

CASE STUDY:

ICU AND MEDICAL/SURGICAL OPERATIONAL IMPROVEMENTS

A Hospital in the Northwest

Case Study: ICU & Medical/Surgical Operational Improvements

Key Opportunities:

- + Improve Financial Performance
- + Improve Patient/Staff Satisfaction
- + Decrease Hours per Patient Day (HPPD)

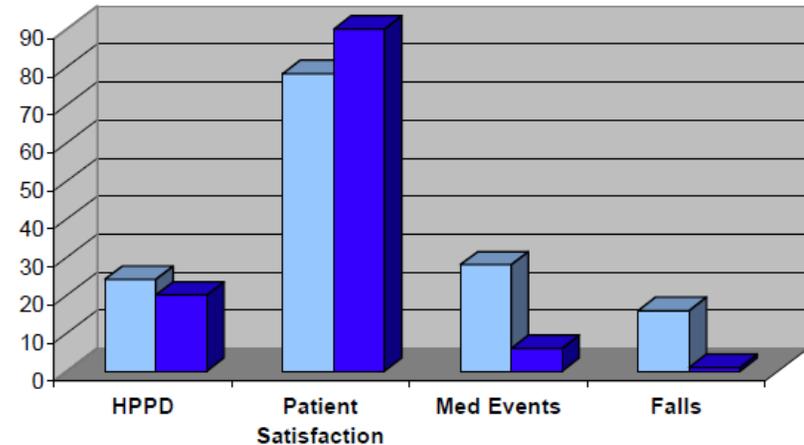
Soyring Solutions:

- + Operational Process Improvements
- + Redefine Roles and Responsibilities

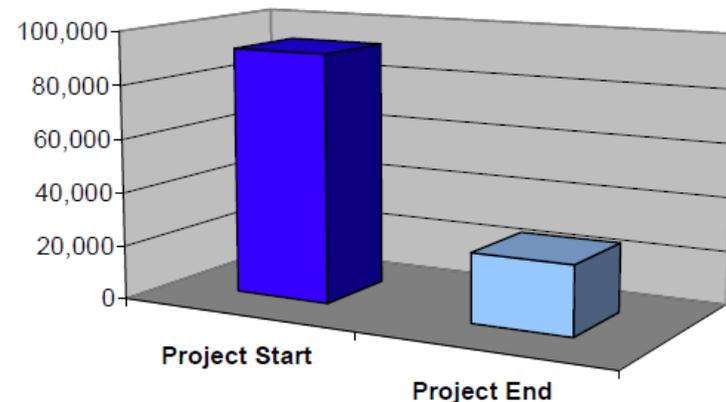
Project Results:

- + Reduced Productive HPPD by 20 %
- + Improved Patient Satisfaction Scores by 14 %
- + Decreased Medication Events by 79 %
- + Decreased Falls by 94 %
- + Decreased Travel & Agency Hours by 83 %
- + Decreased Dollars Spent on Agency Usage by 58 %

Improvements in HPPD, Patient Satisfaction, Med Events, and Patient Falls by Percentage



Improvements in Agency Dollars Spent



About Soyring Consulting

Soyring Consulting provides clinical and managerial consulting services to healthcare facilities of all sizes, including For-profit, Not-for-profit, Community, University, and Faith-based facilities and systems. Our team has worked in more than 35 states across the United States in all departments, including emergency, critical care, surgical services, sterile processing, nursing/clinical units, diagnostic, and support areas. Our hospital-wide projects focus on strategy, productivity, and facility design. By combining our experience, proven knowledge, and time-tested skills, we work with your team to create targeted opportunities, along with the plan and achievable goals to reach them. For more information, visit www.soyringconsulting.com or call our corporate office at (727) 822-8774 to speak with a representative of our leadership team.



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