

Highlights & Happenings

Message from Toni Eaton, President & CEO



Hospice is about love...

Married for 46 years, Donna and Teddy wanted to re-tie the knot that had kept them together as husband and wife for so many years. With the help of our staff, associate chaplain, Rev. Elizabeth Ashby officiated at their vow renewal ceremony and Teddy's primary care nurse, Kim, was there to witness this special day. A few days later, when Kim went to visit Teddy he was feeling depressed. When she reminded him about the ceremony he lit up with a BIG smile and it made him happy to think of that special moment because Donna was the love of his life and they were able to renew their vows with their friends and family beside them.

Hospice is about family...

Paula was a single mother of 4 children. Knowing that she didn't have long, Paula was sad she wouldn't be there for the milestones in the lives of her children. She asked if we could help her. Our social work team located a videographer who helped her to capture her words, voice and image on video so her children would forever have their mother when they needed her most. We also planned a special family day at the children's museum, complete with a limo ride, lunch and gift bags. It was a day her family will remember for a long time.





| Hospice is about comfort...

Cathy has been a long-time volunteer and is a member of our pet therapy team. While on vacation this summer, she found herself first at the scene of a motorcycle accident in which the victim was critically injured. She recounted to us that she was so grateful for all of the training we had given her on how to comfort people because while awaiting medical support she knew how to comfort this man and let him know he wasn't alone as he took his last breaths.

Every day is a gift and we are grateful for the trust you give to us as we come into your homes at such a challenging time to provide care, comfort and compassion to a member of your family. Both you and your loved one deserve nothing less and we thank you for giving us the opportunity to help.

Making the end of life care experience better for the people we serve is always our primary focus. We strive to meet the needs of our patients and their families and do our best to support them. Thanks to the wonderful community of supporters we have, our non-profit gives compassionate end of life care 24 hours a day, 7 days a week, and 365 days a year. You make each day count. Thank you.

CHOOSING HOSPICE – Who Makes the Decision?

Today, there are articles about having the end of life conversation with loved ones, about doctors being paid to have end of life conversations with their patients, there are books, newspaper and magazine articles and information on the internet.

An informed consumer may do their research and have made the choice to elect hospice when the time has come – that's a great thing. But who chooses which hospice you go to? Is it you, the physician, or the case manager at the hospital?

James was a patient at a local hospital. He had exhausted all of his options and the cancer was winning the battle. It wasn't fair, he was only 63. He was scared but knew that he wanted to go home with support, not necessarily for himself but for his family. He felt they needed it more than he did. So when discharge day came, the case manager brought him in the paperwork to sign and the hospice admission nurse arrived to complete the transition. It was time to go home. All of the papers were signed and James journeyed home.

Two days had gone by and no one came or called. James' wife found this odd since the admissions nurse assured them they would receive a call and visit the next day. She phoned and was told that someone would be out tomorrow. They were not happy with this response and called the doctor to ask for another hospice. We received that call and visited James that afternoon. James was on service with Old Colony Hospice for 4 months.

Every day matters to our patients and their families and they need to know that when they call, someone will respond. Today, you have the right to ask for a choice and we encourage everyone to have a plan and to ask questions. If you are not sure where to start or you know someone who has questions, contact us for an informational visit at 781-341-4145. We are here to help.

The Center for Patient and Family Support

When asked why they volunteer, two of our Compassionate Care Volunteers shared what it means to them to be able to help:

Nick Ingala

I am a hospice volunteer in the hope that I can offer a bit of comfort in a time of need. The people we care for are not always able to do what they want and depend on others for their daily needs. I hope that I can help them preserve their dignity, offer them a smile and a compassionate hand – that's why I am a volunteer.

John Orsini

I came to Old Colony Hospice for training to visit veterans receiving hospice care. I like to visit people who need a little cheering up. Some days when visiting we take a walk in the nursing home and enjoy a fresh baked cookie in the lobby. You can see how happy they are when they can enjoy a treat. I have met a few of the patients' family members during my visits and they are so grateful for Old Colony Hospice. It is so nice to know Old Colony Hospice makes a difference to the patients and their families.



and their families. To learn more about volunteering, please contact

Lorraine Shamon at 781-341-4145 or lshamon@oldcolonyhospice.com

GRIEF COUNSELING AND SUPPORT SERVICES

Old Colony Hospice provides free bereavement support to anyone who has experienced a recent death. If you are new to support groups please contact Rev. Elizabeth Ashby at 781-341-4145 x 377. We understand the grieving process is different for each person and have several options to help support you and your family members. Our support groups take place at our main office – One Credit Union Way, 4th Fl, Randolph, MA – ample parking is available.

• **Open Bereavement Support Group** – Meets every other Tuesday from 12:00pm-1:30pm or every other Thursday from 1:30-3:00pm; Facilitator: Rev. Elizabeth Ashby, MDiv.

• Widows and Widowers Support Group – Meets 3rd Thursday of each month from 11:30am-1:00pm; Facilitator: Rev. Elizabeth Ashby, MDiv.

• One on One Visits: Please contact Rev. Ashby to set up a one-on-one visit.



