



**Sand Springs Project
Environmental Remediation**

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November 4, 1994

To Whom It May Concern:

It is a pleasure for me to take a moment and point out several favorable attributes for the personnel representing Innovative Management Solutions. We have worked with them since the summer of 1993. They have provided us with consistent quality support in a number of ways, including scheduling and resource analysis for current/future staff requirements. They designed and developed our current resource management system that interfaces with Primavera CPM scheduling software for cost/schedule integration.

We have received excellent support from IMS and found them to be professional, willing and capable of fulfilling whatever needs we have had. I find them to be positive and enjoyable to work with, and hope to continue our relationship.

I would highly recommend them to anyone. If I may be of further assistance, please call me.

Sincerely,

A handwritten signature in blue ink that reads "Mike Whyles". The signature is fluid and cursive, with a long, sweeping underline.

Mike Whyles
Project Control Director