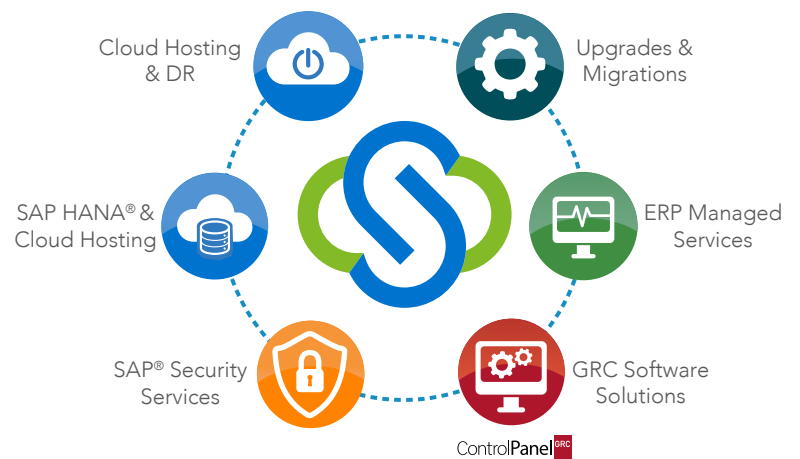


# About Symmetry

Your Managed ERP & Cloud Hosting Provider

## Technical Know-How to Support Your Most Mission-Critical Systems

As a leading provider of hybrid cloud hosting solutions with deep expertise in SAP application management, we lead the industry in delivering technical managed services and enterprise-class support. Symmetry's SAP certifications and customer-first approach ensure your mission critical operations are running smoothly and according to industry standards, 24x7x365.



 **AGILE & ADAPTABLE**

 **EXPERIENCE & EXPERTISE**

 **AN EXTENSION OF YOUR TEAM**

“ Symmetry has a much broader base of skill sets to pull from than any one individual would or could have. Those skill sets have been brought to bear on several occasions to work through technical issues and improve efficiencies in other areas. Their support model of having dedicated resources on our account is more like an extension of our IT team, as opposed to other outsourced support models.

— Morgan Craven, IT Director | Freeman ”

## Symmetry | An Extension of Your Team

Since 1996, we have operated by the model of delivering a world class customer experience. Our highly trained and certified experts are ready to meet your IT needs with industry leading SAP® and SAP HANA® cloud hosting and technical managed services and support.

You need a partner, not just an outsourced vendor. One that can lift the weight of your technical task list off your shoulders, so you can focus on running the business.



Software Upgrades

**EXPERTS**  
**BY YOUR SIDE**

SAP HANA  
IT Administration  
SAP Basis  
Cloud Migrations  
IT Project Management  
SAP Cloud Hosting  
SAP S/4HANA

## Tailored Solutions for Your Business

Our goal is to offer you a solution that is flexible, scalable, and easy to implement *without* huge upfront expenditures. We believe that when we design a solution tailored to your needs right the first time, everyone wins.

We offer upfront pricing, downtime scheduled around your operations and an outline of project phases to build an easy to follow roadmap of the process. The bottom line? Whether you need us to design and build your infrastructure, store valuable data, or manage day-to-day operations - our team will become your team - 24x7x365.

## Our People are Our Core

**Affordability shouldn't sacrifice quality in the process.** Symmetry's core business functions around our commitment to expertise, professionalism, clear and open communication, as well as a focus on the use of talented people, equipped with state of the art tools, to manage your environments.

No matter what enterprise applications you are using, or where you're located, we'll take care of all the details. Our certified cloud and SAP engineers can deliver support for an entire environment or a single landscape, and their expertise is second to none.



## Industry Leading SAP HANA Experience

Our SAP HANA Cloud is affordable, scalable, and secure. Whether you need to perform a full implementation, a migration or simply an upgrade, Symmetry's industry leading experience navigates you through the entire process.

- S/4HANA
- S/4HANA + BW
- BW on HANA
- Suite on HANA
- Suite + Sidecar
- HANA Live w/COPA Accelerator

## Not Just a Vendor... Symmetry is Your Partner

Through our proactive, client-centric delivery, we establish trusted, long-term partnerships that other providers just can't measure up to.

The results of this partnership equates to seamless integration between your team and ours, backed by the guarantee of highly trained and certified consultants. You can count on Symmetry to take care of any of the following IT services:

- Hybrid Cloud Hosting
- Managed SAP® Hosting
- SAP HANA Cloud Hosting
- Cyber Security & Regulatory Compliance
- Cloud Disaster Recovery
- SAP Basis Remote Support
- Implementations, Upgrades & Migrations
- SAP Security Services
- Managed SIEM
- GRC Software Suite

## U.S. Based Consultants with a World of Experience

We deliver the difference of 24x7x365 access through our US-based consultants. Our passionate team of IT and solution engineers are certified experts in hybrid cloud, SAP and ERP environments, and the diverse requirements of different industries. They work tirelessly around our clients' clocks and timelines to assess specific business requirements and ensure the tailored solution meets all your business goals.



**NET PROMOTER SCORE**  
Symmetry is highly focused on customer satisfaction, and leads the cloud hosting and app management industry with a Net Promoter score of 57.

# OUR PROMISE

## EXTENSION OF THE TEAM

We are symmetrical to your IT goals and strategies. We mirror your passion and urgency for operational performance and excellence.

## EXPERTISE & EXPERIENCE

We promise to deliver the depth and breadth of our enterprise application technology and infrastructure expertise to create a lasting bond of confidence.

## AGILITY & ADAPTABILITY

Our flexible solution offerings and the speed at which we are able to respond enables the operational agility you desire.



## PASSIONATE

We challenge ourselves to go the extra mile, to do what is necessary to ensure you get exactly what you need, when you need it.

## CUSTOMER FIRST

We treat you like you are part of our family. We bring a sense of urgency to issues, and a passion for your success. When you're successful, so are we.

## COMMITMENT

Committed to the greater good, we are adaptable and do what is necessary to achieve our goals.

## TEAMWORK

We learn from one another and constantly expand our knowledge base. That way you can be confident you have the most effective team at your fingertips.

# OUR PEOPLE



## Your Unique Environment Requires a Trusted Partner

With security, quality and affordability built into our hosting solutions and data centers, you can rest assured that you'll have the flexibility and worry-free support you need. Whatever your specific business needs are, rely on us to handle your SAP and ERP services and operations so you can focus on growing your business.

**SAP® Certified**  
in Hosting Services

**SAP® Certified**  
in Cloud Services

**SAP® Certified**  
in SAP HANA® Operations Services

For more information, please contact our Business Development Department at:

**888-796-2677**  
**SymmetryCorp.com**