



centeredge[™]
SOFTWARE

serious software for a fun business
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CenterEdge Advantage 12.1 Release Information

CenterEdge Advantage 12.1 is now available. Any customer with a valid support contract is eligible to receive the upgrade. Just email us at support@centeredgesoftware.com to schedule your upgrade as soon as Tuesday, July 31st, 2012.

Below, we've included a list of the new features that are included in version 12.1. Please note that some of these features may have already been included in later maintenance releases of version 11.2, but are included here for completeness.

NEW – IPAD POINT OF SALE*

- Use WiFi and an iPad to process mobile sales
- Great for a line busters, table service, waterpark cabanas, or remote sales
- Take credit cards directly on the iPad†
- Supports most of the basic POS functionality, including modifiers, open checks, and charging to group/birthday events

NEW – MOBILE VALIDATION*

- Use a mobile, iPod-based device to validate tickets and cards
- Works with barcoded tickets, barcoded wristbands, barcoded cards, or magnetic stripe cards
- Use to validate online or locally sold barcoded tickets or season passes
- Use at your attractions to charge the customer's ride card, eliminating paper tickets
- Support for up to four different price points for each attraction
- Support for time play (i.e. sell access to a subset of attractions for a 2 hour period)
- Can also check card balances and view card transaction history
- Compatible with Embed cards for locations with an Embed-based arcade

POINT OF SALE

- Split game/gift cards that are already sold using a new Split Card keypad button
- Split capacity areas across multiple POS screens
- Optionally sell passes directly to cards, without requiring a customer account (great for putting product entitlements onto a card)

* Please contact our sales department for licensing information

† Requires Mercury Payment Services as your credit card processor

- Completely redesigned system for applying modifiers to inventory items, including:
 - Apply more than one modifier prompt to the same item
 - Apply modifiers to any item type, eliminating the specialized item types
 - Support for XT (extra) modifier flag
 - Predefine default modifiers to be applied on a per-item basis
- Combining of Embed cards now has more flexible support for cards with time plays or play privileges
- Improved handling of simultaneous access when posting sales to a group/birthday event
- Simplified handling of consignment movie tickets at the POS
- Dark Light laser tag interface sends code names and pack assignments from the POS
- Kids Skate Free interface allows redemption and validation of KSF coupons directly in the POS
- Optionally disable game/gift card splitting during the sale on a per-item basis

GROUPS

- Apply notes to specific line items in events
- Control how adults are counted towards room capacities and head counts on a per event type basis, rather than system-wide
- Include the number of attendees for an event in email templates
- Automatically reschedules movie/event tickets when rescheduling a group event

ONLINE SERVICES

- Improved support for selling non-ticket items online:
 - Make most item types “will call” items
 - Customer will receive a ticket for the item purchased
 - Can be redeemed for that item at the POS
 - Game/gift cards and season passes will be processed when the ticket is redeemed
- Allow gift cards to be used to pay for items purchased online
- Edit your online waiver text from Manager Console
- Facebook and Twitter integration

REDEMPTION

- If multiple cards are used on a single guest, leftover tickets are automatically returned to the first card
- Added card combine function on the card history screen

CUSTOMERS

- Manually assign customers to reward programs in customer maintenance
- Gender no longer defaults to male to improve data entry accuracy

MANAGER CONSOLE

- Improved and reorganized menu system
- Define favorite reports to make finding your commonly used reports easier
- Redesigned search user interface for inventory maintenance
- Edit inventory directly from the purchase order editing screen
- Reports are now shared by the Core Service, eliminating file share related problems accessing reports

NOTIFICATIONS

- Redesigned user interface
- Assign employees directly to distribution lists, without creating a notification account for them
- Assign employees or accounts directly to notifications, without creating distribution lists
- Schedule monthly notifications, in addition to the existing daily and weekly options

OTHER MODULES

- Improved user interface for editing area schedules
- Currently active area schedule is highlighted for easier identification
- When editing employee schedules, each employee's currently scheduled hours are shown before you assign them to a slot
- More detailed tracking of some accounting figures, including:
 - Taxable amount for each line item sold at the time it was sold
 - Outstanding gift/game card deferred revenue at the start of each day
- Apply sales taxes to camps

HARDWARE

- Support for putting your logo at the top of receipts[†]
- Improved webcam support for taking customer/employee pictures
- Port forwarding through your router/firewall is no longer required for online operations

[†] Requires Epson TM-T88IV or newer printers throughout your facility