



There's an Expert
in Every Detail

October 16, 2000

Mr. Sam Suissa
OMEGA RECYCLING TECHNOLOGIES
5742 Ferrier
Montreal, Quebec, Canada H4P1M7

Dear Sam:

I just wanted to take a minute to say Thank You for the excellent service and products that you have been supplying to Caliber Collision Centers. Your responsiveness to our needs during this period of rapid growth has been most appreciated.

Both the Combo 3 and the Combo 6 Gun Washer and Distiller units are really making a difference to our bottom line. The gun washer is the most versatile unit available in today's market and truly minimizes solvent vapors to our repair technicians. The combination of the Gun Washer and Distiller provides Caliber with a user-friendly one stop solvent solution, and saving our company thousands of dollars annually.

Again, thanks for all the good work and products. We are looking forward to a long and profitable relationship with OMEGA and strongly recommend both the Combo 3 and Combo 6 units.

Sincerely yours,

Stepan Altounian

Vice President
Research and Development