Polycom® RealPresence® Mobile for Apple® iPhone®

For use with Prime Call Cloud MeetMe 2.0

Get Started

Polycom® RealPresence® Mobile is your on-the-go solution for Prime Call Cloud MeetMe 2.0. RealPresence Mobile gives you the option of connecting as a registered user, allowing you the full functionality of your MeetMe 2.0 service.

Install the Application

1 From the Apple App Store, search for **polycom** or **video conferencing** to find the Polycom RealPresence Mobile application.

2 Touch **FREE**, then touch **INSTALL APP**.

> **Note: RealPresence Mobile for iOS availability**
>
> RealPresence Mobile for iOS v3.4 and later will be available shortly if it is not currently on the App Store.

Connect as a Registered User

As a registered MeetMe 2.0 user, you can provision the RealPresence Mobile client to access the directory service and additional features that are not available to unregistered users.

To connect to your meeting as a registered user:

1 At the initial sign-in screen, touch the **Sign in with your cloud login.** switch to sign in with your service credentials.

2 At the second sign-in screen, enter the following information:

   ➢ User name: ***<your video address>***

      Example: *john.doe@pcmm.vc*

   ➢ Password: ***<your service password>***

3 Touch **Go**.

   Your RealPresence Mobile client is connected to MeetMe 2.0.

4 Connect to your meeting with one of the following standard registered dialing conventions:

   ➢ Multipoint calls: ***<john.doe.vmr@pcmm.vc>***

These types of calls require **.vmr** appended to the user name of the video address that is being dialed.

> Point-to-point calls: ***<john.doe@pcmm.vc>***

These types of calls only require dialing a video address.

User Tip: Dialing protocols for registered users

If you are a registered user, you do not need to enable a specific dialing protocol for MeetMe 2.0. All calls using RealPresence Mobile as a registered endpoint connect via SIP.

Connect as an Unregistered User

As an unregistered MeetMe 2.0 user, you can dial into the service via H.323 using a full dialing string.

To connect to your meeting as an unregistered user:

1 At the initial sign-in screen, leave the email field blank, clear the **Register with Polycom** box, and touch **Next**.

2 At the second sign-in screen, leave all fields blank and touch **Skip sign in**.

3 Dial into the VMR via H.323: *<91.240.204.151##63257958>*.

Use RealPresence Mobile for iPhone

The RealPresence Mobile for iPhone interface allows you to connect to video calls.

Web Info: RealPresence Mobile

For more support on using RealPresence Mobile, visit the *RealPresence Mobile Community*.
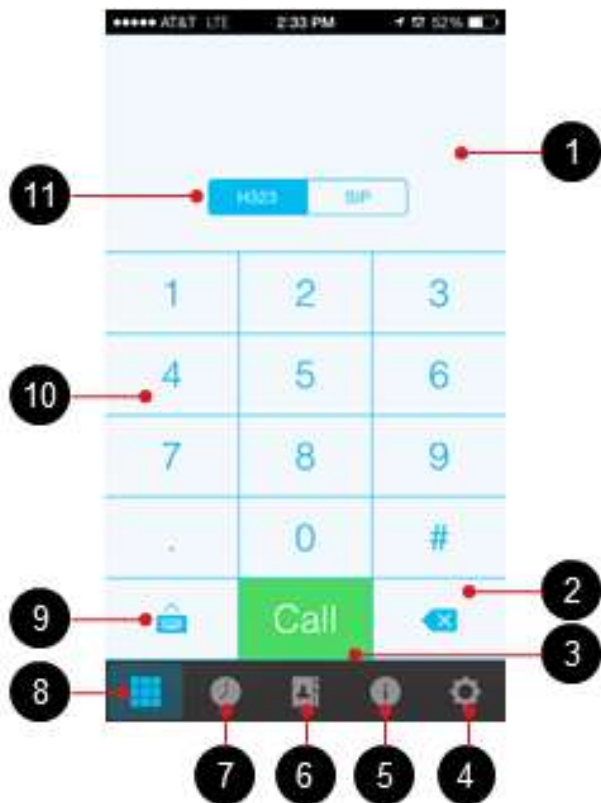
Dialing Screen

The dialing screen looks different depending on if you are using RealPresence Mobile as a registered or unregistered user. Some functions are only available for registered users.

Note: Directory access

Directory access is only available with certain rate plans. Contact your administrator for more information.

Dialing screen

Ref.	Description
1	Displays numbers entered
2	Delete characters entered
3	Place a call
4	Specify application settings
5	View connection status
6	View local address book
7	View recent calls
8	Open dialpad
9	Open keyboard
10	Enter numbers
11	Select call type

When you are not in a call, use the dialing screen to place calls, view recent calls, manage contacts, and exit the application.

Place a Call

1 Touch ![icon] to open the virtual dialpad and touch the numbers to enter the VMR number to call. Then, do one of the following:

- ➢ To type the domain for unregistered calls, touch ![icon] to open the virtual keyboard.
- ➢ Touch ![icon] to erase a number.

2 Touch ![Call] to start the call.

View Recent Calls

1 Touch ![icon], then touch ![i] beside the call that you want to review.

Your recent calls list can contain up to 100 entries.

2 Touch to the VMR number listed to redial it.

Add Contacts

1 Touch ![icon], then touch ![icon].

2 Enter the name of your contact in the **Display Name** field.

3 Complete any of the following fields (optional):

- ➢ Title
- ➢ Phone
- ➢ Email
- ➢ Location
- ➢ Device Name

4 Complete at least one of the following fields:

- ➢ H.323 Extension
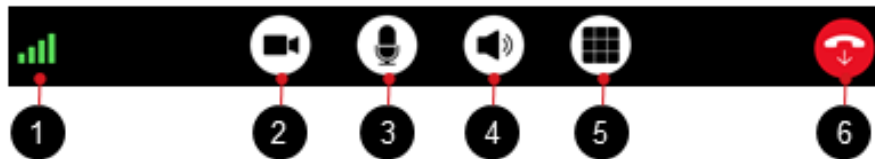- ➢ H.323 Name
- ➢ SIP URI

5 Touch **Done**.

Note: Local address book

Adding contacts to the local address book is available only for registered MeetMe 2.0 users.

In-Call Toolbar

During a call, touch the icons on the in-call toolbar to perform a variety of call functions.

In-call toolbar

Ref.	Description
1	Network connection status
2	Mute or unmute your video
3	Mute or unmute your microphone
4	Mute or unmute your speaker
5	Open keypad
6	End the call

Control Audio and Video

- Touch 📹 to mute or unmute your video.
- Touch 🎤 to mute or unmute your microphone.
- Touch 🔊 to mute or unmute your speaker.

View Content

RealPresence Mobile for iPhone supports viewing content shared by others only. Registered and unregistered users can view content sent by others in a call.

End a Call

» Touch 📞 to end a cal