

MedHOK 2016/2017 Strategic Development Roadmap Summary

Revision 3.2 December 2016

- **CM** - Model of Care Stratification
- **CM** - LTSS
- **CM** – Offline Assessment
- **MTM-PQA** - Stratification
- **HEDIS** - Global Stratification
- **HCC Risk Adjust** - MA
- **Enrollment** - MA, Ex
- **Financial Recon** – MA, Ex
- **SELF-SERVICE PHASE 1**
- **Client Portal** –
- Shared Client Portal,
- Total Care Portal, Client Ticket Creation & Tracking, Training, Webinars, Project Calendars, Compliance Reports)

Revision 3.3 Q2 2017

- **Total Rx Quality** -
- **Star for MA-PD** - MA
- **Communications Center** – Phase 1 (Telemedicine - Secure Chat)
- **Productivity Center** – Phase 1 (Gold Stars - Productivity, Training, Compliance Adherence)
- **Benchmarking Peer Dashboard** – Productivity Peer Benchmarking Dashboard
- **Member Engagement** – Phase 1 (Mobility – Member Portal)
- **MMR** – Marketing Misrepresentation
- **RADV/EDPS Risk Adjustment** - MA
- **SELF SERVICE PHASE 2**
- **Self-Service** – Risk Modules (Queues, Assessments, Roles, List Values, Dashboards, Workload Monitoring, Letters, SLAs)
- **Smart Connect** – Self Service UI & Integration Engine for Intake/Extract & EHR

Revision 4.0 Q4 2017

- **Control Center** - (Centralized Navigation, News & Branding)
- **Communications Center** – Phase 2 (Full Telemedicine Suite)
- **My Advocate** - Member Mobile Advocacy App
- **Stakeholder Mgt** - Oversight
- **Mobile Assessments** – UM, CM, Q Assessment Routing
- **Predictive Modeling** – HEDIS/ Care Gaps ACG Replacement
- **Provider Collaboration** – Communication & Collaboration for Member Data Analytics
- **Remote Device Monitoring** – Phase 2 (Full API Ecosystem)
- **SELF-SERVICE FULL**
- **Self-Service** – All Modules (Queues, Assessments, Roles, List Values, Dashboards, Workload Monitoring, Letters, SLAs)
- **Premium BI** (Self-Service Reporting & Extract)