Cognos, OBIEE & Oracle Mapviewer at Audatex

client

Audatex
Industry: Software
San Diego, CA USA
800 employees

solution

Full integration of OBIEE with Oracle MapViewer

Extranet deployment with full encryption and security

Delivered as a hosted application for each insurance company seeing their own data

technology

Oracle Business Intelligence Enterprise Edition

Integration of Oracle BI and Oracle Mapviewer and Replace Legacy Cognos with Next Generation BI Solution

About Audatex Communications
Audatex is one of the largest insurance claims processing companies in the world. It has 300 customers and delivers many of its applications based on the software as a service or hosted model.

Audatex has a variety of claims processing software products and helps global insurance companies manage claims costs and the claims process.

Challenges
Audatex needed to increase customer retention in a very competitive market place by adding more value to the insurance claims data it was collecting and processing for its insurance company customers.

The existing Cognos application could not provide the detailed information on individual claims and had no mapping capability for highly geographic claim data.

Solution
KPI's team worked with Audatex to design the warehouse data model, create OBIEE metadata reports and dashboards and integrate the application with Oracle Mapviewer in a highly secure, extranet environment.

The result was an industry-leading BI application that leapfrogged Audatex's competitors and was recognized by Audatex's CEO as one of the top applications of the year.

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