

LIVING LEADERSHIP™



MASTERING WORLD CLASS
COMMUNICATION™



Enhance your leadership impact with sharpened communication skills

BUSINESS ISSUE

Communication matters! Whether you're addressing an audience of one, 10 or 1,000, the clarity, passion and conviction that you bring to your message can mean the difference between success and failure. Mastering World-Class Communication gets to the heart of this challenge and equips you to deliver a clear and compelling message in any setting. This intense, two-day session provides the techniques, approaches and coaching, all within a supportive, risk-free, practice arena that will elevate your ability to interact and communicate for the greatest impact.

LEARNING OUTCOMES

You will learn to:

- Create clear, concise and purposeful messages; close the gap between intent and comprehension
- Develop natural awareness and control of the impact of your tone, body language and gestures
- Hone and focus your active listening skills; elicit more key information and respect from your audience
- Motivate, inspire and direct others with greater conviction and confidence
- Transform potentially challenging interactions into mutually beneficial exchanges

THE LEARNER EXPERIENCE

- Highly interactive and supportive learning environment
- Concepts are practiced and skills refined with the aid of video recording, review and constructive group feedback
- Generous amounts of time provided for practice and refinement of on-the-job, communication initiatives
- Case studies and role-playing opportunities to defuse explosive interactions
- Action planning and preparation for future, workplace presentations and communications

FULL-DAY SESSION

GROUPS OF 3 – 20 PARTICIPANTS PER SESSION

DESIGNED FOR SEASONED AND SENIOR LEVEL LEADERS

OPTIONS FOR MULTI-RATER INDIVIDUAL ASSESSMENTS,
FOLLOW-UP RETENTION SESSIONS AND 1:1 COACHING

This module is part of the Living Leadership™ program, a component of the tiered Journey of Leadership™ Series. Look to Journey of Leadership for a strategic approach to creating consistent, leadership strength at all levels of your organization.



Toll-Free North America: 1-800-567-8079 • International: +1-519-767-1747 • www.eaglesflight.com
Asia Pacific: +65-6805-0668 • Europe: +44 (0) 1753-533010 • South America: +55-11-3050-2210