

# About Symmetry

Your Managed ERP & Cloud Hosting Provider

 **SAP® Certified**  
in Hosting Services

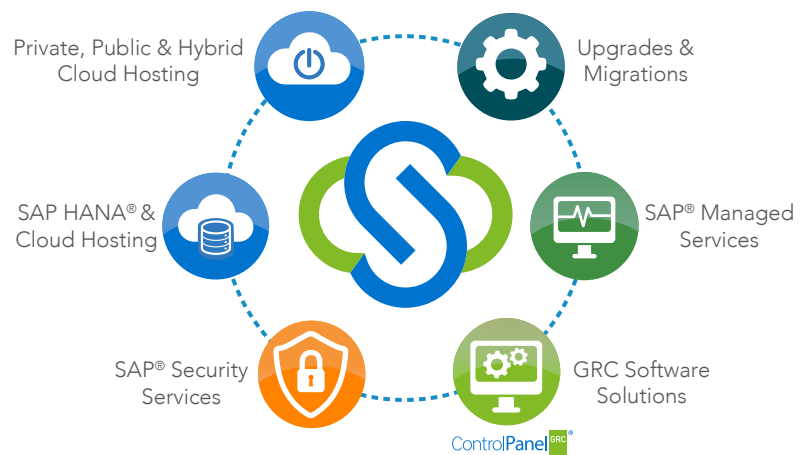
 **SAP® Certified**  
in Cloud Operations

 **SAP® Certified**  
in SAP HANA® Operations

 **AWS Advanced Consulting Partner**  
SAP Competency

## The SAP® Technical Management Experts

Symmetry manages complex SAP® implementations on a global scale for more than 200 of the world's leading enterprises in challenging and heavily-regulated industries such as healthcare, financial services, retail, manufacturing, automotive and beyond. Our SAP® certifications and customer-first approach ensure your mission critical operations are running smoothly and according to industry standards, 24x7x365.



**CLIENTS  
FIRST**



**HIRE THE  
BEST**



**GLOBAL SCOPE,  
LOCAL SERVICE**



**LEADING  
THE MARKET**



**AGILITY  
IS KING**



*Symmetry not only brings decades of SAP expertise to our team to ensure our systems are up and running, but they also provide valuable insight from their work on other SAP environments that benefit our current operations as well as our SAP migration strategy.*

— Mark Morris, Director of IT & CIO | Ball Horticultural



## Symmetry | Dedicated to Your Success

Since 1996, we've built a base of expertise unmatched by any other independent SAP service provider. We provide one of the industry's most advanced SAP hosting platforms, and our service portfolio includes expert application management across all deployment environments: on-premise; hosted; and private, public and hybrid cloud. We also provide an award-winning governance, risk and compliance solution, ControlPanelGRC®, for comprehensive compliance automation of SAP environments.

Through our proactive, client-centric business model known as *The Symmetry Way*, we establish trusted, long-term partnerships other providers simply can't match. It governs every client engagement and decision we make – from team, to process, to technology – for seamless integration between your team and ours.

## Tailored Solutions for Your Business

Our goal is to offer you solutions that are flexible, scalable, and easy to implement without huge upfront expenditures. We believe that when we design a solution tailored to your needs right the first time, everyone wins.

We provide transparent pricing, downtime scheduled around your operations and a clear outline of project phases to build an easy to follow roadmap of the process. With security, quality and scalability built into our hosting solutions and data centers, you can rest assured that you'll have the flexibility and worry-free support you need. Plus we understand that business and technology needs are always changing – by the week, by the day, even by the hour. Slow response is not an option, so we readily adapt to your requirements, move fast and always deliver.

## Our People are Our Core

**Affordability shouldn't sacrifice quality in the process.** Symmetry's core business functions around our commitment to expertise, professionalism, clear and open communication, as well as a focus on the use of talented people, equipped with state of the art tools, to manage your environments.

No matter what enterprise applications you are using, or where you're located, we'll take care of all the details. Our certified cloud and SAP engineers can deliver support for an entire environment or a single landscape, and their expertise is second to none.



## Industry Leading SAP HANA Experience

Our SAP HANA Cloud is affordable, scalable, and secure. Whether you need to perform a full implementation, a migration or simply an upgrade, Symmetry's industry leading experience navigates you through the entire process.

- S/4HANA
- S/4HANA + BW
- BW on HANA
- Suite on HANA
- Suite + Sidecar
- HANA Live w/COPA Accelerator

## Not Just a Vendor... Symmetry is Your Partner

Through our proactive, client-centric delivery, we establish trusted, long-term partnerships that other providers just can't measure up to.

The results of this partnership equates to seamless integration between your team and ours, backed by the guarantee of highly trained and certified consultants. You can count on Symmetry to take care of any of the following IT services:

- Hybrid Cloud Hosting
- Managed SAP® Hosting
- SAP HANA® Cloud Hosting
- Cyber Security & Regulatory Compliance
- Cloud Disaster Recovery
- SAP Basis Remote Support
- Implementations, Upgrades & Migrations
- SAP Security Services
- Managed SIEM
- GRC Software Suite

## U.S. Based Consultants with a World of Experience

We deliver the difference of 24x7x365 access through our US-based consultants. Our passionate team of IT and solution engineers are certified experts in hybrid cloud, SAP and ERP environments, and the diverse requirements of different industries. They work tirelessly around our clients' clocks and timelines to assess specific business requirements and ensure the tailored solution meets all your business goals.



### NET PROMOTER SCORE

Symmetry is highly focused on customer satisfaction, and leads the cloud hosting and app management industry with a Net Promoter score of 59.

# OUR PROMISE

## EXTENSION OF THE TEAM

We are symmetrical to your IT goals and strategies. We mirror your passion and urgency for operational performance and excellence.

## EXPERTISE & EXPERIENCE

We promise to deliver the depth and breadth of our enterprise application technology and infrastructure expertise to create a lasting bond of confidence.

## AGILITY & ADAPTABILITY

Our flexible solution offerings and the speed at which we are able to respond enables the operational agility you desire.

## PASSIONATE

We challenge ourselves to go the extra mile, to do what is necessary to ensure you get exactly what you need, when you need it.

## CUSTOMER FIRST

We treat you like you are part of our family. We bring a sense of urgency to issues, and a passion for your success. When you're successful, so are we.

## COMMITMENT

Committed to the greater good, we are adaptable and do what is necessary to achieve our goals.

## TEAMWORK

We learn from one another and constantly expand our knowledge base. That way you can be confident you have the most effective team at your fingertips.

# OUR PEOPLE

## Your Unique Environment Requires a Trusted Partner

With security, quality and affordability built into our hosting solutions and data centers, you can rest assured that you'll have the flexibility and worry-free support you need. Whatever your specific business needs are, rely on us to handle your SAP and ERP services and operations so you can focus on growing your business. **The bottom line?** Whether you need us to design and build your infrastructure, store mission-critical data, or manage day-to-day operations – our team is dedicated to ensuring you have a consistent, high-quality, and truly world-class customer experience.

For more information, please contact our Business Development Department at:

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