Old Colony Hospice is

pleased to welcome the

Nicole Andrews

Marie Josaphat

Allison Senstream

Stephanie Colburn Kim Connor

Kelly Hancock

Ann Higgins

Sarah Lanoue Caroline Lindsley

Abby Rota

Kristi Lee Murray

Anne Marie Sorgi Esther Wamburu

Nurse Practitioner

Leah Gebhard

Social Workers

Ashley Napier

Samantha Brooker

Courtney Young

Sarah LeMar

Marketing

Carol Corio

Nurses

Sophie Exil

following new staff to our

compassionate care team: Home Health Aides

The Memory Quilt

A memory quilt is a combination of love, honor and dedication to recognize the individual it represents. In 2009, Old Colony Hospice began its own Memory Quilt Program and today there are four beautiful quilts filled with the squares representing the cherished connections of loved ones.

The quilts can be found on display in local bank lobbies throughout the 50 communities we serve. We invite any of our families to create a square that we can weave into a new quilt to honor your loved ones. We currently have space on our 5th quilt. Please call 781-341-4145 for more information.

"The Memory Quilt was created to honor our patients and helps to bring comfort to our families. Each square tells a special and unique story that helps our families deal with their grief and brings them an opportunity to remember the joy they shared with the individual their square honors," said Toni Eaton, President and CEO.

"Heart for Hospice" Bracelet Benefits Old Colony Hospice – Great for all occasions to recognize staff, birthdays, bridesmaid gifts, anniversaries, holidays and more. The bracelets are a beautiful combination of glass beads and silver, accented with a dangling heart, the logo of Old Colony Hospice. The bracelets are affordably priced at \$20.00 each plus \$5.95 shipping.

The Heart for Hospice bracelets may also be purchased at our offices in Randolph, Monday through Friday from 8:00am to 4:30pm or by visiting our website: www.OldColonyHospice.org.



"Heart for Hospice" Bracelet



Old Colony Hospice is a 501 (c) 3 non-profit, Medicare-certified, CHAP accredited, independent, free standing organization. Our tax identification number is 04-2793637. Proudly serving patients and their families in 50 communities throughout southeastern Massachusetts since 1979. www.oldcolonyhospice.org



Gratitude

Whether you are walking or running in our annual 5K, you are giving compassionate care one step at a time. If you are teeing off at our annual golf classic you are giving compassionate care one swing at a time. We thank you for being a part of our annual fundraising events. You make it possible for every patient to have the care, comfort and compassion they need and deserve every day. THANK YOU!

17TH Memorial Walk & 5K Highlights – April 2015

Visit www.oldcolonyhospice.org for complete photo album and sponsor listing











Walk photos courtesy of Rich Morgan Photography



You helped raise over \$80,000 to help patients and families every day! Congratulations & *Thank You*.

<u>Top Fundraising Teams</u> 1st Place: Avon Fish & Game / Shooters Pub 2nd Place: Joyce's Hospice Hoofers 3rd Place: Team Mulligan

<u>Top Individual Fundraisers</u> 1st Place: Barbara Cunningham 2nd Place: Linda Werman 3rd Place: Deirdre Mulligan





Golf Classic XIII Highlights – July 2015

Visit www.oldcolonyhospice.org for complete photo album and sponsor listing





Golfers, sponsors and supporters raised \$115,000 to give compassionate end of life care every day! *Thank You.*



To participate, volunteer or sponsor one of our events, please contact Andrea Larocque at 781-318-7310 or alarocque@oldcolonyhospice.com



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Circle of Remembrance – Annual Memorial Service to Celebrate Loved Ones

Date: Sunday, October 25, 2015

Time: 2:30pm – 4:30pm

Location: Martin Institute, Stonehill College, 320 Washington Street, Easton, MA This meaningful day is held to honor and remember our loved ones. Please join us to celebrate the lives of your family that we had the great privilege to care for in their final days. For more information, contact Nicole Rozelle at nrozelle@oldcolonyhospice.com or call 781-341-4145 x 314.



7th Annual Educational Symposium featuring our Key Note Speaker Jim Ryan, Author of the Book "Simple Happiness, 52 Easy Ways to Lighten Up"

Date: Thursday, November 12, 2015Time: 4:30pm – 8:00pmLocation: The Lantana, 43 Scanlon Drive, Randolph, MACost: \$30.00 per person including dinner1.0 Contact hours for RNs, SWs and Administrators

The evening includes dinner, a shopping/vendor fair, and a dynamic speaker.

To register visit our website at www.oldcolonyhospice.org or contact Nicole Rozelle at 781-341-4145 x 314. Sponsors and exhibitors wanted, please contact Linda Werman at 781-318-7370 or lwerman@oldcolonyhospice.com.

"All That Jazz" - the Old Colony Hospice Jazz Brunch is back by popular demand

Date: Sunday, December 6, 2015

Time: 11:30am – 2:30pm

Location: Lombardo's, 6 Billings Street, Randolph MA

More details to follow. If you would like to be a sponsor or join the planning committee please contact Andrea Larocque at alarocque@oldcolonyhospice.com or 781-318-7310.

Highlights and Happenings is published by the Marketing Department at Old Colony Hospice. The information in this publication is intended to educate readers about the organization and is not meant to be a substitute for consultation with a health care provider.

SAVE THE DATE

Simple

Happiness

52 Easy Ways to Lighten Up

GinRyan