## A/B Testing WORKSHOP

#### INTERMEDIATE





We will be starting at 1:02 pm ET.

Use the Chat Pane in GoToTraining to Ask Questions!

- Have attended the Landing Page, CTA and Email Class
- Have one of the items mentioned above to test.





### A/B TESTING ARCHIVE PAGE

#### HubSpot A/B Testing Workshop

Go Back to HubSpot

Watch the Class Length: 81:59 | Airdate: 4/03/13 **AGENDA** Assumptions & Goals [3m] What is a Marketing Campaign? [2m] Timeline [10m] Design: Building the Assets [45m] Execute: Action Steps & Analysis [30m] Want to attend this workshop again? See upcoming times. Want to review your work? Participate in Open Office Hours

#### Class Presentation Deck

Download the presentation

#### Class Resources

- Download the eBook
- Download the Workbook
- Download your A/B Testing PDF

#### Additional Links

How to A/B test Calls-to-action in HubSpot

How to A/B test landing pages

How to A/B test emails

A/B Test Calculator

A/B Testing in Action: 3 Real-Life Marketing Experiments

Answers to 19 Most Frequently Asked Questions about A/B Testing

#### Need software help?



#### Post to the forums.



Ask questions to the HubSpot community

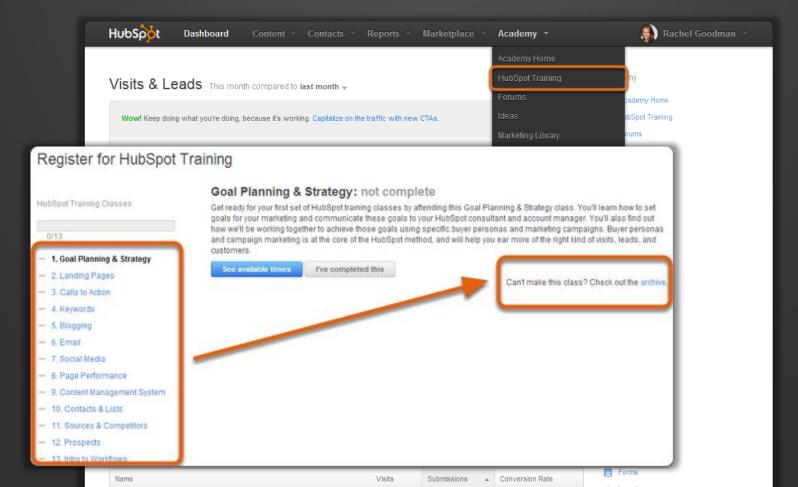
#### Have a question?



Ask Professor Bedrick

@Sbedrick | LinkedIn

### ARCHIVE PAGES ACCESSIBLE IN HUBSPOT PORTAL





### AGENDA

- 1 Assumptions & Goals
- 2 Why run an A/B test [10 min]
- 3 How to run a proper A/B test in marketing [5 min]
- 4 Workshop Work through the first A/B test [50 min]
- 5 Class tasks and resources [10 min]

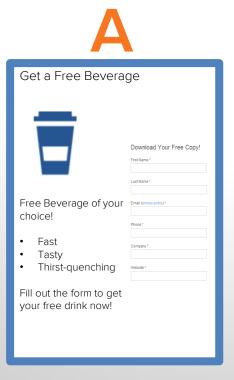
# ASSUMPTIONS & GOALS.

### **ASUMMPTIONS & GOALS**

- 1 You've attended our HubSpot Training Classes
- 2 You understand your marketing assets, resources & goals
- 3 You can spend time each week reviewing your A/B tests

# WHY RUN AN A/B TEST.

## WHAT IS AN A/B TEST?







## EASY WAY TO IMPROVE METRICS.





## LEARN WHAT SPEAKS TO YOUR BUYER PERSONAS.

RELY ON DATA & REMOVE EMOTIONS.





## HOW TO RUN A PROPER A/B TEST IN MARKETING.

### 6 STEPS TO RUNNING AN A/B TEST:

- 1 Select a marketing asset to test.
- 2 Select a metric to improve.
- 3 Decide what to change in a new variation.
- 4 Choose an end date.
- 5 Check back for statistical significance.
- 6 Declare a winner.

