

CASE STUDY:

EMERGENCY DEPARTMENT OPERATIONAL IMPROVEMENTS

A Regional Hospital in the Southwest

Case Study: Emergency Department Operational Improvements

Key Opportunities:

- + Decrease ED patient wait times
- + Improve patient throughput
- + Decrease “left without being seen” patients
- + Improve patient satisfaction score

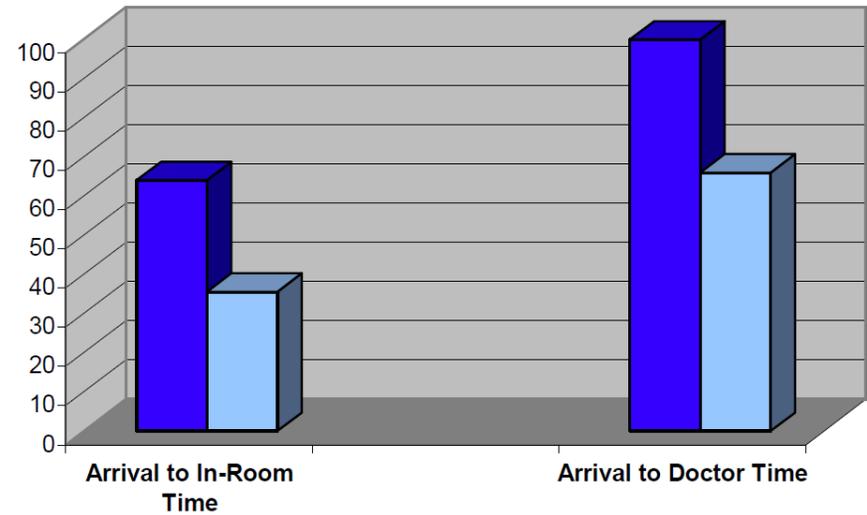
Soyring Solutions:

- + Operational process improvements
- + Redefine roles and responsibilities
- + Establish communication methodologies
- + Chart audits

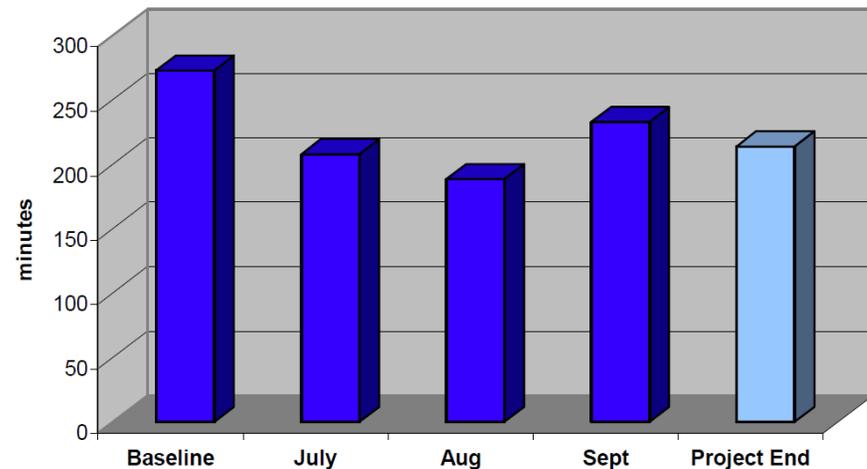
Project Results:

- + Decreased average LOS by 122 minutes
- + Decreased patients who left without being seen by 71%
- + Decreased average patient arrival to doctor time by 34 minutes
- + Decreased average time from EKG to Review to 9 minutes

Emergency Department Wait Time Improvements



Average Time from Bed Request to Patient Transfer



About Soyring Consulting

Soyring Consulting provides clinical and managerial consulting services to healthcare facilities of all sizes, including For-profit, Not-for-profit, Community, University, and Faith-based facilities and systems. Our team has worked in more than 35 states across the United States in all departments, including emergency, critical care, surgical services, sterile processing, nursing/clinical units, diagnostic, and support areas. Our hospital-wide projects focus on strategy, productivity, and facility design. By combining our experience, proven knowledge, and time-tested skills, we work with your team to create targeted opportunities, along with the plan and achievable goals to reach them. For more information, visit www.soyringconsulting.com or call our corporate office at (727) 822-8774 to speak with a representative of our leadership team.



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