

Oracle BI Service Analytics Quick Start Package



at a glance

- Deploy in as little as 6 weeks
- Fixed price and scope
- Uses data from ERP & CRM
- Blended-shore model
- Install & configuration
- Includes reports and dashboards

about kpi

KPI Partners is the largest and most experienced systems implementation partner focused on Oracle Business Intelligence and Enterprise Performance Management

KPI's Quick Start Program is designed to give Oracle BI customers a head-start on realizing the value of their investment

Overview

If your organization purchased Service Analytics, you probably want to get started quickly. The Service Analytics Quick Start Package from KPI Partners can help you take the first steps.

Package Detail

KPI Partners team members will work with your team to identify and execute the steps needed to begin using Service Analytics in your environment. Detail of the KPI Quick Start Package includes:

- Deployment of Service Analytics in as few as six weeks
- Using data from your ERP, CRM and Financial Applications
- Up to 2 KPI team members work alternatively on-site or off-site to deploy Service Analytics and provide knowledge transfer
- The KPI Quick Start Package is based on a fixed price and scope
- The KPI Quick Start Package lays the foundation for Oracle Business Intelligence at your organization and ensures the ability to quickly deploy other subject areas and modules

Deliverables

The Service Analytics Quick Start Package includes:

- Installation and Configuration of the Oracle Business Intelligence (BI) Platform
- Connection to a single data mart that can include up to fifteen tables from a star or snowflake schema
- Identification of dashboard and report requirements
- Construction of a metadata model to support identified dashboard and report requirements
- Deployment of a at least five reports and one dashboard with limited customization and branding
- Knowledge transfer from KPI Partners to your team as appropriate