## SELECT A MARKETING ASSET TO TEST

### Choose the marketing asset you want to a/b test:



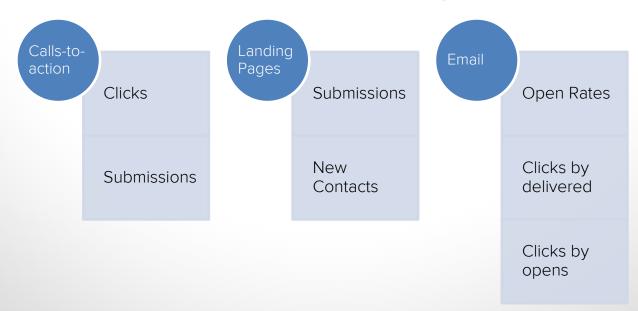
### Decide where to start:

nub ib: 55, Hubspot.com

Calls-to-Action All CTAs Q Search... A All activity Create Call-to-Action Views → clicks Subs. Updated Status Preview Views Clicks Clicks → subs. Trial Nurturing | See HubSpot Pricing 🧪 FT Embed code Create Smart Call-to-Action 0% -€E v 0 0 Apr 2 468 CTAS 19.6m Views Generate More Leads 🧳 FT Embed code Details 369k Clicks Generate More Leads -05 v 0 0% 0 0% 0 Apr 2 Write a Blog Post
 Write a Blog Blog - 15 Business Blogging Mistakes Ebook 🧳 Write a new blog post that 1 blog post 67 pages Fembed code Edit Smart Rules includes one of your CTAs Create a Landing Page ₹Ğ: ∀ 77 1.3% 0% 0 Jan 29 Create a new landing page that includes one of your CTAs 0.5% 谷マ 3.096 14 0 Sep 27, 2012 Send an Email Send an email with one of your 76.2k 2.1% 1.585 70.8% 1,122 Sep 7, 2012 - € T CTAs Manage Content Settings Generate More Visitors 🧳 FT Embed code Go beyond the basics to create a

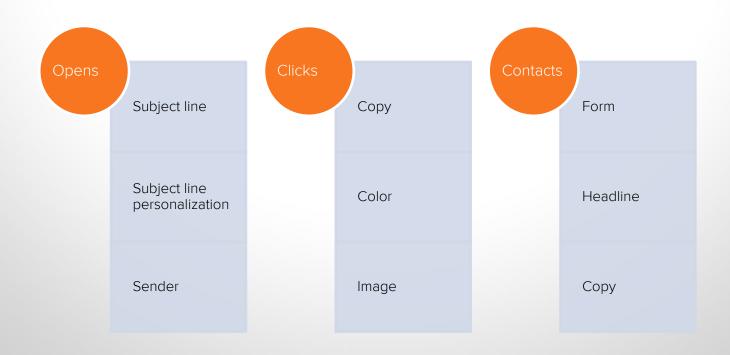
## SELECT A METRIC TO IMPROVE

### Which metric to improve?



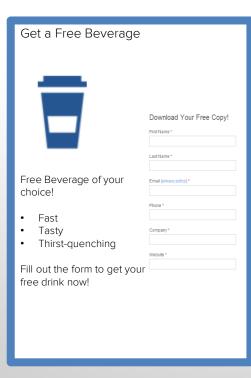
# SELECT ONE THING TO CHANGE IN NEW VARIATION

### Ideas on what to test to improve numbers:



### Determine what the change will look like?



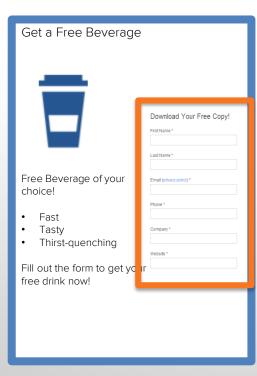




Get a Free Beverage	
	Download Your Free Copy! First Name * Last Name *
Free Beverage of your choice!	Email (privacy policy) *
<ul><li>Fast</li><li>Tasty</li><li>Thirst-quenching</li></ul>	
Fill out the form to get you free drink now!	r

