Symmetry

Sym-Hosting^{SM} *- SAP® Certified Hosting*

With security, quality and affordability built in, Symmetry's SAP®-centric hosting solutions are confidence inspiring.

SAP® Certified
in Hosting Services

SAP® Certified
in Cloud Services

SAP® Certified
in SAP HANA® Operations Services

Sym-Hosting^{SM} – SAP® Certified Hosting Services

One of the biggest hurdles to outsourced hosting is psychological; the background hum of your data center is reassuring. Hosting horror stories from the past continue to linger on, and for many IT managers the thought of entrusting their most critical applications to a group of strangers at a general-purpose data center is well outside their comfort zone.
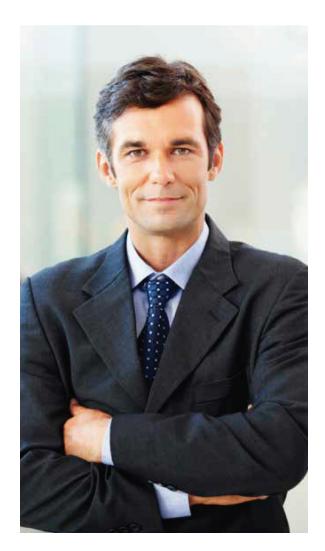
Symmetry's SAP®-centric hosting solutions were developed to provide peace of mind by meeting the unique hosting requirements of SAP customers. Symmetry combines expertise in hosting architecture and SAP application management, along with a dedicated service team, to create Sym-Hosting^{SM}. This SAP-certified solution ensures secure, stable and optimally- performing SAP environments.

Certified Peace of Mind

At Symmetry, quality isn't a goal or a deliverable. It's an approach. Symmetry's state-of-the-art data center, proven

methodologies for SAP application management and strict internal controls ensure your environment is safe, stable and optimized.

The Sym-Hosting facility is located in Milwaukee, Wisconsin, which is rated one of the safest geographic locations for IT hosting in the United States. It features state-of-the-art infrastructure, with redundant power, HVAC and network connectivity all standard. In addition, Symmetry provides other features, such as hardware and switches dedicated to a single client, to enhance security and further reduce the risk of an outage.

The quality of our hosting services and infrastructure is backed with an SAP hosting partnership and SSAE 16 (formerly SAS 70 Type II) certification. Symmetry observes a strict adherence to internal controls and safeguards when we host or process data belonging to our clients. To maintain our SAP certification Symmetry undergoes regular audits by SAP AG. These audits assess the quality of our infrastructure and the Symmetry methodology for managed services, so you can be confident your assets and sensitive data are secure.

SAP-Centric Approach from Migration to Support

Hosting has traditionally been an expensive, one-method-fits-all exercise that treats SAP applications like any other piece of hosted software. The reality is that an SAP hosting project has unique requirements right from the beginning. We understand the business impacts of downtime and performance issues, which is why Symmetry's unique SAP-centric hosting methodology works to ensure that every step of your project is carried out according to SAP best practices.

Sizing & Architecture

Sym-Hosting has the flexibility to tailor the architecture and networking design we use to suit your business requirements. Symmetry's experts take a strategic approach to sizing your environment to ensure:

- Optimum performance
- Adequate storage capacity for future growth
- Maximum use of resources

The Migration

Symmetry utilizes a proven project methodology for undertaking SAP migrations which minimizes SAP production downtime and provides a secure, orderly transition to Symmetry's hosting facility. With SAP-certified migration experts on staff, it is possible to leverage your hosting project to perform a heterogeneous migration to a new hardware platform if you should choose to do so. Whether it be a platform change or another consideration, our project teams are always looking for strategic ways to improve your environment.

Maintenance & SAP Application Management

Once in our data center, Symmetry delivers expert ongoing support for your hosted environment. As part of our complete hosted solution, a dedicated Symmetry team will manage your hardware, network, database and SAP applications. Symmetry's experts have the depth and breadth of expertise required to provide administration and support across the full range of SAP applications, releases and platforms. You can be confident that your equipment will be managed to SAP best practices in terms of performance, capacity management, uptime and on-going maintenance. Symmetry also has the flexibility to support your business with 24x7 access to remote managed services for any hosted SAP application.

