

BNSF



JOHN BURKE
Senior Manager

The Burlington Northern
and Santa Fe Railway Company

777 Main Street
Fort Worth, TX 76102-5384
817-333-3624
Fax 817-333-1675
E-mail john.burke@bnsf.com

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To Whom It May Concern:

It is our pleasure to recommend Innovative Management Solutions (IMS) for any projects where creative approaches, thorough analysis, sound conclusions and plain hard work are required.

BNSF relied on IMS for the successful implementation of its Primavera TeamPlay project management solution. The first step in BNSF's phased approach called for replacement of an outdated, mainframe based, labor tracking system. In addition BNSF was looking for a robust, enterprise wide project management tool to complement the recently implemented Martin Tate methodologies. BNSF was also keen on arming its Technology Services (TS) staff with a tool to be used in executing a Solution Delivery Methodology (SDM) being defined in parallel with the TeamPlay implementation.

The final challenge for IMS was configuring TeamPlay to encapsulate TS's strategic, division wide IT Planning process.

IMS assisted us in implementation of the software, developed processes to integrate the software with our IT Planning process, Solution Delivery Methodology, and Martin Tate methodology and made invaluable recommendations regarding project support staffing levels and organization.

Additionally, to accommodate an internally developed change in Phase 1 plans, IMS rapidly provided cost effective customized tool training to enable an accelerated roll out to tool users in preparation for our 2002 projects.

IMS's professionalism, depth and breadth of knowledge concerning project management software tools, processes and organization has been outstanding. IMS demonstrated outstanding flexibility in meeting the needs of BNSF. Their team was easy to work with and earned the respect of our TeamPlay implementation team and the BNSF Technology Services department.

The people at IMS are truly project management professionals in every sense of the designation and we strongly recommend them for any complex and difficult project.


John Burke
Senior Manager
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