### Determine what the change will look like?



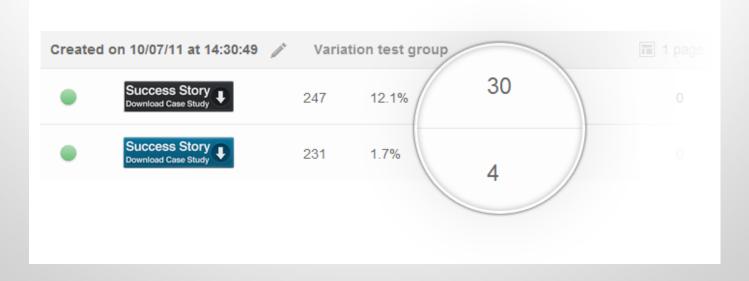




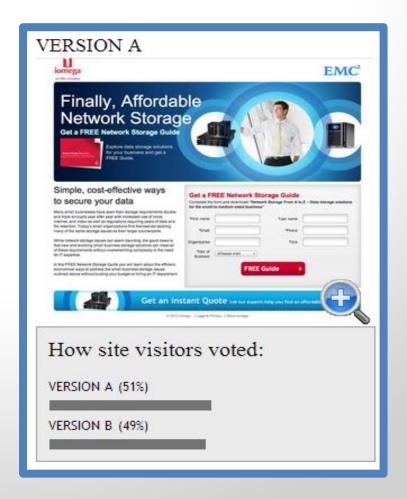
Get a Free Beverage	
	Download Your Free Copy! First Name *
Free Beverage of your choice!	Email (privacy policy) *
<ul><li>Fast</li><li>Tasty</li><li>Thirst-quenching</li></ul>	
Fill out the form to get yo free drink now!	лr

### Determine what the change will look like?

### In this case - black vs blue:

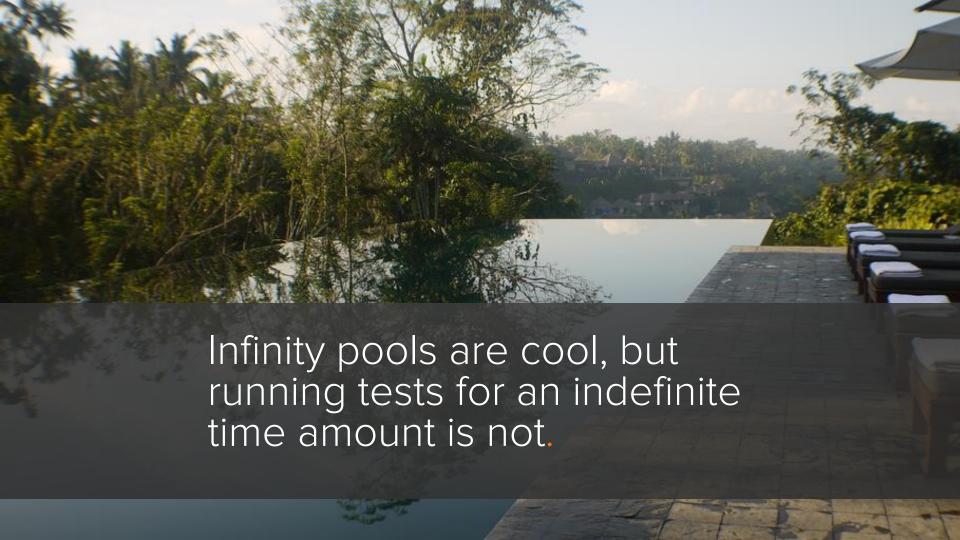


When whichtestwon.com asked marketers which landing page variation got 110% more submissions, 49% of marketers guessed incorrectly.





