

Agent Portal User Guide

The following manual will walk you through the process of using the DirectHealth Agent Portal.

A fake agent named Michael Carter was created, with dummy email <u>MichaelCarter@test.com</u>, to demonstrate the portal's usage.

Images are annotated in red ink to provide further explanation and guide you through the process step-by-step.

Log in: https://agent.directhealth.com

<u>rectHealth</u>		
hen you first visit the portal,	Welcome!	
nter your email address and	Email Address	
assword to get started. Your	MichaelCarter@test.com	
assword will be set to the first	Password	
ur letters of your last name +		
.234." Michael Carter's	Log In	
assword was Cart1234 (case	Forget your password?	
nsitive).	· · · · · · · · · · · · · · · · · · ·	

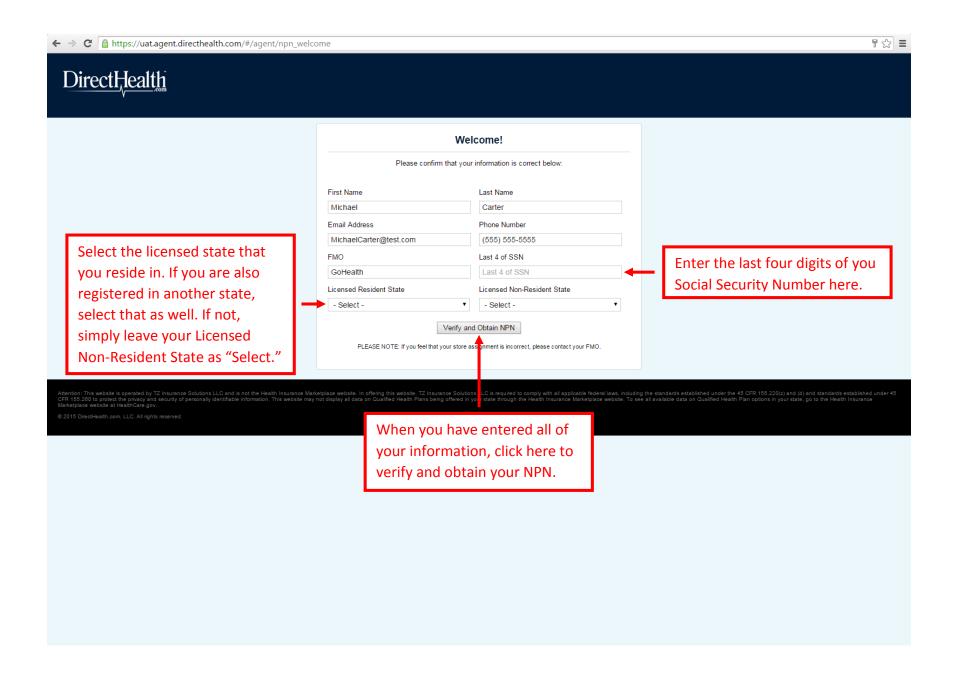
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CFR 155.260 to protect the privacy and sec

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← → C Attps://uat.agent.directhealth.com/#/agent/changepas	ssword	යි =
DirectHealth		
	Change password New Password Confirm New Password Confirm New Password Change Password	The portal will prompt you to change your password. Choose something that you will remember!
Attention: This webste is operated by TZ Insurance Solutions LLC and is not the Health Insurance Mark CFR 155.200 to protect the privacy and security of personally identifiable information. This website may n Marketplace webste at Health Care.gov. © 2015 DirectHealth.com, LLC. All rights reserved.	etplace website. In offering this website. TZ Insurance Solutions LLC is required to comply with all applicable federal laws, including to display all data on Qualified Health Plans being offered in your state through the Health Insurance Marketplace website. To see	the standards established under the 45 CFR 195.220(o) and (d) and standards established under 45 e all available data on Qualified Health Plan options in your state, go to the Health Insurance

← → C Attps://uat.agent.directhealth.com/#/agent/login		ක් =
DirectHealth Login again with your	newly created password. This is how you will	login from now on.
	Welcome! Email Address MichaelCarter@test.com Password Log In Forget your password?	
Attention: This website is operated by TZ Insurance. Solutions LLC and is not the Health Insurance Manketplus CFR 155.200 to protect the prince and security of personally identifiable information. This website may not a Marketpluse website at HealthCare.gov. © 2015 DirectHealth.com. LLC. All rights reserved.	If you ever forget your password, click here and enter your email address when prompted. You will be sent a new password.	Nding the standards established under the 45 CFR 155.220(c) and (d) and standards established under 45 o see all available data on Qualified Health Plan options in your state, go to the Health Insurance



