

BioDiscovery Product Activation
Node-locked
Windows/Mac



Node-locked License Activation

Note: The activation code can only be used once so please make sure to install your product on the correct computer. You must be connected to the internet to activate your product. If the computer you wish to use is never connected to the internet, please see the section below on Manual Activation.

1. **For Mac:** Make sure Oracle Java SE 1.8 JRE from <http://www.oracle.com/technetwork/java/javase/downloads/index.html> is installed on your computer.
2. Install your product as an Administrator or with Administrator privileges.
Right-click on the installation file and select “Run as Administrator”/“Run as Admin” (you will be prompted to provide an administrator password if you are not already logged into an administrator user account). If you don’t have the administrator password, please contact your IT department to assist with the installation.
3. Check the install directory for a local.lic file. If found, delete this local.lic file. You may have this file if you installed a demo version for a trial.
4. Launch the product as an administrator, select **Node-locked** and enter the provided activation id at the prompt.
5. If the activation fails to connect to the license server (typically due to issues with the permissions on your computer), follow the instructions below for your OS.

For Windows: Select “Generate Activation Script” and navigate to the folder that contains the **ActivationScript.bat** file (e.g. **C:\Program Files\BioDiscovery\Nexus 9.0**) and run it as an administrator.

For Mac: The file will be generated in the installation directory (e.g. **/Applications/BioDiscovery/Nexus\ 9.0/**) and will be called **ActivationScript.sh** and will need to be run from the Terminal application as an administrator with the following command:

```
sudo ./ActivationScript.sh
```

Manual Activation

1. If you don’t have an internet connection or there is a problem with the connection then you will be asked to choose between “Cancel”, “Try Again”, or “Manual Activation”.
2. For Manual Activation, please click on the “Manual Activation” button and send us (support@biodiscovery.com) the request.xml file as requested in the pop-up message.

3. After receipt of the request.xml file we will send you an initial responseXML.xml file with instructions to complete the activation.
4. Manual activation is a 2-step process. Start the software again after receipt of the initial responseXML.xml file and at the prompt browse to this file and click OK.
5. Then click on Manual Activation and send us the request.xml file again. We will send you the final responseXML.xml file for activation of the license.
6. Start the software again after receipt of the final responseXML.xml file and at the prompt browse to this file and click OK.

License Transfer

To transfer a license to another computer, you need to deactivate your product by transferring the activation back to us and re-activate it on the other computer as per steps 1-3 above. Please note that you will need to transfer your product as an Administrator. You may only transfer a license for a maximum of three times.

1. **For Windows:** Go to **Start->All Programs->BioDiscovery->Nexus 9.0->ClientActivationUtility**.
For Mac: Start the **ClientActivationUtility** application in **/Applications/Nexus 9.0**.
2. Click on **Transfer** and select **Yes** to transfer and follow the prompts.

Troubleshooting

In case there are errors such as “flxActAppActivationSend” or “flxActCommonHandleOpen” then most probably the product was not installed as Admin, and some of the license management files were not installed correctly.

- 1) Setup the license management libraries

For Windows:

On a Windows computer do the following:

Navigate to the following directory with the command prompt:

C:\Program Files\BioDiscovery\Nexus 9.0\ActivationUtil\win

Then run the following command from command prompt

installanchorservice.exe biod NexusCN

If the program is Nexus Expression please replace the directory with the following:

C:\Program Files\BioDiscovery\Nexus Expression 3\ActivationUtil\win

Change the command to

installanchorservice.exe biod NexusExp

For Mac:

On a MacOSX computer do the following

Navigate to the following directory:

/Applications/BioDiscovery/Nexus\ 9.0/ActivationUtil/mac

Then, run the following command

sudo ./fnp_setup.sh

2) Activate the license

For Windows: Go to **Start->All Programs->BioDiscovery->Nexus 9.0->ClientActivationUtility**.

For Mac: Start the **ClientActivationUtility** application in **/Applications/Nexus 9.0**.

Click on **Activate** and follow the prompt to enter the activation id.