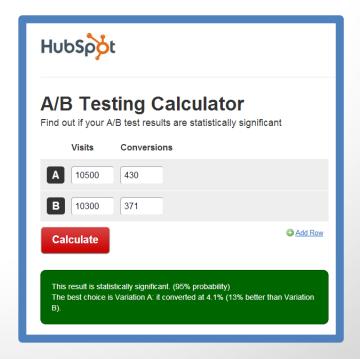
## CHOOSE AN END DATE



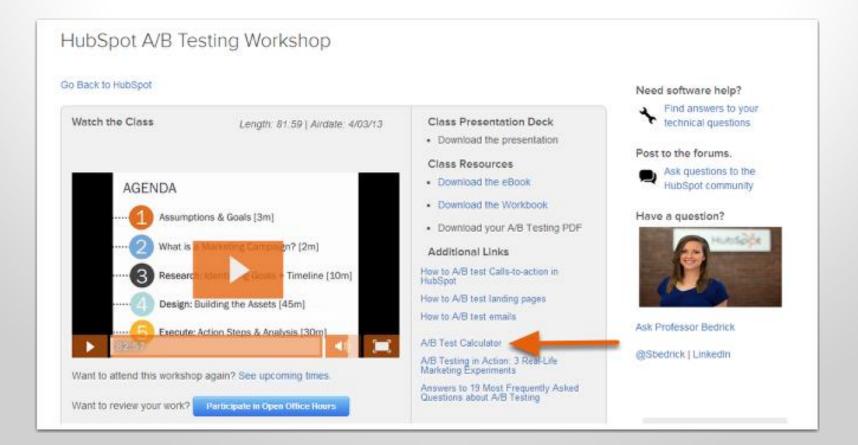
## CHECK BACK FOR STATISTICAL SIGNIFICANCE

### MarketingSherpa wrote:

"In our ROI-driven world of digital marketing, testing without calculating statistical significance of the data is not much different than not testing at all." To determine if a test is statistically significant, use the A/B test calculator. If it is, you're ready to declare a winner. If not, choose a new end date and check back then.



### Find A/B Test Calculator Link on Archive Page



## 6 DECLARE A WINNER

## AFTER SIGNIFICANT DATA POINTS HAVE BEEN REACHED:



# Record findings in Workbook.



Summarize your takeaways to use in future A/B test(s).

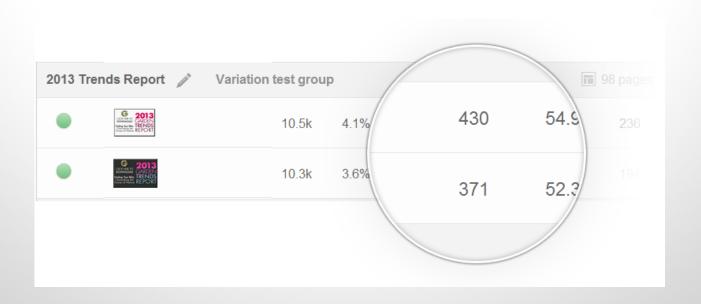
Call to Action takeaways

Example: Blue calls to action convert better than green ones on product pages.

1.	
2.	
3.	
4.	
5.	
6.	
7.	
8.	
9.	
10.	
11.	
12.	

## **EXAMPLES:**

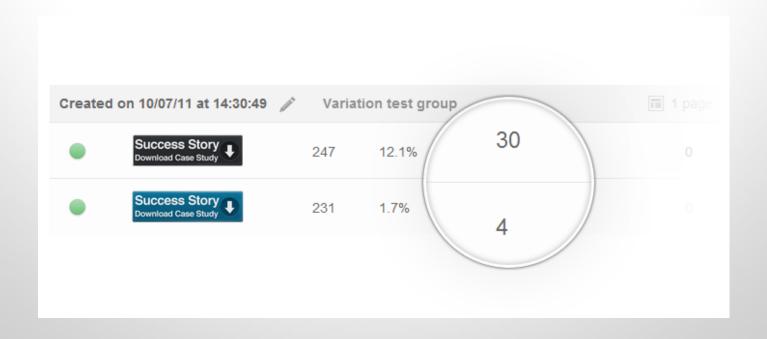
### Garden Media Group call-to-action A/B test.



