

ControlPanel^{GRC} Reduces Nyrstar's SoD Conflicts by 86% in Just Four Months

The Customer

Nyrstar is a global mining and metals business, with market leading positions in zinc and lead and growing positions in other base and precious metals. Nyrstar has mining, smelting, and other operations located in Europe, the Americas, China and Australia.

Nyrstar is incorporated in Belgium and has its corporate office in Switzerland. Nyrstar is listed on Euronext Brussels under the symbol NYR. Nyrstar's management has a strategy aimed at positioning the business for a sustainable future as a leading metals processing business. Through its deep market insight and unique processing capabilities, Nyrstar aims to generate superior returns by extracting the maximum value inherent in the mineral resources and by-products it processes.

The Challenge

Due to the size and growth of the corporation, Nyrstar, like so many other global companies, lacked Segregation of Duties (SOD) required for its internal audit process. The company

also places high value on risk management, keeping in line with the ethics code and way of conducting business corporate wide, to avoid future challenges in SAP® security.

While Nyrstar's IT management team was closely monitoring the company's compliance risks, the team realized its manual efforts were falling short. Too much time was being wasted and too many resources were being under utilized. Guido Lauwers, group manager of business applications, confirms, "SAP security is not difficult, but it is complex and without pragmatic tooling it puts too high of requirements on my

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There was no doubt, change was in order. The question was what to do? Nyrstar initiated an SoD project and hired veteran SAP security consultant, Patrick Meyer, to lead security improvement and achieve a state for Nyrstar to "be



Continuous in Control, and thus, Always Audit Ready.”

The Emergency Access Solution

Symmetry partner, Agilos introduced the ControlPanel^{GRC} Emergency Access module to Nyrstar. ControlPanel^{GRC} is a suite of next-generation governance, risk and compliance (GRC) automated solutions designed specifically for use within SAP application environments.

Nyrstar implemented the ControlPanel^{GRC} Emergency Access module in just a few days, with only a two-hour webinar tutorial delivered by a team of security experts.

The Next Step: SoD Analysis

Guido Lauwers and Basis team lead, Hans Lauwers, instantly recognized that ControlPanel^{GRC} could do much more than even anticipated to remediate a number of SoD challenges. Just a few months later, Nyrstar added the Risk Analyzer and Usage Analyzer modules to complete their compliance solution. Within three days, implementation was completed,

and within a week, Nyrstar’s audit reporting was already being streamlined.

ControlPanel^{GRC} Risk Analyzer makes it easier for Nyrstar to identify problems per SoD requirements. In addition to receiving the risk report, Nyrstar can leverage the ControlPanel^{GRC} Usage Analyzer functionality to identify anyone who has executed a compliance risk, such as a user with access to set up a vendor and then post an invoice against that vendor.

The Results: 86% Reduction of SoD Conflicts

Patrick Meyer states, “Without the ControlPanel^{GRC} suite it would never have been possible to reduce the number of SoD violations by 86 percent in four months. And the remaining risks will be eliminated or remediated in the coming months.”

ControlPanel^{GRC} has greatly improved the speed, effectiveness and quality of the SoD project. Meyer adds, “Once the SoD project is completed we will definitely consider some other ControlPanel^{GRC} modules, as well.”

About ControlPanel^{GRC}

Symmetry's ControlPanel^{GRC} software suite is focused on providing a comprehensive compliance automation solution for SAP environments that doesn't involve a lengthy implementation time or a complicated training program. SAP security and controls consultants ensure that your system is managed according to industry standards, SAP best practices and the recommendations of your auditors. You benefit from Symmetry's extensive experience with the Sarbanes-Oxley Act (SOX), HIPAA, the FDA and other regulatory entities.

About Symmetry

SymmetryTM is a leading enterprise application management and cloud hosting solutions provider.



For more information, please contact our Business Development Department at:

www.SymmetryCorp.com

salesinfo@symmetrycorp.com

+1 888-SYM-CORP (796-2677)

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 SYMMETRYTM

400 South Executive Drive

Brookfield, WI 53005



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