



## SOLUTIONS GROUP

Informa Software

December, 2011

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### ImageQuest 11.0

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Notes: This Readme file was current at the time of product release. However, you should check for documentation updates at the Informa Software website.

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#### 1. Minimum Server Requirements

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- P4 CPU or higher (multi-core CPU recommended)
- 2GB Memory (4GB Recommended)
- DVD Drive
- 300MB free hard drive space (for program files only)
- Windows Server 2003 R2 SP2, Windows Server 2008 SP2, Windows Server 2008 R2, Windows XP SP3, Windows Vista SP2, or Windows 7. (32-bit and 64-bit OS versions are supported, but ImageQuest runs in 32-bit mode on a 64-bit OS)
- If a software firewall product is running on the server, please ensure that TCP port 32751 and UDP port 2112 are open.
- Microsoft .NET Framework version 4.0 (Full Framework)
- Microsoft SQL Server 2005 or 2008 is required to install ImageQuest. If you do not already have a SQL server, SQL server 2008 R2 Express is included on the installation DVD.

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## 2. Minimum Client Requirements

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- P4 CPU or higher (multi-core CPU recommended)
- 1GB RAM (2GB Recommended)
- 80MB free hard drive space
- Microsoft .Net Framework version 4.0 (Client Profile)
- Local administrative access is required to perform the initial client installation
- Windows XP SP3, Windows Vista SP2, or Windows 7. (32-bit and 64-bit OS versions are supported, but ImageQuest runs in 32-bit mode on a 64-bit OS)
- Adobe Acrobat Reader 6.0 or higher
- Microsoft Office 2003, 2007 or 2010 (x86 only) is required for the ImageQuest Office Connector
- WebIQ Clients require Internet Explorer 7 or higher

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### 3. HP OXPd supported devices

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#### MINIMUM MEMORY & FIRMWARE VERSIONS SUPPORTED:

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The devices covered in this release include the following models:

- LJ M3035mfp series: 256MB, 48.101.4
- CLJ CM3530mfp series: 512MB, 53.031.4
- LJ 4345mfp series: 256MB, 09.151.3
- LJ M4345mfp series: 256MB, 48.101.4
- LJ M4349mfp series: 256MB, 48.101.4
- CLJ 4730mfp series: 256MB, 46.231.3
- CLJ CM4730mfp series: 384MB, 50.081.3
- LJ M5035mfp series: 256MB, 48.101.4
- CLJ CM6030mfp series: 512MB, 52.051.3
- CLJ CM6040mfp series: 512MB, 52.051.3
- CLJ CM6049mfp series: 512MB, 52.051.3
- LJ 9040mfp series: 256MB, 08.141.3
- LJ 9050mfp series: 256MB, 08.141.3
- LJ M9040mfp series: 384MB, 51.051.4
- LJ M9050mfp series: 384MB, 51.051.4
- LJ M9059mfp series: 384MB, 51.051.4
- DS 9200C: 256MB, 09.151.3
- DS 9250C: 256MB, 48.091.3
- CLJ 9500mfp series: 512MB, 08.141.3
- SJ 7000n: Natively Supported
- M4500 series: Natively Supported

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4. Installation\Upgrade Notes  
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- ImageQuest 11.0 only supports upgrading from at least version 10.3. If you are running an older version, you must first upgrade to 10.3 before moving to 11.0.
- It is recommended that you backup your existing ImageQuest images folder and SQL database prior to upgrading to 11.0.
- The IQ Application Service must be "Started" before performing an upgrade.
- ImageQuest client machines must be upgraded to 11.0 after a server upgrade.
- Internet Information Services (IIS) must be installed and configured on the IQ server in order to use WebIQ.
- IIS must be installed and configured in order to install OXPd on an HP device which does not natively support OXPd.
- SQL server is no longer installed by the ImageQuest installer. There is an option in the autorun program on the DVD to install SQL 2008 R2 Express if it's required.

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5. Licensing Configuration  
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The installation DVD contains the entire software package with a full 15-day temporary license. A license key must be obtained from Informa Software in order to continue using the program beyond the trial period.