DirectHealth



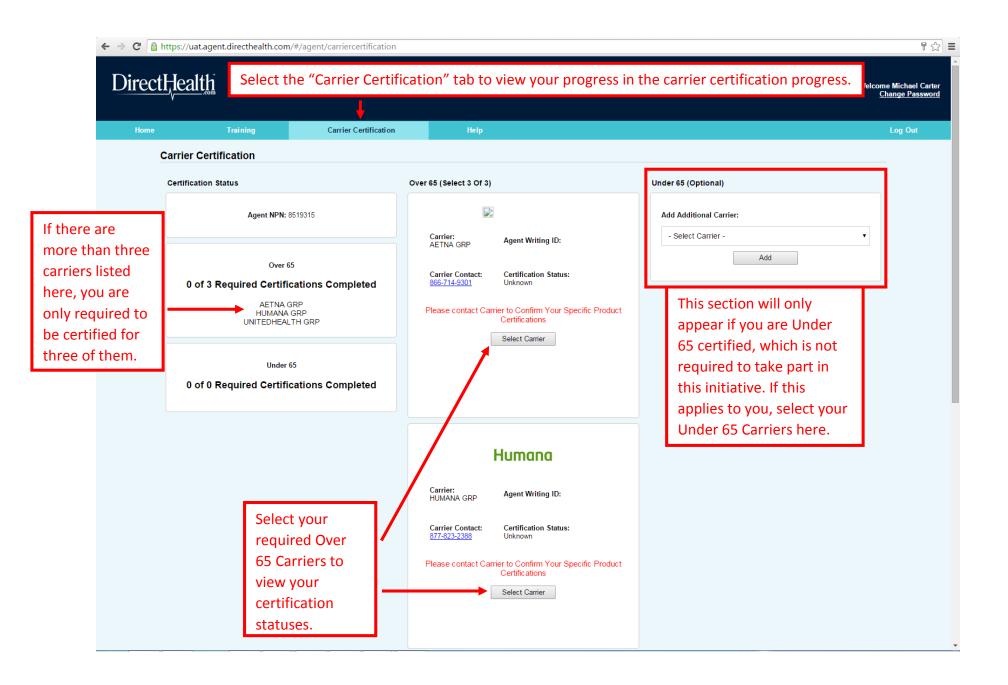
ttention: This website is operated by TZ Insurance Solutions LLC and is not the Health Insurance Marketplace website. In offering this website, TZ Insurance Solutions LLC is required to comply with all applicable fielderal laws, including the standards established under the 45 CFR 155.2010 and (d) and standards established under 45 FF 155.2010 brotect the privace solutions LLC is required to comply with all applicable fielderal laws, including the standards established under the 45 CFR 155.2010 brotect the privace solutions LLC is required to comply with all applicable fielderal laws, including the standards established under the 45 CFR 155.2010 brotect the privace solution is control the thealth Insurance Marketplace website. To see all available data on Qualified Health Insurance Marketplace website at Health Care gov.

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· → C Attps://uat.agent.directhealth.com/#/agent/home			
DirectHealth		GoHealth Welcome Michael Carter <u>Change Password</u>	
Home Training Carrier Certificati	on Help	Log Out	
	Store Assignment(s)		
On the site's homepage, you will see your store assignments. If your FMO has not yet assigned you to a store, this will appear blank. If you are assigned to the wrong store, contact your FMO.	Store #: 5815 Store Type: Neighborhood Market Store Address: 2909 AUSTELL RD SW SUITE 100 MARIETTA, GA, 30008 Store Phone: (770) 615-1243 Manager: Pharmacist:		

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← → C 🔒 https://uat.agent.directhealth.com/#/agent/training					
Welcome Michael				d training materials. GoHealth Welcome Michael Carter <u>Change Password</u>	
Home	Training	Carrier Certification	Help	Lon Out	
Training Materia	ls			Make sure you have popups enabled in your web browser,	
Training Status			Available Training Materials	or else you will not be able to click on the training links.	
			1. Introduction - Code Of Cond	uct	
	Training Not Started		2. Introduction - How To Work Retail		
	T T		3. Introduction - HBH Retail Pro	ogram	
Vour train	ing progress is tr	acked here	4. TEST - DO NOT USE		
		acked here.			
Attention: This website is opera CFR 155.280 to protect the pri Marketplace website at HealthC © 2015 DirectHealth.com, LLC.	vacy and security of personally identifiable i Care.gov.	not the Health Insurance Marketplace website. Information. This website may not display all dat:	in offering this website. T2 insurance Solutions LLC a on Qualified Health Plans being offered in your st	is required to comply with all applicable federal laws, including the standards established under the 45 CFR 155 220(c) and (d) and standards established under 45 ate through the Health Insurance Marketplace website. To see all available data on Qualified Health Plan options in your state, go to the Health Insurance	



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	Carrier: Agent Writing ID: HUMANA GRP Agent Writing ID: Carrier Contact: Certification Status:	
	877-823-2388 Unknown Please contact Carrier to Confirm Your Specific Product Certifications Select Carrier	
	Carrier: UNITEDHEALTH GRP Agent Writing ID:	
	Carrier Contact: Certification Status: <u>888–381–8581</u> Unknown	
	Please contact Carrier to Confirm Your Specific Product Certifications Select Carrier	
If you scroll down on the		
Carrier Certification page, you will be able to select	Over 65 (Optional) Add Additional Carrier: - Select Carrier -	
other Over 65 Carriers with which you are certified. This is optional.	Add	
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