

Tuesday, April 21<sup>st</sup>, 2009



To Whom It May Concern:

Innovative Management Solutions (IMS) performed an outstanding job with the implementation and support of our Primavera Scheduling System (P6). IMS did whatever it took to get the job done, and was a true business partner along the way.

Before engaging with IMS we were running stand alone copies of P3, P5, and SureTrak. After purchasing P6 – we needed a partner that could help us design a centralized enterprise scheduling system that would enable better resource management across our company. We called in IMS personnel to help us evaluate our current systems and document our strategic direction.

IMS responded quickly with an excellent team of professional personnel who provided a detailed plan and methodology of how we could realize our strategic goals with the P6 system. IMS staff always recommended creative and practical solutions, and assisted with the implementation on schedule and under the agreed budget. The team was easy to work with, worked late and long hours when necessary, and earned the respect of both my IT staff and business stakeholders.

I personally appreciate the effort put forth by the IMS team as a whole. I highly recommend them, and would hire them again.

Thank you,

A handwritten signature in black ink, appearing to read "Chris M. Lake", with a stylized flourish at the end.

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