



DEPARTMENT OF VETERANS AFFAIRS

Office of Information & Technology
Field Office – Altoona
James E. VanZandt VA Medical Center
Pleasant Valley Blvd
Altoona, PA 16602

September 30, 2009

To Whom it May Concern,

It is my pleasure to recommend Innovative Management Solutions (IMS) for your project management or project scheduling needs.

IMS participation was critical in enabling the VA Enterprise Enrollment replacement system work to stay on track. The challenge facing the project management office for this work was coordinating and controlling the schedules of a myriad of different support teams and competing applications. IMS helped to bring order out of chaos by working hand in hand with VA senior leadership in the construction of an integrated master schedule which was developed in the Primavera Teamplay tool. IMS provided a fresh perspective on how to construct this solution and worked tirelessly to ensure proper implementation and upkeep of the final product.

IMS again proved to be very capable at providing management solutions on the Revenue Improvement & Systems Enhancements (RISE) project when guidance was necessary for the construction of an integrated master schedule which spanned not only the technical project schedules, but also the business implementation schedule.

IMS has been and continues to be a trusted source for management consultation and project management solutions for the Department of Veterans Affairs.

A handwritten signature in blue ink, reading "Gerard J. Lowe", is positioned above the typed name.

Gerard J. Lowe
Program Manager
Office of Information & Technology