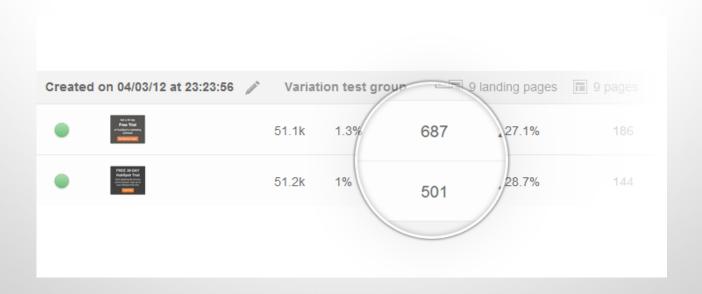
### **Great Island Tech call-to-action A/B test.**

Beginner's Guide To Inbound	Variation	teet and the			19 pages
Rich Committy  Marketing  Marketing  Marketing	882	2.6%	23	0%	0
Market State of State	852	4.9%	42	0%	0

### Pawntique call-to-action A/B test.



### HubSpot call-to-action A/B test.



## **SUBMIT** YOUR A/B TESTS!

http://academy.hubspot.com/examples



Academy

Certifications Webinars Customer Example

#### HubSpot Examples - Browse by Category

Browse examples of customers using HubSpot for their inbound marketing and get ideas on how to improve your Inbound Marketing Machine.







Blog Examples

Landing Page Examples

Call to Action (CTA) Examples







Lead Nurturing Workflow Examples



Email Examples



Buyer Persona Examples

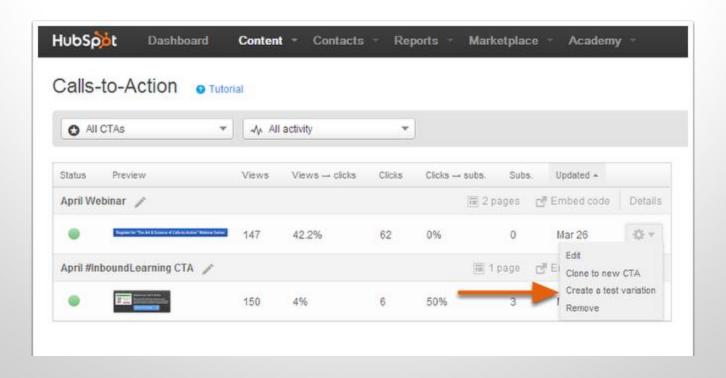
# WORKSHOP – WORK THROUGH FIRST A/B TEST