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## 6. New Changes, Features and Enhancements for 11.0

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- Three new permissions have been added to IQadministrator: Annotate Document Image, View Only and View Prior Revisions.
- New list attribute option for specifying a category\subcategory configuration
- Document Groups can now be made public and required
- New tab under OCR settings for monitoring the OCR queue for all cabinets
- New tab under OCR settings for OCR failures with an option to reprocess items
- Full-text OCR enhancements (added multi-core CPU support)
- Notification Rules – administrators can create rules that will add documents to a user's Work Queue and email users based on an existing date attribute
- ReportView – Exposes the ImageQuest data to make reporting easier for administrators
- New TWAIN scanning interface in IQdesktop replaces IQscan
- Route List has been renamed Work Queue and items must now be "Completed" in order to be removed from this list.
- Added PDF annotation support from within IQdesktop
- New IQdesktop search option, Find Similar.
- New Preview Pane in IQdesktop for file types that utilize Windows Preview Handlers
- Added an option to bypass the full-text OCR process outside of the indexing queue
- The blue keyword highlights have been removed from keyword search results in IQdesktop

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## 7. Known Issues

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Here are the known issues in this release:

- IQservices show up as 'Unknown' in IQadministrator if localhost was used to connect to the Warehouse instead of the actual host name
- DocumentGroup column does not appear in the Destroy Preview screen unless the Administrator user is added to the Document Group
- Input Masks are not supported from WebIQ
- WebIQ must use compatibility mode when using IE 8 or 9
- Attribute Lookup does not function properly when a Boolean field is used as the keyfield
- Refresh button does not update the input mask field if the input mask changes without closing the search tab first
- Saved Query doesn't work correctly when using a like command against a list based attribute
- IQscanstation window is sent to the background after a scan is completed
- IQdesktop may crash when previewing a Microsoft Visio document
- Import task options are not displayed properly if the Windows Font has been increased to 125% or 150%
- User First and Last names cannot contain special characters
- There is no change cabinet button in the Excel and Word 2007/2010 connector. Workaround is to change the cabinet from Outlook first
- Smart Indexing does not respect the Case Mask setting for an input mask
- Deleting a user does not check to see if a folder is mapped for that user in IQfolder
- Saved Queries with blank date fields returns an error

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## 8. Contact Information

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You can contact Informa Software via fax, phone, or email, or visit us at <http://www.informasoftware.com>.

### ImageQuest Sales and Support

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Sales: +877-475-7259

Support: +877-475-7778

### Corporate Offices

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Informa Software, Inc.  
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Maitland, FL 32751 USA

Tel: +1-407-647-8765

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Note: These numbers are subject to change without notice. Please visit:

<http://www.informasoftware.com> for updated information.

### Online Resources

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Email: [support@informasoftware.com](mailto:support@informasoftware.com)  
[sales@informasoftware.com](mailto:sales@informasoftware.com)  
[training@informasoftware.com](mailto:training@informasoftware.com)

Web: <http://www.informasoftware.com>

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## 9. About Informa Software

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Informa Software helps organizations reduce operating costs and increase productivity through our document imaging and content management solutions. Our alliances with world-class business partners like HP, OpenText, Autonomy and ReadSoft assures you that Informa Software is the provider of Business Solutions that Work.

\* Electronic Document Delivery can reduce distribution costs, improve document presentment, speed up the payment process, accelerate information delivery and simplify regulatory compliance.

\* Business Process Automation converts existing manual tasks into electronically automated processes. Informa Software provides organizations with the greatest degree of flexibility and value as they pursue business process automation initiatives.

\* Electronic Document Management allows you to electronically store and manage every business document created or received by your company.

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## 10. License Agreement

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Information about your license agreement with Informa Software is contained within the IQ documentation included on the installation DVD. The documentation can also be downloaded from:

<http://www.informasoftware.com>

This product includes software developed by the following companies:

- Hewlett-Packard Development Company, L.P. (<http://www.hp.com>)
- Microsoft Corporation (<http://www.microsoft.com>)
- Adobe Systems, Inc. (<http://www.adobe.com>)
- Nuance Communications, Inc. (<http://www.nuance.com>)
- novaPDF (<http://www.novapdf.com>)

