multiple layers of security, redundancy, and 24x7 monitoring on-site at the data center and throughout our application management.

Through our network of enterprise-class data centers, we provide support to all of your hosting needs no matter where you are located. Symmetry's tier III facilities deliver customers optimized, integrated managed cloud and hosting solutions. Our state-of-the art hosting facilities provide flexibility to host and manage customers' entire data centers operations; encompassing multiple platforms including all enterprise applications and integration with third-party applications. Symmetry's hybrid data center solutions are road mapped, built, and supported by industry leading network, infrastructure, security, and application engineer teams.



## Symmetry's Certified Team

As a certified cloud and hosting provider, Symmetry is a leader in managed services by integrating end-to-end hosting solution options with the agility and security of our world-class data center network. The difference is a single-source support team backed by enterprise-grade data centers. The result: peace of mind from a seamless, comprehensive delivery model.

All of our certified experts follow a client-centric approach. No landscape or set-up requirement is outside our realm of capabilities. Our IT talent is versed across the entire infrastructure architecture. Each specialist stays abreast of the latest industry innovations, through internal

cross-training, and partner certification programs. We recognize and truly understand your unique operational challenges, in order to tailor a solution that will bring the best value to your business.

With Symmetry, you'll get direct support from IT engineers who are certified in:



## Symmetry's Key Differentiators

Hosting vendors can only achieve excellence in customer service, if backed by a best-in-breed data center network. Symmetry knows uptime and security can mean the difference in your operation's productivity and seamlessness, which ultimately affects your bottom line.

By establishing an ongoing relationship rather than one-off consulting project, your Symmetry team develops a deep knowledge of your unique environment. Symmetry's expert IT engineers, work side by side with you to assess your business requirements to ensure the tailored hosted solution is meeting all of your business goals. As a true extension of your team, we take the confusion out of the hosting equation - Symmetry handles all of the complexities of the cloud; networking, security, redundancy daily management, system optimization and performance. The result is a seamless interaction between your staff and ours with an understanding of the long-term strategic direction of your hosted solution to meet your business needs.

## Client Stamp of Approval



Our customers vouch for our best-in-class service and high-performing hosting solutions, with Symmetry as a partner, our customers give us a stamp of approval. With the certified help of migration experts, customer Pemco, successfully migrated their enterprise applications into Symmetry's hosted environment, and have been reaping the benefits of the new high-performing secure environment ever since.

"The new environment is faster to say the least," says Joe Bohte, Manager of IT at Pemco. **"We couldn't be more thankful for the attention that Symmetry paid to our project, and for the continuing support of the Symmetry team."**

For more information, please contact our Business Development Department at:

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