### NOTES ON A/B TESTING IN HUBSPOT

- 1 CTAs
- 2 Landing Pages
- 3 Email

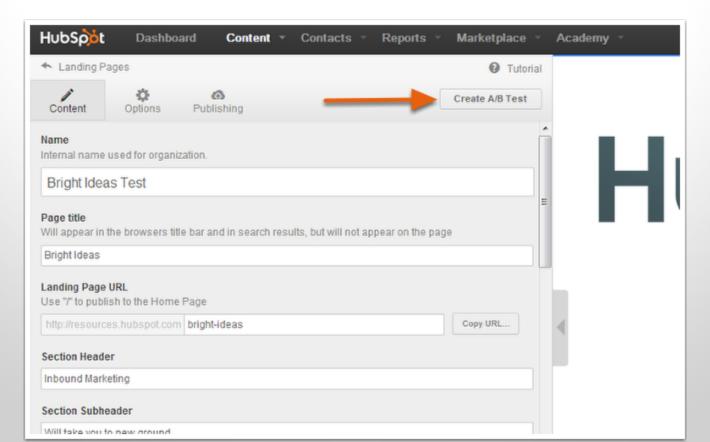
## 1 CTAs

### Create A/B test directly from CTA dashboard.



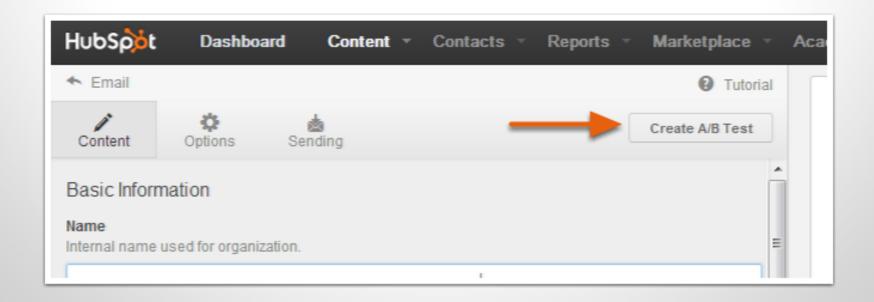
## 2 LANDING PAGES

### Create A/B test directly from landing page.

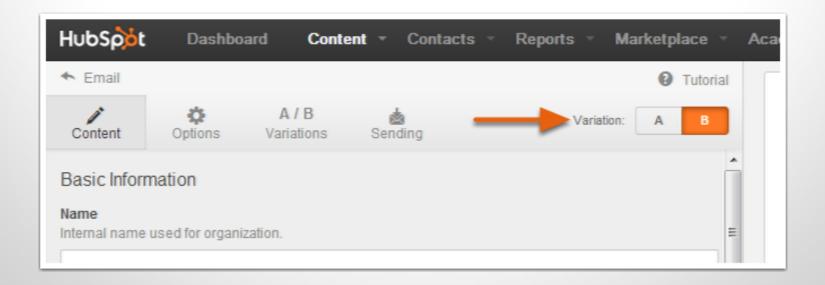


## 3 EMAIL

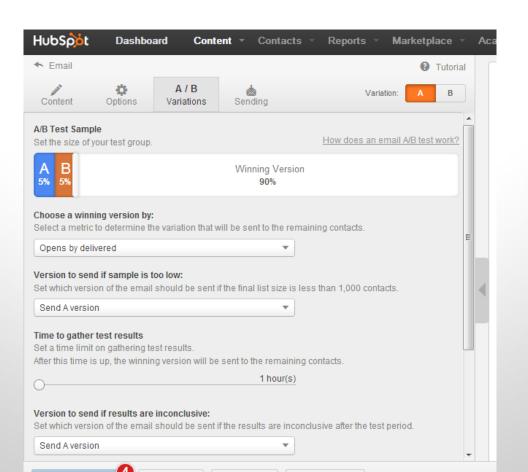
## Create A/B test directly from new email.



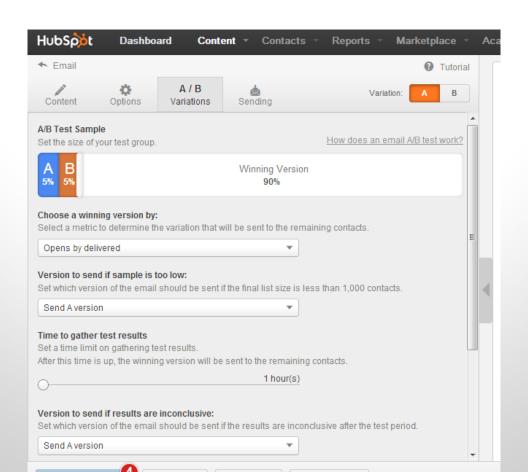
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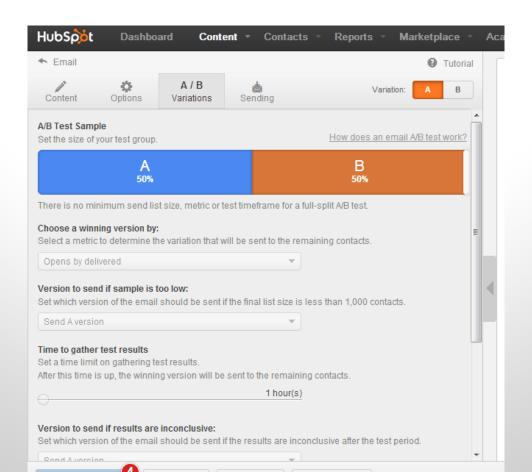
### Fine-tune the A/B test details.



