

CASE STUDY:

IMPROVING PREP, EXECUTION,
AND DISCHARGE IN THE
OPERATING ROOM

A Hospital in the South

Case Study: Improving Prep, Execution, and Discharge in the OR

Key Opportunities:

- + Incomplete readiness: incomplete checklists, NPO non-compliance, and lack of chart organization
- + Frequent back-up in PACU and in OR
- + Incomplete case carts, hunting for room and patient care equipment (inaccurate preference cards, stock-outs, storage locations)
- + Establish goal that 95% of surgical patients are pre-assessed

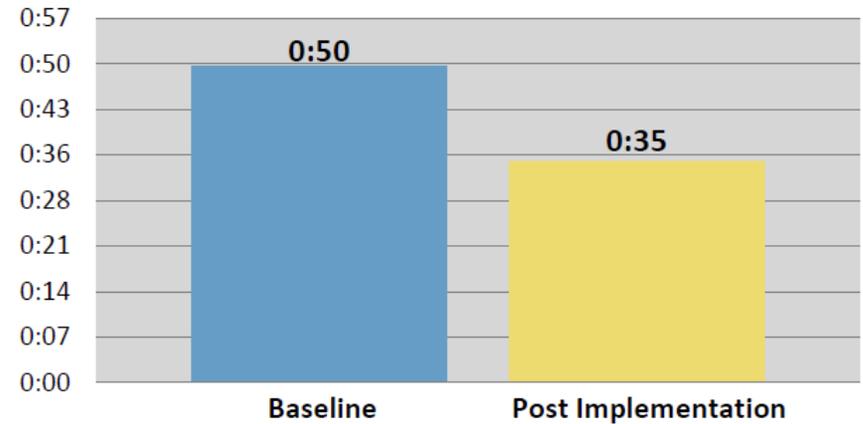
Soyring Solutions:

- + Streamline process to reduce patient arrival time to one hour prior to procedure
- + Streamline patient discharge process to reduce to 45 minutes or less on average in Same Day Surgery (many patients are ready for discharge on return from PACU)
- + Establish goal to reduce OP ALOS to 5 hours within 6 months; ultimately to 4 hours

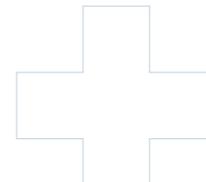
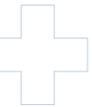
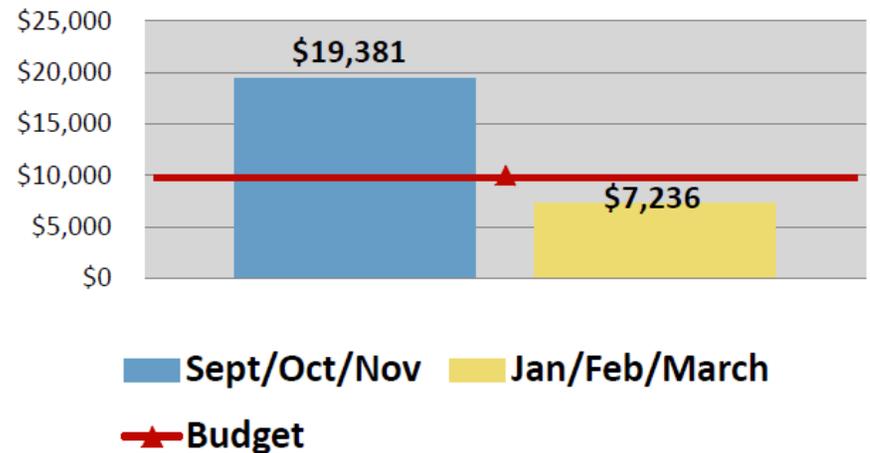
Project Results:

- + Fifteen minute reduction (30 % improvement) in turnover time
- + Designed the FTE requirements and daily staffing plan for the new block schedule; the plan provided for the staffing level necessary for the peak hours and has significantly reduced overtime
- + Reduced turnover and improved schedules
- + Eliminated patient back-ups in PACU and OR
- + Addressed and resolved patient readiness and case cart issues

Turnover Time Results



Average OR Staff Overtime Cost per Month Results



About Soyring Consulting

Soyring Consulting provides clinical and managerial consulting services to healthcare facilities of all sizes, including For-profit, Not-for-profit, Community, University, and Faith-based facilities and systems. Our team has worked in more than 35 states across the United States in all departments, including emergency, critical care, surgical services, sterile processing, nursing/clinical units, diagnostic, and support areas. Our hospital-wide projects focus on strategy, productivity, and facility design. By combining our experience, proven knowledge, and time-tested skills, we work with your team to create targeted opportunities, along with the plan and achievable goals to reach them. For more information, visit www.soyringconsulting.com or call our corporate office at (727) 822-8774 to speak with a representative of our leadership team.



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