



July 2, 1997

To Whom It May Concern,

Innovative Management Solutions (IMS) performed an outstanding job in supporting Orbital on the Taurus Launch Vehicle Program. IMS did whatever it took to get the job done, and under IMS direction, the problems we were experiencing evaporated.

The Taurus program has grown substantially in the past few years, and the scheduling and management systems we had in place on the program were starting to falter. We called in IMS personnel to help us evaluate our systems, most notably our processes for tracking and distributing information on schedules, cost, and performance.

IMS responded quickly with an excellent team of professional personnel who were able to quickly diagnose the problem areas, recommend creative and practical solutions, and implement those solutions on schedule and within the agreed budget. The team was easy to work with, worked late and long hours when necessary, and earned the respect of both our team and our customers.

The Taurus team appreciates the effort put forth by the IMS team. We highly recommend them, and would hire them again.

A handwritten signature in cursive script, appearing to read "Lou Amorosi".

Lou Amorosi
Taurus Deputy Program Manager
Chief Engineer

A handwritten signature in cursive script, appearing to read "Joe Padavano".

Joe Padavano
Taurus Program Manager