### Total send must be 1,000 contacts for A/B Test.



### Less than 1,000 contacts? Split it 50/50.



## OPEN WORKBOOKS:

http://cdn2.hubspot.net/hub/137828/file-24285895-pdf/ebooks/ab\_testing\_workbook\_for\_customers.pdf

## CLASS TASKS & RESOURCES

### SIGN UP FOR WORKSHOP OPEN OFFICE HOURS



- Let us review your work!
- 1<sup>st</sup> and 3<sup>rd</sup> Tuesday of every month from 3-4pm ET
- Join here: <u>academy.hubspot.com/workshop-office-hours</u>

## **NEXT STEPS:**

- 1 Let A/B test run.
- 2 Declare a winner.
- 3 Log findings for future benefits & knowledge.

## CLASS RESOURCES:

- 1 How to A/B test Calls-to-action in HubSpot
- 2 How to A/B test landing pages
- 3 How to A/B test emails
- 4 A/B Testing in Action: 3 Real-Life Marketing Experiments
- 5 Answers to 19 Most Frequently Asked Questions about

A/B Testing

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## THANK YOU.



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http://academy.hubspot.com/examples



Academy

Certifications Webinars Customer Example

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Lead Nurturing Workflow Examples



Email Examples



Buyer Persona Examples



## HAVE LESS COMPETITION



### Service/Product Related

- Relevant to business and sales goals.
- Accessible through navigation.



### Educational

- Relevant to business and sales goals.
- Accessible through navigation.



## **PERSPECTIVE:**

Consumer/ Prospect







Doesn't **"search volume"** matter, too?

# NOPE.

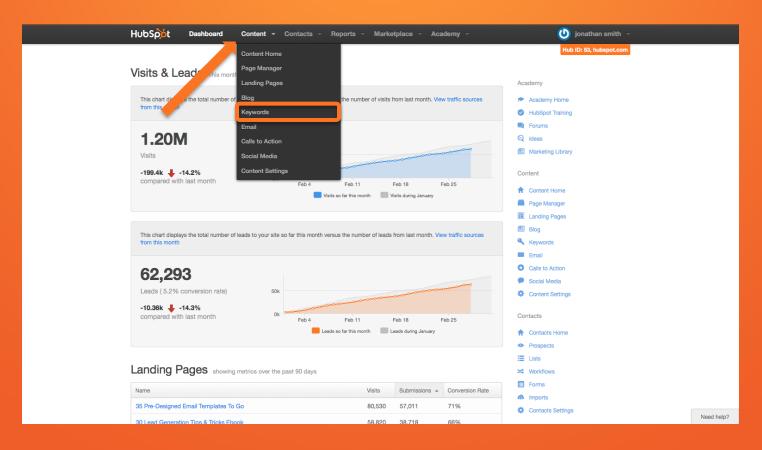
# IT ALL COMES BACK TO BUYER PERSONAS.

# TAKE AWAY SLIDE VERSION ONE.

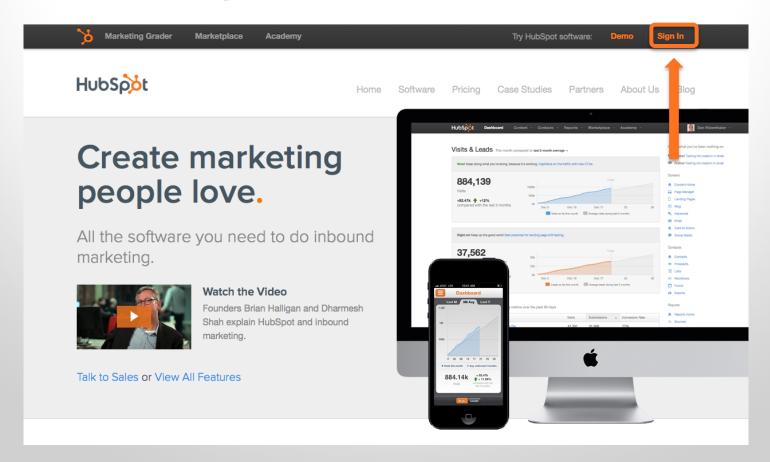
#### TAKE AWAY SLIDE VERSION TWO.