True Flexibility

While the majority of hosting providers lock their clients into using only one type of hardware, and one choice of infrastructure, Symmetry provides complete flexibility. You have the freedom to choose the hosting option that best meets your business needs, compliance requirements and budget.

Hardware

Flexible options for hardware ownership allow you to find an option that provides your business with the best budget advantage:

- Lease equipment through Symmetry
- Buy equipment through your preferred vendor
- Relocate your current hardware to our hosting facility
- Use a shared resources model if desired

Infrastructure

The decreasing cost of hardware, and an increasing demand for virtualization allows us to deliver more flexible options for infrastructure. Choose from a traditional shared infrastructure, or take advantage of affordable options for dedicated hardware. These reduce the risk of downtime and provide improved performance and security over shared models.

An Affordable Solution

Non-stop database growth and frequent backups can cause hosting fees to skyrocket when based on a per gigabyte model. Symmetry's unique pricing model is designed to help SAP customers manage their total cost of ownership more effectively. Our SAP-centric system charges fees based on the amount of rack space utilized by each client. Whether you are considering moving from an in-house hosted environment, or to a new hosting provider, there are significant savings to be found through Sym-Hosting.

Partnering for the Long Term

When you host with Symmetry it is with a trusted partner rather than a stranger in an unknown data center. Symmetry takes a unique approach to hosting and integrated managed services by providing each client with a dedicated support team of highly-trained, US-based experts. By establishing an ongoing relationship rather than one-off consulting assignments, your Symmetry team develops a deep knowledge of your SAP environment. The result is seamless interaction between your staff and ours and a better understanding of the long-term strategic direction of your SAP environment.

Symmetry's experts have the breadth and depth of knowledge to support any SAP application on any platform combination.

Any SAP Applications:

SAP ECC 6.0	BI / XI	CRM
SRM	PLM	Suite on HANA

Any Hardware:

HP	Dell	SUN
IBM (AS/400)		

Any Database:

SAP HANA	Oracle	MSSQL
DB2	DB2/400	MaxDB
SAP Sybase ASE		

Any SAP Applications:

OS400	HPUX	Linux
AIX	Windows	

About Symmetry

Symmetry Corporation, an SAP Services Partner Certified in Hosting, Cloud and SAP HANA® Operations Services, provides technical managed services, security administration and project consulting in support of SAP solutions for customers in the U.S. and around the world. Based at Symmetry's Center of Expertise in Milwaukee, Wis., our large staff has extensive experience in Basis, the SAP NetWeaver® technology platform and security consulting. With a proven methodology for delivering technical managed services in support of SAP software, Symmetry delivers flexible, high-quality solutions that help reduce the total cost of ownership and enable high-performing, secure, stable SAP solution-based environments.

Symmetry Services

Discover how Symmetry deliver the best of both worlds in quality of service/support and cost effectiveness.

Technical Managed Services

Delivering proactive monitoring, system maintenance, customized reporting, troubleshooting and 24x7 support for any SAP application on any platform.

Security Managed Services

Ensure your security is managed in accordance with SAP best practices with risk mitigation, User & Role change management, trouble shooting and detailed customized reporting from Symmetry's experts.

Project Management & Support

Our proven project methodology utilizes a fixed price model and expert staff to ensure even the most complicated project is delivered on time and on budget.

Hosting & Disaster Recovery Solutions

Discover the difference – Symmetry is a certified SAP hosting partner with a unique, SAP-centric approach to hosting.

Software Solutions

Increase efficiencies and drive more value from your SAP environment with these third party solutions:

- **Gold Client** – Selective client copy solution
- **BusinessShadow** – Mirror-based disaster recovery solution
- **ControlPanelGRC** – Compliance automation solution

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For more information, please contact our Business Development Department at:

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SymmetryCorp.com

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