Solution Brief
Transport Manager

ControlPanel GRC

ControlPanel^GRC Transport Manager automates the change management process via a workflow that maintains an audit trail and ensures compliance throughout the testing, approval and migration phases.

Historically, transport requests were detailed in word documents and emailed around the office for approval. Each step of the process was facilitated by the Basis team; creating an unnecessary administrative workload and a nightmare when it came to auditing. ControlPanel^GRC Transport Manager is a marketplace proven solution, that completely automates the process and ensures compliance requirements are met at all stages.

Automate

ControlPanel^GRC Transport Manager ensures a more controlled and secure environment by taking over routine change transports; relieving your SAP® team of a tedious clerical task. In addition, automation reduces the potential for human error, unauthorized functions, exposure to fraudulent activities, and areas where personnel can side step authorization checks.

A configurable, web-enabled workflow is key to the functionality of Transport Manager. The solution allows you to configure your workflow to meet different business or auditing requirements by providing options to add different approvers and approval levels. Transport Manager is accessible via web portals or the Universal Worklist and can be logged into from any SAP system in the landscape. The Transport Manager workflow is integrated with the standard transport release process. The workflow then routes transport requests through the approval, validation and migration phases. Automated e-mail notifications alert responsible personnel of required actions and upcoming due dates helping to speed requests through the system. The system sends approved changes periodically, e.g. every 15 minutes, based on a configurable migration strategy.

Benefits
- More secure and controlled environment
- Change management policy enforced by process
- Reduce burden of change management on IT
- Ensure transport migration is SOX compliant
- Ensure change requests are tested properly

Functional Highlights
- Workflow for change request management
- Audit trail stored in SAP database, robust query capabilities
- Automatic notification of changes in status
- Predefined migration model determines appropriate approvers and target systems
- Integrated with transport release
- Documented approval of testing
- Link multiple transports, and transports with dependencies to a single request
- Automation of transport processing based on approval and migration schedule

Regular Users
- IT personnel
- Development personnel
- Change review boards
- Internal audit and external audit

Anticipate

The consistent, accurate data delivered in Transport Manager provides an enhanced information base for planning and management of your SAP team and environment. The reporting feature provides data on system use and team member productivity as well as request details such as system impact, validation details, and printing impacts. Predefined or ad hoc queries can be used to generate management reports or forecast the workloads of development members.

With Transport Manager you can better manage resources and problem resolution by assigning actions to specific personnel and tracking the progress and completion of resolution activities. Transport Manager provides detailed action definition, including the person responsible, due date/completion date, category, status updates, actions taken, etc.

Audit

At every step of the process, Transport Manager uses e-mail to inform the change request originator, team leader or team member involved in the request of changes and approval steps. A history report shows the workflow path that the request follows through an application, and notes validation details which provide an auditable review of testing.

Related Modules

- Risk Analyzer
- Usage Analyzer
- User and Role Manager
- Emergency Access Manager
- Batch Manager
- AutoAuditor
- Access Certification Manager
- Process Analyzer for Procure to Pay
- Process Analyzer for Order to Cash

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