- 1 Have less competition
- 2 Easier to rank and get traffic
- 3 More relevant to your business
- 4 Drive <u>better quality traffic</u> leading to higher conversion rates

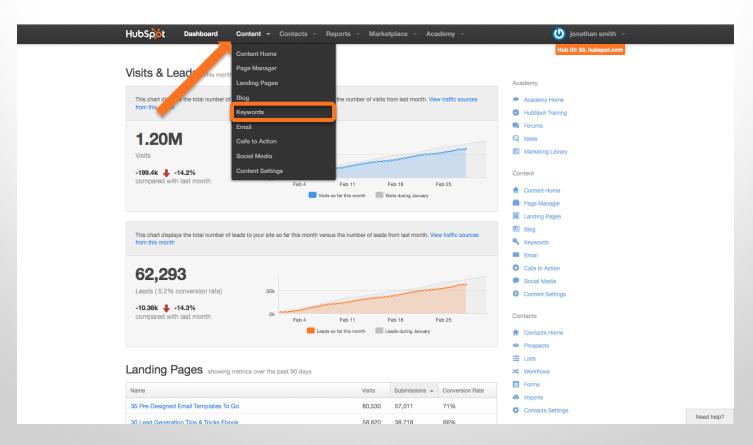
# Select "Keywords" from navigation.



## Sign In to HubSpot.



# Select "Keywords" from navigation.



Because I care about users.

# Google

### **Best Practices for Keywords**

- Uncover and understand your ideal buyer/Buyer Person (this is to whom you're targeting keywords)
- Focus on long-tail keywords
- Optimize content around keywords with a difficulty of less than 50
- Optimize blog content and website pages around one keyword
- Choose keywords for *users*, not *search engines*.
- Use only one long-tail keyword phrase per piece of content (but may naturally introduce variations of this term into page by writing thoroughly)
- When looking at KW tool, focus only on relevancy and difficulty score



#### But remember:

Regardless of the type of content, optimize it for **users**.



#### KNOWLEDGE CHECK

- Why should we select keywords based around our ideal customer?
- What should we look at to determine if you can rank for a keyword phrase?
- How can you start ranking for a keyword phrase?

# KEYWORDS TOOL WALKTHROUGH





# 5 CLASS TASKS & RESOURCES

#### **CLASS TASKS**

- 1 Calls to action/thank you page & inbound marketing [2 min]
- 2 Why CTAs/thank you pages are so important [5 min]
- 3 Creating CTAs & thank you pages w. best practices [25 min]
- 4 Building CTAs and thank you pages in HubSpot [20 min]
- 5 Class tasks and resources [3 min]

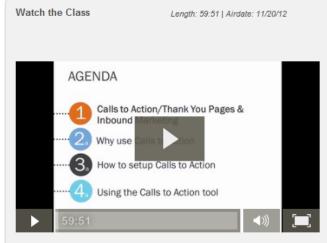
## CLASS RESOURCES

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#### CALLS TO ACTION TRAINING CLASS ARCHIVE PAGE

#### HubSpot's Calls to Action & Thank You Pages Class

Go Back to HubSpot



Want to attend this class again? See upcoming times.

#### Class Presentation Deck

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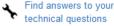
#### Class Tasks:

- Create a thank you page and link it to the correct landing page
- 2. Design a call to action using HubSpot or a third party tool
- Use the Call to Action tool or embed code to add your call to action to your website, blog & emails
- Analyze the calls to action performance & think about testing

#### Class Resources:

- · Thank You page setup tutorial
- · How to Create a Call to Action
- 8 Step Guide to Creating a Call to Action & Report Card
- Call to Action Placement Checklist
- BONUS: How to Easily Create Professional-Looking CTAs in PowerPoint (Tutorial)

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#### Have a question?



Ask Professor Bedrick

@sbedrick | LinkedIn





# KEYWORDS WORKSHOP





### **Best Practices for Landing Pages**

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