

In-Home Care Information

How ELS works with your family.

Putting The Team To Work For You

As the relative or case manager responsible for a senior adult, you will find the ELS office team knowledgeable and resourceful. It includes directors, managers, Registered Nurses, care coordinators, and personnel who work with the elderly on a daily basis. Together, we successfully resolve hundreds of family needs every year, some of a very complex nature. Once we match up a client with a caregiver, our quality assurance programs are intended to ensure that we are indeed able to bring additional comforts to that client's everyday life.

A Variety Of Schedules

Many new client families are thrilled when they learn about our "live-in" program. This program represents a more comforting and cost effective way of providing someone with 24-hour coverage, and is a proven winner in terms of popularity and convenience. We naturally also provide personnel for part-time and full-time "live-out" duties, with programs ranging from 4 to 24 hours a day. As we believe that our mission is to best suit each family's needs, we simply accommodate whatever schedule is most desirable to you.

Preparing To Start Services

Many of our families inform us of their needs and ask us to select the most suitable caregiver to start. However, if you prefer to have us assist you in determining the need of your loved one, we can send one of our home care consultants to the care recipient's home for a "need assessment". Need assessment visits are made at no charge or obligation to you. Additionally, if you desire ongoing service, we will be happy to arrange for an interview of our caregiver so that you know in advance who the individual is and what attributes they have prior to starting the service.

- Free need assessment visit
- Interview the caregiver at no cost
- Choose your own schedule
- Live-in service
- Live-out service
- Day shifts or night shifts

Screening

We are constantly screening caregiver candidates. We believe that it is essential to keep a readily available pool of good caregivers to choose from. Each and every applicant for a Home Health Aide position at ELS undergoes a thorough screening process before they are added to our roster. We first conduct a face-to-face interview of each applicant by a senior staff member. During the interview, we determine the applicant's qualifications, assess their talents, and evaluate their interpersonal attributes and special skills. A competence test determines their level of knowledge, and a minimum of three relevant references must be thoroughly checked. All of these elements of the screening process must be satisfied before we add applicants to our roster. Finally, we conduct a criminal background check on each applicant before we consider them ready for client assignments.

Someone Special For Your Need

Our family of care providers is large in numbers and rich in diversity. We have hundreds of Home

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Health Aides, Nursing Assistants and Companions, and they are of all ages, backgrounds and types of personality. This is our most valuable resource which enables us to select that special someone for you -- someone low key or quiet, someone cheerful, a take-charge type, a conversationalist, and the list of attributes goes on.

If you or your loved one needs a reminder about taking medication or a little help with tasks such as dressing, bathing and grooming, a caregiver from ELS will provide the perfect care while allowing maximum independence

When a loved one prefers to stay at home but needs care that cannot be effectively provided by family or friends, ELS is the solution. We offer affordable Non-Medical Living Assistance for those who prefer to stay in their own home.

For over 16 years ELS has been bringing quality care and peace of mind to our Georgia clients. Our team of highly qualified professionals coupled with our network of over 130 associate caregivers provides you with the expertise and guidance you deserve when assistance at home is warranted. We are local and privately owned and are simply dedicated to providing:

- An enhanced lifestyle full of dignity for seniors
- Fulfilling the needs of those recovering from illness/ injury
- Nurturing the development of children for working professionals. Operated by our Child Care Resources Division
- Assisting and mentoring those who are physically challenged

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